

Maintaining Bus Patronage in Islington High Street

Thames Water Lane Rental Industry Publication





Introduction

In December 2016, a water main burst leading to flooding and approximately 100 people being evacuated from their properties around the Angel in the London Borough of Islington. While the main was fixed as quickly as possible at the time; a more long term solution was required to ensure that the water supply to the North of London was maintained.

Works started in April 2017 to slip line the main ensuring the longevity of the network. As part of Phase 2 of the works which started on 16 August 2017 extraordinary measures were introduced to mitigate disruption

The Project

In order to minimise the impact it was identified that the following elements would be beneficial:

- **Enforcement presence:** Eight Road Traffic Enforcement Officers (RTEOs) and one RTEO Team Leader were positioned at points/patrol routes, throughout the day for the 1st day and then just peak hours for the second and third day.
- **Shuttle Bus:** A free shuttle bus service was put in place to run daily from 06:00 - 23:59 between Holloway Road and Angel tube station for 63 days (9 weeks)

From 00:01 Wednesday 16 August
until early November 2017

Buses diverted



Buses are diverted southbound due to water mains works on Islington High Street between the junctions with Liverpool Road and City Road.

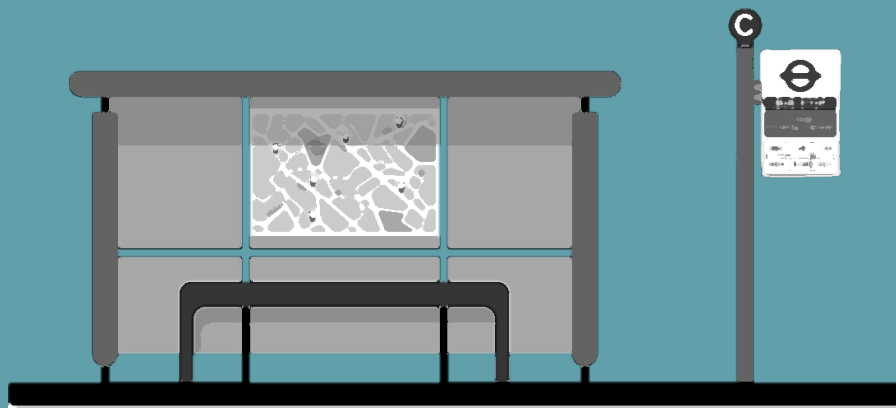
Where to catch your bus

Bus route	Towards	Bus stops
4	Waterloo	W D
19	Battersea	W D
30	Marble Arch	F W
38, N38	Victoria	W D
43	London Bridge	H M
56	St. Bartholomew's	W D
73, N73	Oxford Circus	W D
153	Moorgate	W Y
274	Islington, Angel	O
241	Waterloo	W D
24	Homerton Hospital	L
	Euston	F W
	Clapham Junction	W D
	Trafalgar Square	B W

ends Tolpuddle Street will finish
Haverstock Street.

10 will run between
Islington, Angel.





Conclusion/ Recommendations

The project was undertaken successfully, with minimal disruption to members of the public by maintaining the bus service to and around the area.

Working collaboratively with the highway authority and seeking to use measures outside of routine procedures can expedite works, with far less impact to the travelling public. This method should be promoted to the industry for future projects where the need arises.

TfL Lane Rental Scheme

Optimising customer journeys through the delivery of safer, innovative and sustainable roadworks



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