

# TRANSPORT FOR LONDON

**EVERY JOURNEY MATTERS** 

# **Commercial Partnerships**

# Inspire and guide





- I. About us
- 2. Why partner with us?
- 3. Types of partnership
- 4. What makes a successful TfL partnership?
- 5. Working with us
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The Commercial Partnerships team collaborates with brands and their agencies to create premium, integrated campaigns.

Blending our iconic brand with our wide range of customer audiences, both on and offline, we develop bespoke 'one of a kind' partnerships.

This document offers inspiration and guidance for brands looking to make an impact and deliver creative excellence.



# Why partner with us?







UNDERGROUND









# We're the beating heart of London. Globally recognised







# London simply isn't London without TfL

Truly iconic, we've shaped and served the capital for more than 160 years.

We hold a special place in the hearts and minds of Londoners and visitors.

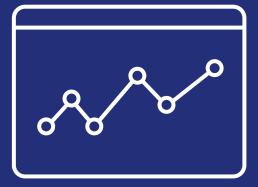
Unrivalled in scale, we are deep-rooted in history, famous and trusted.



# We are unrivalled in scale







journeys made every day

website visitors every month



# 8.3 million



# 3.6 million

social media followers





ondon Buses





LC7I KXJ











# We make headlines



Society Law Scotland Wales Northern Ireland

• This article is more than **3 years old** 

### Tube station renamed Gareth Southgate after World Cup run

Signage at Southgate station in north London changed for 48 hours to honour England coach



CAMPAIGN UK | CAMPAIGN US | CAMPAIGN ASIA | CAMPAIGN AI

### campaign

## **Campaign Media Awards 2021: Best Use of Experiential**



### Green Park station becomes Green Planet to launch Attenborough's latest for BBC





By Ellen Ormesher | Senior Reporter JANUARY 10, 2022 | 4 MIN READ

To mark the launch of Sir David Attenk Planet, BBC Creative has transformed into a vivid experience that celebrates

### campaign







Listen to article 2 min 9 sec

### Visa renames Southgate tube station 'Gareth' to welcome England football team home

Visa has arranged for Transport for London to rename Southgate tube station in North London as 'Gareth Southgate' for two days as one of two tributes to the performance of



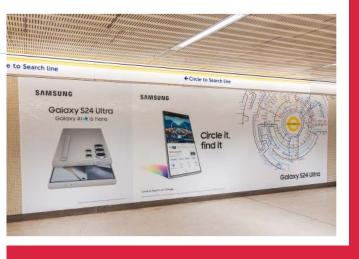
Samsung Partners with Transport for London to Reimagine the Tube Map For First Time in 90 Years

Iconic map reimagined into a circular design to promote the latest Circle to Search with Google\* feature on Samsung's Galaxy S24

Share (5) 🖨

Map showing 11 London Underground lines will be on display on five Circle line platforms

Wrapped station entrances at Victoria will also promote the 'Circle to Search'



Week



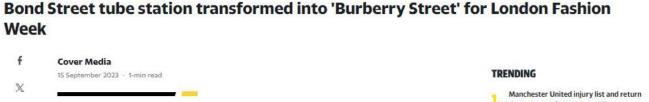
Game of Thrones returns: Winter comes to **Kings Cross and Waterloo as stations** celebrate series



### London cable car to be sponsored by technology firm IFS

() 1 September 2022





### dates ahead of FA Cup semi-final vs ottish Premiership post-split fixture

海旗

eal date delayed by Dundee vs langers game lan Shearer denies Arsenal one excus

as he spots what made Aston Villa win en more impressiv

dds again Champions Cup clash with







Sony: Promoting the PlayStation PS5 launch at Oxford Circus station

## 9m

organic impressions from PlayStation-owned channels

•••	

100,000

interactions on social media

# We ignite conversations

Visa: Promoting Gareth Southgate at Southgate Underground station



FINANCIAL

IS dashe

Europe hopes

1.2m views across all channels

66,600 engagements







Dettol: Best creativity and innovation during COVID-19





Lucozade: Best use of digital technology

The Drum Creative Out of Home Awards



PlayStation: Campaign of the year

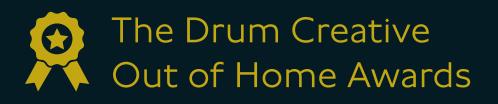
The Drum Out of Home Awards (Also won 28 awards in total)



