

Transport for London

Minutes of the Surface Transport Panel

Boardroom, 14th Floor, Windsor House, London
10.00am, Tuesday 10 November 2009

Members

Steven Norris	Chair
Charles Belcher	Vice Chair
Daniel Moylan	Deputy Chairman of TfL, Panel Member
Dame Tanni Grey-Thompson	Panel Member (for part)
Bob Oddy	Panel Member
Patrick O'Keeffe	Panel Member
Steve Wright	Panel Member

Staff

Steve Allen	Managing Director, Finance
David Brown	Managing Director, Surface Transport
Howard Carter	General Counsel
Garrett Emmerson	Chief Operating Officer, Streets, Surface Transport
Dick Hallé	Director of Strategy, Surface Transport
David Hendry	Director of Finance, Surface Transport
Ellen Howard	Director of Corporate Governance
Jeroen Weimar	Chief Operating Officer, Enforcement and Compliance, Surface Transport
Victoria Moss	Secretariat Officer

40/11/09 Apologies and Declarations of Interest

Apologies for absence had been received from Keith Williams.

Steven Norris declared interests as a Board Member of the London Development Agency, as Chairman of AMT-Sybex Limited, as Executive Chairman of Jarvis plc and as a non executive director of Initiate Limited; Daniel Moylan as Deputy Leader of the Royal Borough of Kensington and Chelsea, as a Director of the London Transport Museum Ltd and as Chairman of Urban Design London. Dame Tanni Grey-Thompson declared an interest as Vice Chair of the Athlete's Committee for the London Organising Committee of the Olympic Games (LOCOG). Bob Oddy declared an interest as General Secretary of the Licensed Taxi Drivers' Association regarding any matters concerning taxis and Steve Wright as Chair of the Licensed Private Hire Car Association regarding any matters concerning private hire vehicles.

41/11/09 Minutes of the Meeting held on 3 July 2009

The minutes of the meeting held on 3 July 2009 were approved as a correct record and signed by the Chair.

42/11/09 Matters Arising and Actions List

David Brown reported that an update on the Olympic Road Network (ORN) would be submitted to the Panel at its next meeting in March 2010.

A paper would also be submitted to the Panel at its next meeting to report on the advice given in relation to the delegation of TfL Highways Enforcement Powers on the Transport for London Road Network (TLRN) to the London Boroughs.

The Panel noted the actions list.

43/11/09 Managing Director's Report

David Brown introduced the report and drew the Panel's attention to the main key performance indicators. The new diagonal pedestrian crossing at Oxford Circus had proved to be a great success and had also helped to ease eastbound bus congestion. The Crossrail construction work would have some impact on a range of routes in 2010 with diversions around Tottenham Court Road eastbound.

David Brown reported that he had written to Lord Adonis, on behalf of the Mayor, raising the issues of safety mirrors on HGVs to improve cyclist safety. He had also written to haulage companies regarding installation of mirrors.

Members were pleased to note the launch of PAYG on river services planned for 23 November and the success of the pedestrian guardrail removal proposal.

The Panel noted the report.

44/11/09 Independent Review of Bus Services

David Brown introduced the report which gave an update on Surface Transport's initial response and intended work programme in relation to the recommendations of the Independent Review carried out by KPMG.

The additional targeted economies of £15 million by 2011/12 and the work on cost reduction through looking at alternative ways to arrange vehicle finance were noted as encouraging developments.

The Panel noted the report.

45/11/09 Bus CCTV

David Brown introduced the report which gave an update on the outcome of the recent Live CCTV trial and set out a proposed way forward. It would now be important to establish a standardised system for CCTV. It was noted that CCTV on buses had effected some behavioural change and a 40 per cent arrest rate was now achieved through the use of CCTV. It had also proved an important tool during the 7 July bombings.

The Panel noted the report.

46/11/09 Orbital Bus Services

David Brown introduced the report which gave an update on the work carried out on the orbital bus route X26.

The Chair asked that consideration be given to the possibility of marketing orbital express services separately. **[ACTION: David Brown]**

The Panel noted the report.

47/11/09 Dial-a-Ride and Door to Door Services

David Brown introduced the report which provided an update on the performance of Dial-a-Ride, its current improvement plans and London Councils' proposals for a Door to Door strategy. It was recognised that Dial-a-Ride provided an important service to its customers, of whom 30 per cent was a unique group with specific vehicle requirements. TfL continued to work closely with London Councils and the NHS on possibilities for integration of services.

A briefing note would be provided for the Chair on the proposals for TfL, London Councils and the NHS working together to integrate accessible transport services. The current level of NHS service provision should be examined.

[ACTION: David Brown]

A report would be submitted to the Mayor setting out the options with the advantages and limitations of each. The Mayor would be asked to guide the principles for a strategy going forwards. Prior to the report being presented to the Mayor, the Chair would be asked to comment on the paper.

[ACTION: David Brown]

The Panel noted the report.

48/11/09 Update on Taxi and Private Hire

Jeroen Weimar introduced the report which provided an update on the work being undertaken by the Taxi and Private Hire Directorate. The new Director, John Mason, would be looking at all functions of the Public Carriage Office with a focus on the licensing function. The directorate would be moving to Palestra shortly to join other Surface Transport teams. John Mason had already met with both Bob Oddy and Steve Wright and Bob Oddy reported that these initial discussions had been very positive.

The Panel noted the report.

49/11/09 Pedestrian Countdown and Pedestrian Behaviour Research Update

Garrett Emmerson introduced the report which informed the Panel of the results from recent research on the effect of re-timed green man periods on road users at signalised pedestrian junctions in London. The Chair asked whether consideration had been given to providing countdown for drivers, a system which was used to

