

**TABLE 1 - JUBILEE LINE
Station Ambience Attribute Weights per Station**

STATION AMBIENCE ATTRIBUTES	Stanmore	Canons Park	Queensbury	Kingsbury	Wembley Park	Neasden	Dollis Hill	Willesden Green	Kilburn	West Hampstead	Finchley Road	Swiss Cottage	St. John's Wood	Stratford	West Ham	Westminster
Platform Ambience Attributes																
S1.1 Cleanliness of platform walls and floors (excluding trackside walls)	1,433	871	1,493	1,997	8,715	2,255	2,143	4,628	4,513	4,031	17,304	2,268	2,014	10,037	5,681	21,357
S1.2 Cleanliness of trackside walls												1,132	1,005			10,663
S1.3 Condition of platform décor	1,698	1,032	1,770	2,367	10,329	2,672	2,540	5,484	5,348	4,777	20,508	4,030	3,578	11,895	6,732	37,948
S1.4 Level of platform graffiti (excluding track-side walls)	354	216	368	494	2,154	558	530	1,144	1,116	996	4,276	420	373	2,480	1,404	3,956
S1.5 Level of graffiti on track-side walls and platform edge doors												420	373			3,956
S1.6 Level of litter on platform	645	392	672	899	3,923	1,015	965	2,083	2,031	1,815	7,789	1,531	1,359	4,518	2,557	14,414
S1.7 Level of litter on track	322	196	336	449	1,959	507	482	1,040	1,014	906	3,889	764	679	2,256	1,277	7,196
S1.8 Condition of platform seating	734	446	765	1,023	4,465	1,155	1,098	2,371	2,312	2,065	8,865	1,742	1,547	5,142	2,910	16,405
S1.9 Condition of waiting room	1,037	630	1,081	1,446	6,309		1,551	3,350	3,266	2,918	12,525					
S1.10 Condition of platform roofs/canopies (for exterior platforms)	624			871	3,812	987			2,024	1,762				4,391	2,483	
S1.11 Cleanliness of platform edge doors																14,004
Routeway Ambience Attributes																
S2.1 Cleanliness of routeway walls and floors (excluding lifts and escalators)	2,632	1,554	2,702	3,561	9,888	4,228	3,792	8,923	8,761	8,938	11,175	7,498	6,288	22,159	8,963	44,770
S2.2 Level of litter in routeway (excluding lifts and escalators)	1,493	882	1,533	2,020	5,610	2,399	2,151	5,062	4,971	5,071	6,340	4,254	3,567	12,572	5,085	25,399
S2.3 Level of routeway graffiti (excluding lifts and escalators)	547	323	561	740	2,054	878	788	1,853	1,820	1,857	2,321	1,557	1,306	4,603	1,862	9,299
S2.4 Condition of routeway décor (excluding lifts and escalators)	1,835	1,083	1,883	2,482	6,892	2,947	2,643	6,219	6,107	6,230	7,789	5,226	4,382	15,445	6,247	31,204
S2.5 Appearance of lift														3,200.75	1,294.50	6,466.50
S2.6 Appearance of escalator												4,332	3,633	9,602.25	3,883.50	19,399.50
S2.7 Condition of routeway direction signs	479	283	491	648	1,798	769	690	1,623	1,593	1,626	2,032	1,364	1,144	4,030	1,630	8,142
S2.8 Condition of mirrors				113		135										
Ticket Hall Ambience Attributes																
S3.1 Cleanliness of ticket hall walls and floors	1,176	695	1,209	1,591	4,102	1,889	1,771	3,986	3,901	3,535	4,586	2,939	2,547	6,298	1,406	7,873
S3.2 Level of litter in ticket hall	680	402	699	919	2,371	1,092	1,023	2,304	2,255	2,043	2,651	1,699	1,472	3,641	813	4,551
S3.3 Level of ticket hall graffiti	249	147	256	337	868	400	375	844	826	748	971	622	539	1,333	298	1,666
S3.4 Condition of internal ticket hall décor	1,069	632	1,099	1,446	3,728	1,716	1,609	3,623	3,545	3,213	4,168	2,671	2,314	5,724	1,278	7,155
S3.5 Condition of exterior décor	1,557	921	1,601	2,106	5,432	2,501	2,345	5,279	5,166	4,681	6,073	3,893	3,372	8,340	1,862	10,425
S3.6 Condition of ticket office	534	316	549	723	1,864	858	805	1,811	1,773	1,606	2,084	1,336	1,157	2,862	639	3,577
S3.7 Cleanliness of subway glass roof																8,107
S3.8 Cleanliness of subway walls and floors							4,582					7,607				20,374
S3.9 Level of litter in subway							2,600					4,316				11,559
S3.10 Level of subway graffiti							952					1,580				4,232
S3.11 Condition of subway décor							3,194					5,302				14,201
Other Ambience Attributes																
S4.1 Condition of toilets	1,416	838	1,456	1,916	4,940	2,275	2,132	4,801	4,698	4,258	5,523		3,067			
S4.2 Condition of cabling and conduits	3,221	1,901	3,305	4,356	12,097	5,172	4,639	10,917	10,719	10,936	13,672	9,173	7,692	27,110	10,966	54,773
S4.3 Condition of leaflet rack	138	82	142	187	481	222	208	468	458	415	538	345	299	739	165	924
S4.4 Condition of builders' hoardings	459	271	471	620	1,723	737	661	1,555	1,527	1,558	1,947	1,307	1,096	3,861	1,562	7,801
S4.5 Condition of electronic whiteboards														818		4,581