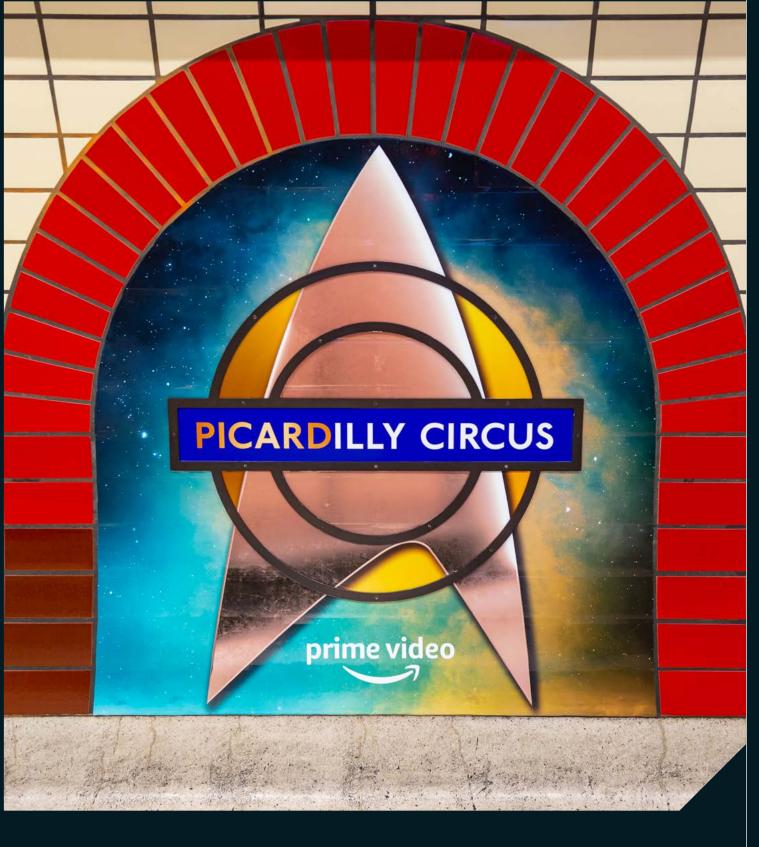




Game of Thrones: Best multi-platform campaign







## Amazon Prime: Media sponsorship of the year







The European Sponsorship

Santander Cycles: Social purpose sponsorship



The UK Sponsorship Awards





# Types of partnership

Brand activation

A short-term, impactful brand activity at a number of customer interaction points

Brand sponsorships

A long-term association with a TfL property or asset





## Experiential space

Pop-up presence for sampling and distribution in a pre-approved station space

## **Co-created content** featuring the TfL brand

Align your brand with ours to create unique content featuring our iconic assets



## Brand activations

Harness TfL's prominent brand and network assets to give your brand direct access to millions of our customers. Brand activations range from transforming a station with a new name, to delighting audiences with roaming characters from favourite shows and much more.

