



## Coronavirus support initiative for taxi and private hire drivers

To help ensure the safety of licensees and passengers, as the national lockdown lifts and more customers begin to travel, we will be providing complimentary packages of face coverings, hand sanitiser and stickers with coronavirus-specific information to be displayed in vehicles.

We will publish (and update) information on days, times, and locations where licensees can collect these materials on our coronavirus-dedicated webpage: <https://tfl.gov.uk/info-for/taxis-and-private-hire/existing-licensee/coronavirus-information-for-licencees>



The stickers (pictured here) will remind passengers of their responsibility to wear a face covering, unless exempt, and state that drivers are “COVID prepared”.

### Being COVID prepared

As part of this initiative, we have produced a new, short educational video which provides guidance on how to clean your vehicles after each passenger has been safely dropped off and at the end of your shift. All licensed taxi and private hire drivers should take a few minutes to familiarise themselves with the video and follow these steps to ensure the highest possible safety standards are being met.

The video, along with further information on vehicle cleanliness and general advice on keeping safe during the pandemic can also be found at: [\[www.tfl.gov.uk/info-for/taxis-and-private-hire/existing-licensee/coronavirus-information-for-licencees\]](https://www.tfl.gov.uk/info-for/taxis-and-private-hire/existing-licensee/coronavirus-information-for-licencees)

### Distribution of face coverings, hand sanitisers and stickers

From today (Monday 7 December 2020), we will be distributing 1.5 million face coverings, 30,000 bottles of Dettol hand sanitiser and stickers at selected London Underground car parks and other locations across the capital. These will be made available on a first-come-first-served basis and distribution will continue until all supplies have run out.

We are running a trial today (Monday 7 December), between 1pm and 3pm, at the following locations where licensees can attend and collect these materials:

- Silwood Stabling Sidings, Landmann Way, Lewisham, **SE14 5RL**
- Hillingdon station car park – Long Lane, Uxbridge, **UB10 9NR**
- Osterley station car park – Great West Road, Isleworth, **TW7 4PU**
- Heathrow Authorised Vehicle Area (for PHVs) – Heathrow Business Parking Plus, Terminal 1, Heathrow Airport, Northern Perimeter Rd, Hounslow, **TW6 2EQ**
- Heathrow Taxi Feeder Park (for taxis) – Heathrow Airport, Taxi Feeder Park, Newall Rd, Hounslow, **TW6 2DT**

The materials will be distributed from Dial-a-Ride buses parked at these locations.

Details of further dates, times and locations will be published (and updated) here:

<https://tfl.gov.uk/info-for/taxis-and-private-hire/existing-licensee/coronavirus-information-for-licences>

We will be in contact in the coming days to provide details of how, when and where to collect face coverings, sanitiser and stickers next week. There will be limited stock available at each site, each day and we will be monitoring take up at each site to ensure that our resources are appropriately distributed, according to demand.

These measures supplement the advice and guidance already provided to licensees on personal and vehicle hygiene in previous TPH Notices, including that drivers are expected to wear a face covering at all times when in a licensed vehicle, unless they are exempt.

Please do stay safe and well.

Graham Robinson

**General Manager  
Taxi and Private Hire  
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*For previous Notices and additional licensing information, please visit [tfl.gov.uk/tph](https://tfl.gov.uk/tph)*