

# Transport for London

## Minutes of the Rail and Underground Panel

Boardroom, 14<sup>th</sup> Floor, Windsor House, London  
10.00am, Wednesday 12 May 2010

### Members

Christopher Garnett	Chair
Steve Wright	Vice Chair
Daniel Moylan	Deputy Chairman of TfL and Panel Member
Peter Anderson	Panel Member
Charles Belcher	Panel Member
Sir Mike Hodgkinson	Panel Member

### Staff

Steve Allen	Managing Director, Finance
Ian Brown	Managing Director, London Rail
Mike Brown	Managing Director, London Underground
Howard Carter	General Counsel
Howard Collins	Chief Operating Officer, London Underground (for part)
Ellen Howard	Director of Corporate Governance
David Waboso	Director of Line Upgrades, London Underground (for part)
James Varley	Secretariat Officer

### **09/05/10     Apologies for Absence and Declarations of Interest**

Apologies for absence had been received from Tony West.

The following interests were declared: Christopher Garnett as a member of the Olympic Delivery Authority and non-executive director of Aggregate Industries Limited; Steve Wright on matters relating to private hire vehicles; Daniel Moylan as Deputy Leader of the Royal Borough of Kensington and Chelsea, as a director of the London Transport Museum and Chairman of Urban Design London; Peter Anderson as a director of the Canary Wharf Group plc in relation to Crossrail and the Jubilee Line upgrade; and Sir Mike Hodgkinson as a non-executive director of Crossrail Limited.

### **10/05/10     Minutes of the Meeting Held on 9 February 2010**

The minutes of the meeting held on 9 February 2010 were approved as a correct record and signed by the Chair.

## **11/05/10      Matters Arising and Actions List**

Members noted that a detailed analysis of costs relating to Tube Lines Limited (TLL) would be prepared and retained for future use in any discussions that may take place with the Department for Transport (DfT).

Steve Wright requested that staff members involved in the site visits to the East London Line in February and LU maintenance facilities in April be thanked.

**The Panel noted the Actions List.**

## **12/05/10      Managing Director's Report – London Underground**

Mike Brown introduced the report which described LU's performance over periods 10 to 13 of 2009/10.

The Customer Satisfaction Survey score remained on target with a score of 79 for the year as a whole.

The Chair commended London Underground staff for maintaining a high level of service during the adverse weather conditions at the start of the year.

The Victoria line upgrade remained on target and on budget. Reliability was a key focus when introducing new rolling stock and a comparison of mean distance between failures of new stock and old stock would be provided to the next meeting.

**[ACTION: Mike Brown]**

Work was ongoing with TLL on the Northern line and discussions were taking place with Thales to encourage the use of the Old Dalby test track to assist with testing and simulation.

The results of the employee engagement workshops were being analysed and a copy of the Action Plan would be made available to Members.      **[ACTION: Mike Brown]**

The rolling stock mean distance between failures figures trended downwards on six of the nine lines. There was no single cause for the trend and mitigating actions were being taken.

**The Panel noted the report.**

## **13/05/10      Performance of the Extended Circle Line**

Mike Brown and Howard Collins introduced the report which summarised operational performance of the Circle line since the extended service was introduced on 13 December 2009.

It had been difficult to accurately judge performance of the line as a number as the service had been affected by rolling stock reliability, signal failures and operator availability.

The Panel discussed operator availability and actions taken to ensure target levels could be achieved. Progress had been made in discussions with trade unions

regarding increasing the flexibility of the train operators with a view to them being able to operate on more than one line, given the appropriate training.

The provision of passenger information had been identified as an area for improvement and efforts were being made to enhance the information systems to allow users to better plan their journeys. This would also have a knock on effect on congestion management, particularly at stations such as Paddington.

Service performance was not measured on the Hammersmith branch line and Members requested that a form of service monitoring should be introduced and a further update on the Circle line should be provided to a future meeting.

**[ACTION: Mike Brown]**

**The Panel noted the report.**

#### **14/05/10     Trends in Passenger Demand**

Mike Brown introduced the report which provided an analysis of changes in demand and passenger revenue for the last 24 months.

**The Panel noted the report.**

#### **15/05/10     Status of the Jubilee Line Upgrade**

Peter Anderson declared his interest as a member of the Canary Wharf Group plc. He left the meeting during the discussion of this item.

Mike Brown and David Waboso introduced the report which described the current status and proposed commissioning strategy.

A key element of the upgrade programme was the introduction of the Transmission Based Train Control system (TBTC). The system was not viewed by LU as the optimal solution, primarily because it did not offer bi-directional capability.

There were also complex contractual relations which made it difficult to liaise directly with Thales which was providing the TBTC.

Recent closures had highlighted reliability issues and in testing, actual delays had been substantially greater than those forecast. This meant that the time available for train operator training was reduced which would result in insufficient numbers of train operators being available. It was also noted that the depots presented a challenge in that they would not operate the TBTC and where the system switched over to TBTC, the lack of bi-directionality meant that train failures on the access roads required further mitigating actions.

A report outlining the main points covered in the Panel Meeting and how similar issues could be managed on the Northern line upgrade would also be presented to a future meeting of the Board.

**[ACTION: Mike Brown]**

Following a request from Members, David Waboso agreed to look into the possibility of commissioning an independent review of the upgrade. **[ACTION: David Waboso]**

**The Panel noted the report.**

**16/05/10      Managing Director's Report – London Rail**

Ian Brown introduced the report which described London Rail's performance for periods 10-13 (12 December 2009 to 31 March 2010).

The preview service on the East London line commenced on 27 April. Testing had gone well and the full opening of the line was due at the end of May.

In response to a request from the Panel, reports on East London Line Phase 2 and London Rail's input into the High Level Output Strategy (HLOS2) would be presented to the next meeting of the Panel. **[ACTION: Ian Brown]**

Work on increasing the frequency of the North London line was progressing well however, there was not sufficient funding available for the electrification of the Gospel Oak to Barking route.

**The Panel noted the report.**

**17/05/10      Any Other Business**

There being no further business, the meeting closed at 12.15pm. The next scheduled meeting would be held on 7 July 2010 at 10.00am.

Chair: \_\_\_\_\_

Date: \_\_\_\_\_