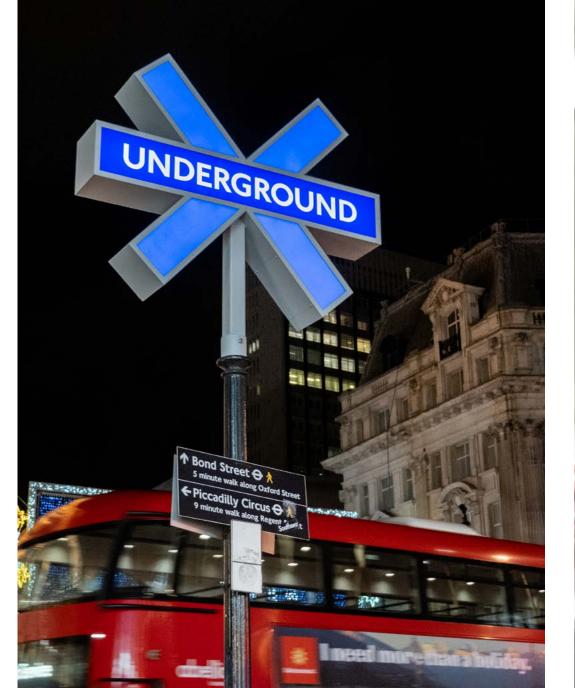
The cultural impact and worldwide recognition of the TfL brand means that these activations frequently gain global press attention and reach millions on social media.

Cost £225,000 to £Imillion

Lead time Six weeks to 12 weeks depending on the opportunity



















## Experiential spaces

Put your brand in customers' hands with direct access to London commuters and visitors sightseeing, shopping and attending events. We offer more than 100 locations across the network for experiential bookings and sampling in our Tube stations, enabling your brand to reach thousands of customers across the city.

Drive engagement with your brand and interact with customers via live performances and much more in an enhanced experiential activation everyone will remember.

**Cost** £1,500 to £75,000 per day **Lead time** Minimum of five days



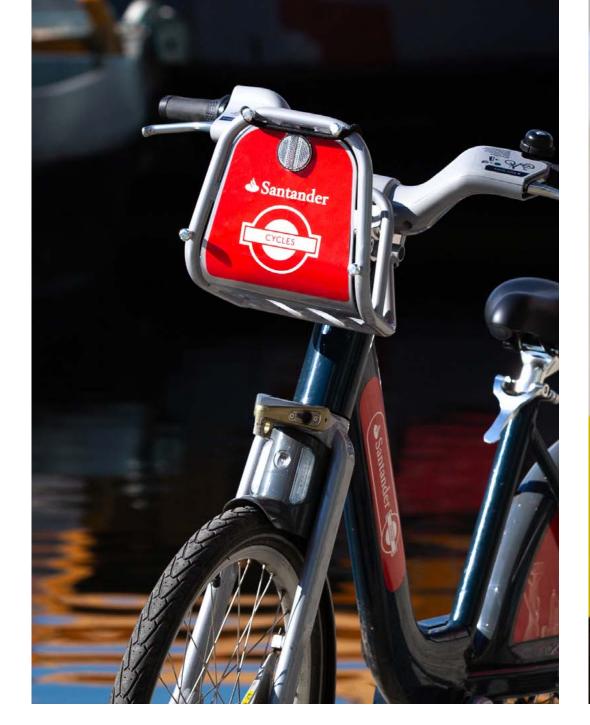
## Brand sponsorship

Sponsorships offer your brand a long-term, consistent presence across London.

We work with brands to find and create new sponsorship opportunities across our network.

**Cost** £500,000 to £7.5m

Lead time 12 weeks to 12 months depending on the opportunity



















## Co-created content featuring the TfL brand

Aligning your brand with TfL unlocks the opportunity to craft unique content using our iconic assets, from Tube trains to 'Mind the Gap'.

Our intellectual property is deeply ingrained in pop culture, offering a rich canvas for creating impactful content tailored to your campaign objectives.

TfL's brand IP, can only be used in commercial content under a licensed agreement. Modification of our IP is only permitted within high-value partnerships. Please see our website for <u>further information on</u> <u>using TfL brand IP</u>



## Keep it simple

## UNDERGROUND







## What makes a Same and a state of the second Successful TfL partnership?

## Surprise 🔛 and delight

## **GARETH SOUTHGATE**

Keep it relevant



Excellent execution



# Making your activation successful

Thinking about how our customers will experience your activity is critical to its success. Here are some tips:

- Keep it simple. A well-executed idea with a clear  $\blacklozenge$ message will have a much greater impact than a complex story or competition
- Imagine the photo opportunity and invest your time and resources into making your idea look fantastic.
- Aim to surprise and delight. Unexpected relevant moments of added value are where some of our activations have really stood out, for example Mariah Carey giving travel advice over the Tannoy at Christmas, and a Game of Thrones White Walker carrying out crowd control at King's Cross



# Working with us

## LION KING'S CROSS

No two activations are the same. This ensures every activation surprises and delights audiences, creating a moment in the spotlight for your brand.

