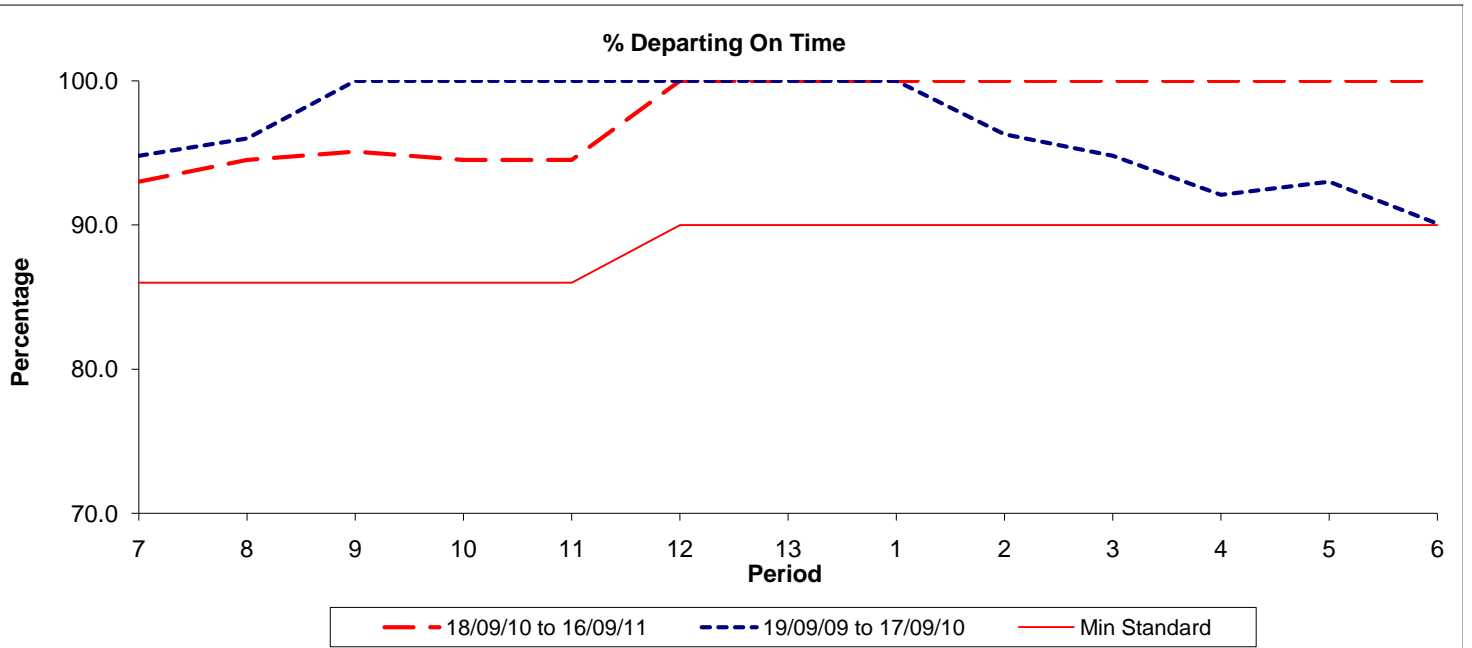




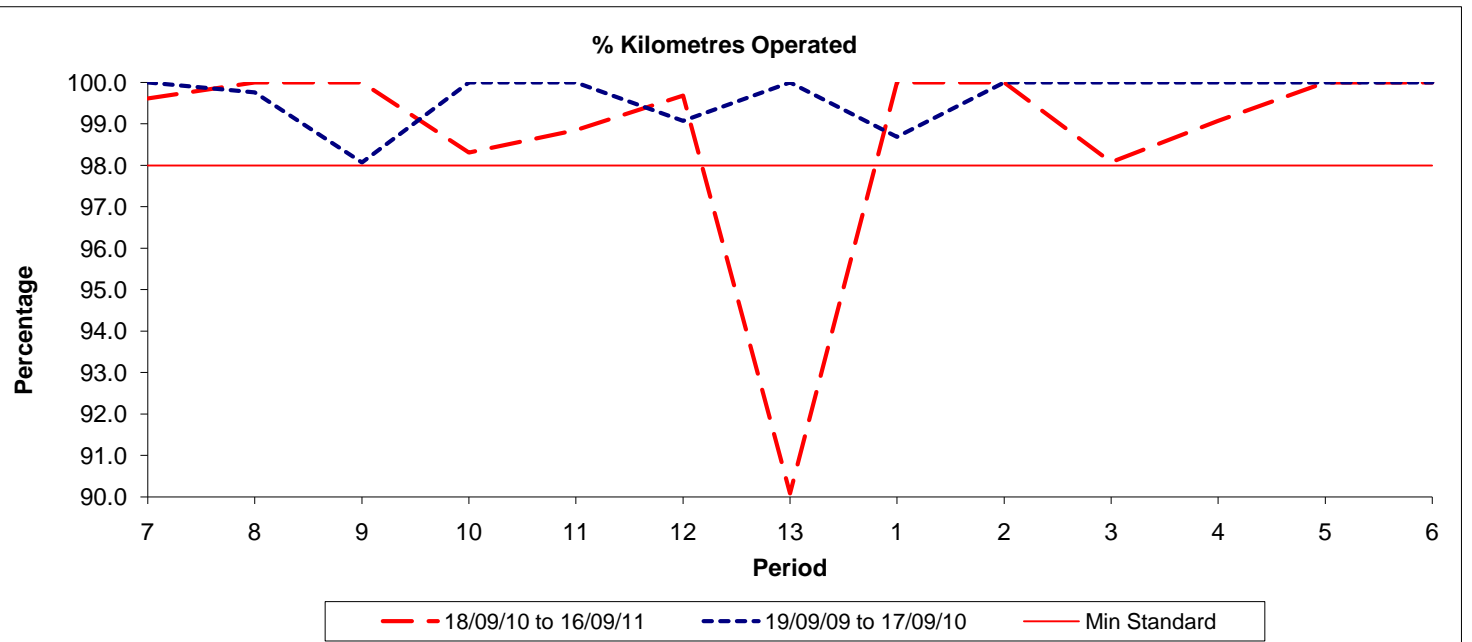
Reliability Performance (Low Frequency)



Date Range / Period	7	8	9	10	11	12	13	1	2	3	4	5	6
18/09/10 to 16/09/11	93.00	94.50	95.10	94.50	94.50	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
19/09/09 to 17/09/10	94.80	96.00	100.00	100.00	100.00	100.00	100.00	100.00	96.30	94.80	92.10	93.00	90.10
Min Standard	86.00	86.00	86.00	86.00	86.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00

On Time figures are based on 12 weeks data

Kilometre Performance



Date Range / Period	7	8	9	10	11	12	13	1	2	3	4	5	6
18/09/10 to 16/09/11	99.61	100.00	100.00	98.31	98.85	99.68	90.08	100.00	100.00	98.08	99.07	100.00	100.00
19/09/09 to 17/09/10	100.00	99.76	98.07	100.00	100.00	99.07	100.00	98.69	100.00	100.00	100.00	100.00	100.00
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data