TABLE 1 - JUBILEE LINE
Station Ambience Attribute Weights per Station

STATION AMBIENCE ATTRIBUTES	North Greenwich	Canning Town	Canary Wharf (Jubilee)	Canada Water	Bermondsey	Southwark	Waterloo	London Bridge
Platform Ambience Attributes								
S1.1 Cleanliness of platform walls and floors (excluding trackside walls)	5,609	1,867	5,397	5,587	1,573	2,288	29,418	18,550
S1.2 Cleanliness of trackside walls	2,800		2,694	2,789	785	1,142	14,687	9,261
S1.3 Condition of platform décor	9,966	2,212	9,589	9,927	2,795	4,065	52,270	32,960
S1.4 Level of platform graffiti (excluding track-side walls)	1,039	462	1,000	1,035	291	424	5,449	3,436
S1.5 Level of graffiti on track-side walls and platform edge doors	1,039		1,000	1,035	291	424	5,449	3,436
S1.6 Level of litter on platform	3,785	840	3,642	3,770	1,061	1,544	19,854	12,519
S1.7 Level of litter on track	1,890	420	1,818	1,882	530	771	9,912	6,250
S1.8 Condition of platform seating	4,308	956	4,145	4,291	1,208	1,757	22,596	14,248
S1.9 Condition of waiting room								
S1.10 Condition of platform roofs/canopies (for exterior platforms)								
S1.11 Cleanliness of platform edge doors	3,676		3,540	3,666	1,032	1,501	19,292	12,166
Routeway Ambience Attributes								
S2.1 Cleanliness of routeway walls and floors (excluding lifts and escalators)	15,788	3,666	18,012	10,996	4,349	7,136	109,425	60,876
S2.2 Level of litter in routeway (excluding lifts and escalators)	8,957	2,080	10,219	6,238	2,467	4,048	62,080	34,536
S2.3 Level of routeway graffiti (excluding lifts and escalators)	3,279	762	3,741	2,284	903	1,482	22,728	12,644
S2.4 Condition of routeway décor (excluding lifts and escalators)	11,004	2,555	12,554	7,664	3,031	4,974	76,268	42,430
S2.5 Appearance of lift	2,280.50	529.50	2,601.50	1,588.25	628.25	1,030.75		8,792.75
S2.6 Appearance of escalator	6,841.50	1,588.50	7,804.50	4,764.75	1,884.75	3,092.25	63,221	#####
S2.7 Condition of routeway direction signs	2,871	667	3,276	2,000	791	1,298	19,901	11,072
S2.8 Condition of mirrors								
Ticket Hall Ambience Attributes								
S3.1 Cleanliness of ticket hall walls and floors	7,044	1,541	6,731	2,197	1,982	2,883	33,258	18,223
S3.2 Level of litter in ticket hall	4,072	891	3,891	1,270	1,146	1,667	19,225	10,534
S3.3 Level of ticket hall graffiti	1,491	326	1,424	465	419	610	7,039	3,857
S3.4 Condition of internal ticket hall décor	6,401	1,400	6,117	1,997	1,801	2,620	30,225	16,561
S3.5 Condition of exterior décor	9,328	2,041	8,913	2,909	2,625	3,818	44,042	24,132
S3.6 Condition of ticket office	3,201	700	3,058	998	901	1,310	15,113	8,281
S3.7 Cleanliness of subway glass roof				2,261				18,768
S3.8 Cleanliness of subway walls and floors				5,686				47,161
S3.9 Level of litter in subway				3,225				26,755
S3.10 Level of subway graffiti				1,181				9,796
S3.11 Condition of subway décor				3,963				32,870
Other Ambience Attributes								
S4.1 Condition of toilets	8,483		8,106					
S4.2 Condition of cabling and conduits	19,316	4,485	22,036	13,452	5,320	8,730	133,873	74,477
S4.3 Condition of leaflet rack	826	181	790	258	233	338	3,902	2,138
S4.4 Condition of builders' hoardings	2,751	639	3,139	1,916	758	1,243	19,067	10,607
S4.5 Condition of electronic whiteboards	4,099			1,278	1,153	1,678		