Do involve us as early as you can with your brief so that we can develop ideas and recommend a delivery plan.

See our <u>Opportunities catalogue</u> for more information on what we can offer your brand, ballpark costs and lead times.

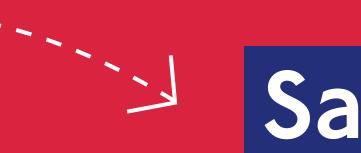




Activations and partnerships must be approved by our Customer Experience team, Press Office, and sometimes the Greater London Authority, distinguishing them from standard advertising

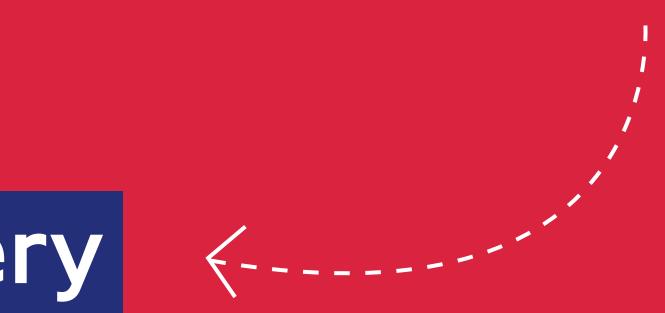
# Production and delivery

Managed by us on behalf of the client and typically handled by our framework suppliers due to our specialised environments. Costs covered by the client



# Safety checks

Activations must adhere to our operational safety and compliance procedures, with guidance available from our in-house experts







# Q: What policies govern messaging on TfL's estate?

- A: All messaging on our estate is governed by our advertising policy, available on the <u>Commercial media page</u> on our website
- Q: Are there any restrictions on advertising certain products?
- A: Yes, it is important to be aware of our policy to restrict the advertising of foods and non-alcoholic drinks that are high in fat, sugar or salt across our advertising estate. To find out whether a product can be promoted on the network, read our advertising policy on the Commercial Media page on our website

## Q: How soon after partnerships go live do you publish contracts your website?

A: Contracts are published within 48 hours of partnerships going live, in line with our Freedom of Information (FOI) policy. This information includes partnership and production costs, as well as any work undertaken to assess the project's impact on customers



### London Cable Car – A star on the London stage

TfL Community Team / The Commercial Network



With more and more freedom granted to the UK as restrictio planning weekends and school holidays out and about have

Back in June of this year, MyLondon reported our 'record s after TikTok videos of people using it went viral. Since the passengers using the Cable Car weekly which is 18% incre busiest week on the Cable Car (August 2021) and reached journeys since it opened back in 2012! 🐯

What made the launch of PlayStation 5 an award-The Commercial Network winner IfL Community leam

recognised, locally loved. 🚒

ly iconic, we've serve

It's been just over a year since the unforgettable activation at Oxford Circus for the launch of PlayStation 5. This partnership between Sony and TfL has sent creative across the media industry and has raised the bar for creative excellence.



- <u>Commercial partnerships</u> and experiental marketing
- Advertising
- Event spaces
- Filming and photography
- Using TfL brand IP
- Join our mailing list
- Made by TfL blog



# Media partners

We work with partners across our media and advertising estate to integrate advertising and distribution into our creative partnerships.



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Rail, London Underground and Trams

## JCDecaux

Bus shelters



Morning newspaper distribution



Evening newspaper distribution





If you'd like to talk to us about a commercial partnership, we can develop a bespoke proposal based on your brief.

Please fill out a brief, which can be found on the <u>Commercial</u> <u>partnerships</u> page on our website.

We will contact you to arrange a call for further discussion.

**Commercial Partnerships** 

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**Experiential Marketing** 

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