Transport for London London Taxi and Private Hire



Taxi Fares and Tariffs Update

Following a public consultation, Transport for London (TfL) has recently agreed a number of changes to taxi fares and tariffs.

The changes are:

Minimum fare: Increased from £3.20 to £3.80

• Tariff 1: Increased by 5.51 per cent

Tariff 2: Increased by 5.51 per cent

• Tariff 3: No change

• Tariff 4: No change

- Heathrow Extra: for taxi journeys that start from a taxi rank at Heathrow Airport. Maximum charge increased from £2.80 to £3.60
- Heathrow drop-off charge: Taxi drivers can add a charge of up to £5.20 to the fare when dropping off passengers in one of the terminal drop-off zones at Heathrow Airport unless their taxi has been registered for a Blue Badge concession

All of the changes come into effect on Saturday 30 April 2022.

Information about our taxi fares and tariffs consultation is available here: haveyoursay.tfl.gov.uk/taxi-fares-2021.

Tariffs

There is no change to when the tariffs apply.

Tariff	When tariff applies	
Tariff 1 (T1)	 Monday to Friday between 05:00-20:00 	

Tariff 2 (T2)	•	Monday to Friday between 20:00-22:00
	•	Saturday and Sunday between 05:00-22:00
Tariff 3 (T3)	•	Every night between 22:00-05:00
	•	Public holidays
Tariff 4 (T4)	•	At all times for journeys over six miles

Heathrow drop-off charge

Heathrow Airport Limited (HAL) has introduced a Terminal Drop-off Charge (TDOC).

The £5 TDOC applies to every vehicle, and every time that vehicle enters a drop-off zone at the airport.

Taxis are currently subject to a 100 per cent discount, that expires on 29 April 2022. The discount was introduced by HAL to enable TfL to consider the impact of the TDOC and consult on proposals to help taxi drivers cover the increased cost of serving the airport.

The new charge is a maximum of £5.20. Taxi drivers have the discretion to add a lower charge to the fare when dropping off passengers in one of the terminal drop-off zones at Heathrow Airport or to waive the charge completely.

Blue Badge holders

Blue Badge holders can apply to HAL for a 100 per cent discount from the TDOC.

The discount is issued for an individual journey and to the vehicle the Blue Badge holder is travelling in and which will drop them off. This enables a Blue Badge holder to apply for a discount for a taxi they are travelling in.

Further information on the discount is provided on the <u>HAL website</u>.

When applying for a discount from the TDOC, Blue Badge holders will need to provide the following information:

Date they are being dropped off

Flight number

Registration of the taxi dropping them off

• Blue Badge number

An email address

Photo of the front of the Blue Badge

Photo of the back of the Blue Badge

Confirmation that the Blue Badge discount has been granted will be sent to the email

address provided.

If your passenger is a Blue Badge holder please check at the start of the journey if a

discount has been issued or if they intend to apply for one during the journey to

Heathrow Airport. If a discount has been issued, then the Heathrow drop-off charge

must not be added to the fare.

HAL recommend that taxi owners register for the autopay service and set up a

business account so they can see when a discount has been issued to their

taxi.

The Heathrow TDOC can only be added to the fare if a passenger is being dropped

off in a terminal drop-off zone at the airport. Passengers who do not want to pay the

charge can be dropped off in the long stay terminal car parks at the airport for free

and then take the free bus to the terminals.

More information about the TDOC, how to register for autopay, set up a business

account, and the form Blue Badge holders must complete to apply for a discount is

available on the Heathrow Airport website: heathrow.com/transport-and-

directions/terminal-drop-off-charge.

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For previous notices and licensing information, please visit tfl.gov.uk/tph