TABLE 3 - PICCADILLY LINE
Station Ambience Attribute Weights per Station

STATION AMBIENCE ATTRIBUTES	Oakwood	Southgate	Arnos Grove	Bounds Green	Wood Green	Turnpike Lane	Manor House	Finsbury Park	Arsenal	Holloway Road	Caledonian Road	Russell Square	Covent Garden	Green Park	
Platform Ambience Attributes															
S1.1	Cleanliness of platform walls and floors (excluding trackside walls)	1,576	1,714	1,991	2,101	3,480	3,401	3,199	17,365	777	2,250	1,513	5,629	7,969	26,917
S1.2	Cleanliness of trackside walls		856		1,049	1,737	1,698	1,597	8,670	388	1,123	755	2,810	3,978	13,438
S1.3	Condition of platform décor	1,868	3,046	2,360	3,733	6,184	6,042	5,685	30,854	1,381	3,997	2,687	10,001	14,159	47,826
S1.4	Level of platform graffiti (excluding track-side walls)	390	318	492	389	645	630	593	3,216	144	417	280	1,043	1,476	4,986
S1.5	Level of graffiti on track-side walls and platform edge doors		318		389	645	630	593	3,216	144	417	280	1,043	1,476	4,986
S1.6	Level of litter on platform	710	1,157	896	1,418	2,349	2,295	2,159	11,720	524	1,518	1,021	3,799	5,378	18,166
S1.7	Level of litter on track	354	578	448	708	1,173	1,146	1,078	5,851	262	758	510	1,896	2,685	9,069
S1.8	Condition of platform seating	808	1,317	1,020	1,614	2,673	2,612	2,457	13,338	597	1,728	1,162	4,323	6,121	20,675
S1.9	Condition of waiting room			1,442											
S1.10	Condition of platform roofs/canopies (for exterior platforms)	690		871											
S1.11	Cleanliness of platform edge doors														
Routeway Ambience Attributes															
S2.1	Cleanliness of routeway walls and floors (excluding lifts and escalators)	3,149	4,964	4,112	6,760	11,426	11,333	10,559	38,997	2,843	6,687	4,916	19,119	26,235	74,972
S2.2	Level of litter in routeway (excluding lifts and escalators)	1,787	2,816	2,333	3,835	6,482	6,430	5,991	22,124	1,613	3,794	2,789	10,847	14,884	42,534
S2.3	Level of routeway graffiti (excluding lifts and escalators)	654	1,031	854	1,404	2,373	2,354	2,193	8,100	591	1,389	1,021	3,971	5,449	15,572
S2.4	Condition of routeway décor (excluding lifts and escalators)	2,195	3,460	2,866	4,712	7,964	7,899	7,360	27,181	1,982	4,661	3,426	13,326	18,285	52,255
S2.5	Appearance of lift										3,863		11,046	15,157	
S2.6	Appearance of escalator		2,868		3,906	6,602	6,548	6,101							43,316
S2.7	Condition of routeway direction signs	573	903	748	1,229	2,078	2,061	1,920	7,093	517	1,216	894	3,477	4,771	13,635
S2.8	Condition of mirrors														
Ticket Hall Ambience Attributes															
S3.1	Cleanliness of ticket hall walls and floors	1,353	2,214	1,840	2,877	4,677	4,604	4,316	10,728	1,068	2,958	2,040	7,374	10,255	14,516
S3.2	Level of litter in ticket hall	782	1,280	1,063	1,663	2,704	2,661	2,495	6,201	617	1,710	1,179	4,262	5,928	8,391
S3.3	Level of ticket hall graffiti	286	469	389	609	990	974	913	2,270	226	626	432	1,561	2,170	3,072
S3.4	Condition of internal ticket hall décor	1,230	2,012	1,672	2,614	4,251	4,184	3,922	9,750	971	2,688	1,854	6,701	9,320	13,193
S3.5	Condition of exterior décor	1,792	2,932	2,436	3,809	6,194	6,097	5,715	14,207	1,414	3,917	2,702	9,765	13,580	19,224
S3.6	Condition of ticket office	615	1,006	836	1,307	2,125	2,092	1,961	4,875	485	1,344	927	3,351	4,660	6,596
S3.7	Cleanliness of subway glass roof														
S3.8	Cleanliness of subway walls and floors						11,916	11,169	27,764						37,569
S3.9	Level of litter in subway						6,760	6,337	15,751						21,314
S3.10	Level of subway graffiti						2,475	2,320	5,767						7,803
S3.11	Condition of subway décor						8,305	7,785	19,351						26,185
Other Ambience Attributes															
S4.1	Condition of toilets	1,629													
S4.2	Condition of cabling and conduits	3,853	6,074	5,030	8,271	13,979	13,866	12,918	47,710	3,479	8,181	6,014	23,391	32,096	91,722
S4.3	Condition of leaflet rack	159	260	216	338	549	540	506	1,259	125	347	239	865	1,203	1,703
S4.4	Condition of builders' hoardings	549	865	716	1,178	1,991	1,975	1,840	6,795	495	1,165	857	3,331	4,571	13,064
S4.5	Condition of electronic whiteboards			1,070				2,511		622					8,448

