

## Train Ambience Attribute Weights per Line

<b>TRAIN AMBIENCE ATTRIBUTES</b>		<b>Jubilee</b>	<b>Northern</b>	<b>Piccadilly</b>
T1.1	Internal cleanliness of ceilings and surfaces	505,303	937,937	1,102,111
T1.2	Cleanliness of internal floors	378,977	703,452	826,583
T1.3	Level of litter	872,790	1,620,060	1,903,632
T1.4	Internal level of scratched graffiti	175,802	326,321	383,440
T1.5	Internal level of non-scratched graffiti	351,604	652,643	766,880
T1.6	Cleanliness of train seats	317,341	589,044	692,149
T1.7	Condition of arm rests	32,997	61,248	71,968
T1.8	Condition of handrails/hangers	32,997	61,248	71,968
T1.9	Condition of train seats	261,120	484,687	569,526
T1.10	External cleanliness of train	187,150	347,386	408,192
T1.11	External scratched graffiti	42,073	78,096	91,765
T1.12	External non-scratched graffiti	85,421	158,558	186,311
T1.13	Cleanliness of windows	378,977	703,452	826,583
	<b>SUM (T1.1 to T1.13 inclusive)</b>	<b>3,622,552</b>	<b>6,724,132</b>	<b>7,901,108</b>
T1.14	PA audibility	597,254	1,108,615	1,302,664
T1.15	Ride quality	540,261	1,002,825	1,178,357
T1.16	In-car noise	920,217	1,708,095	2,007,076
T1.17	Train lighting	606,296	1,125,398	1,322,385
T1.18	In-car heating and ventilation	1,185,059	2,199,690	2,584,719
	<b>SUM (T1.14 to T1.18 inclusive)</b>	<b>3,849,087</b>	<b>7,144,623</b>	<b>8,395,201</b>