

Date: 24 September 2014

**Item 9: Supply of Data Communications Services and Support
Contract extension**

This paper will be considered in public

1 Summary

1.1 TfL's agreement for the Supply of Data Communications Services and Support with Fujitsu Services Limited (the Agreement) is due to expire on 8 November 2014.

1.2 This paper provides a high level description of the services provided under the Agreement and recommends that the Board delegates the decision on extending the Agreement to the Finance and Policy Committee on 14 October 2014.

2 Recommendation

2.1 The Board is asked to note the paper and to:

- (a) delegate to the Finance and Policy Committee authority to approve the proposed extension of the Supply of Data Communications Services and Support contract with Fujitsu Services Limited, as described in this paper (the Extension), and grant additional procurement authority requiring the Board's authority (some of which has already been incurred);
- (b) subject to the authority referred to in paragraph 2.1(a) being given:
 - (i) authorise the TfL Officers and Subsidiaries (as described in paragraph 2.2) to finalise the terms of the Extension;
 - (ii) authorise the agreement and execution (whether by deed or otherwise on behalf of TfL or any subsidiary (as appropriate)) of any documentation to be entered into in connection with the Extension and any matters referred to in it (including, without limitation, all agreements, deeds, guarantees, indemnities, announcements, notices, contracts, certificates, letters or other documents); and
 - (iii) authorise TfL Officers and Subsidiaries to do all such other things as they consider necessary or desirable to facilitate the execution and implementation of the Extension and the matters referred to in it.

2.2 The following Officers and Subsidiaries shall have delegated authority:

- (a) TfL Officers: the Commissioner, Managing Director Finance, General Counsel and Chief Finance Officer; and

- (b) Subsidiaries: Subsidiaries of TfL including Transport Trading Limited and any other subsidiary (whether existing presently or to be formed) of Transport Trading Limited and any directors of the relevant company shall be authorised to act for and on behalf of the company.

3 Background and proposed extension

- 3.1 Following a competitive procurement exercise in 2004, TfL awarded its Data Communications Services and Support contract to Fujitsu Services Limited (Fujitsu). The Agreement was for five years, with an option (exercisable by TfL), to extend the Agreement for periods up to a further five years. That option has been exercised in stages and the Agreement is now due to expire on 8 November 2014.
- 3.2 The scope of the Agreement included services for networks, telephony and ancillary services.
- 3.3 The network capability provided reaches to all major TfL buildings, stations and depots to allow connectivity to corporate information and enterprise facilities (for example email, SAP and office productivity tools).
- 3.4 This network capability supports key operational systems including: Track Access Control for Rail and Underground, Electronic Service Update Boards for Rail and Underground, iBus for Surface Transport; CCTV for British Transport Police and Dial-A-Ride services for Surface Transport.
- 3.5 The Agreement also enables TfL to require Fujitsu to undertake certain project work and provide voice services. These additional requirements will be described in further detail to the Finance and Policy Committee but have primarily related to:
 - (a) the delivery of public Wi-Fi access at Underground stations;
 - (b) improved Data Centres;
 - (c) network upgrades; and
 - (d) remedial and network support for the 2012 Games.
- 3.6 It is proposed that the Agreement be extended to ensure continuity of these critical services and to facilitate TfL's wider IM delivery strategy. It has become apparent, as part of the contract review undertaken in preparation for the Extension, that Board approval would be required due to the aggregate expenditure against the contract to date and the additional requirements of the Extension. By the time that planning had completed and the review had confirmed the position, it was not possible to submit a paper to the Finance and Policy Committee prior to the meeting of the Board on 24 September 2014. The Board is therefore requested to delegate a decision on this matter to the Finance and Policy Committee.

Appendices to this report

None

Background Papers

None

Contact Officer: Steve Townsend, Chief Information Officer
Number: 020 3054 4130
Email: stevetownsend@tfl.gov.uk