TABLE 3 - PICCADILLY LINE
Station Ambience Attribute Weights per Station

STATION AMBIENCE ATTRIBUTES		Hyde Park Corner	Knightsbridge	North Ealing	Park Royal	Alperton	Sudbury Town	Sudbury Hill	South Harrow
Platform Ambience Attributes									
S1.1	Cleanliness of platform walls and floors (excluding trackside walls)	1,970	9,126	861	1,207	1,875	1,498	1,525	1,483
S1.2	Cleanliness of trackside walls	984	4,556						
S1.3	Condition of platform décor	3,501	16,214	1,020	1,430	2,223	1,775	1,807	1,757
S1.4	Level of platform graffiti (excluding track-side walls)	365	1,690	212	298	464	370	376	366
S1.5	Level of graffiti on track-side walls and platform edge doors	365	1,690						
S1.6	Level of litter on platform	1,330	6,159	387	543	844	674	686	668
S1.7	Level of litter on track	664	3,075	193	271	421	337	343	333
S1.8	Condition of platform seating	1,513	7,010	441	618	961	767	781	760
S1.9	Condition of waiting room			623	874	1,357	1,084	1,104	1,073
S1.10	Condition of platform roofs/canopies (for exterior platforms)			378		821	655		650
S1.11	Cleanliness of platform edge doors								
Routeway Ambience Attributes									
S2.1	Cleanliness of routeway walls and floors (excluding lifts and escalators)	5,838	31,397	1,420	2,025	2,786	2,454	2,598	2,462
S2.2	Level of litter in routeway (excluding lifts and escalators)	3,312	17,812	806	1,149	1,581	1,392	1,474	1,396
S2.3	Level of routeway graffiti (excluding lifts and escalators)	1,213	6,521	295	421	579	510	540	511
S2.4	Condition of routeway décor (excluding lifts and escalators)	4,069	21,883	990	1,412	1,942	1,710	1,811	1,716
S2.5	Appearance of lift								
S2.6	Appearance of escalator	3,373	18,140						
S2.7	Condition of routeway direction signs	1,062	5,710	258	368	507	446	473	448
S2.8	Condition of mirrors								
Ticket Hall Ambience Attributes									
S3.1	Cleanliness of ticket hall walls and floors	2,545	11,744	624	852	1,380	1,102	1,136	1,101
S3.2	Level of litter in ticket hall	1,471	6,789	361	493	798	637	657	637
S3.3	Level of ticket hall graffiti	539	2,485	132	180	292	233	240	233
S3.4	Condition of internal ticket hall décor	2,313	10,673	567	774	1,254	1,002	1,032	1,001
S3.5	Condition of exterior décor	3,370	15,552	826	1,128	1,828	1,460	1,504	1,459
S3.6	Condition of ticket office	1,156	5,336	284	387	627	501	516	501
S3.7	Cleanliness of subway glass roof								
S3.8	Cleanliness of subway walls and floors	6,585	30,393						
S3.9	Level of litter in subway	3,736	17,243						
S3.10	Level of subway graffiti	1,368	6,313						
S3.11	Condition of subway décor	4,590	21,183						
Other Ambience Attributes									
S4.1	Condition of toilets			752	1,026	1,662	1,328	1,368	
S4.2	Condition of cabling and conduits	7,142	38,412	1,737	2,478	3,409	3,002	3,179	3,012
S4.3	Condition of leaflet rack	299	1,378	73	100	162	129	133	129
S4.4	Condition of builders' hoardings	1,017	5,471	247	353	486	428	453	429
S4.5	Condition of electronic whiteboards		6,834						