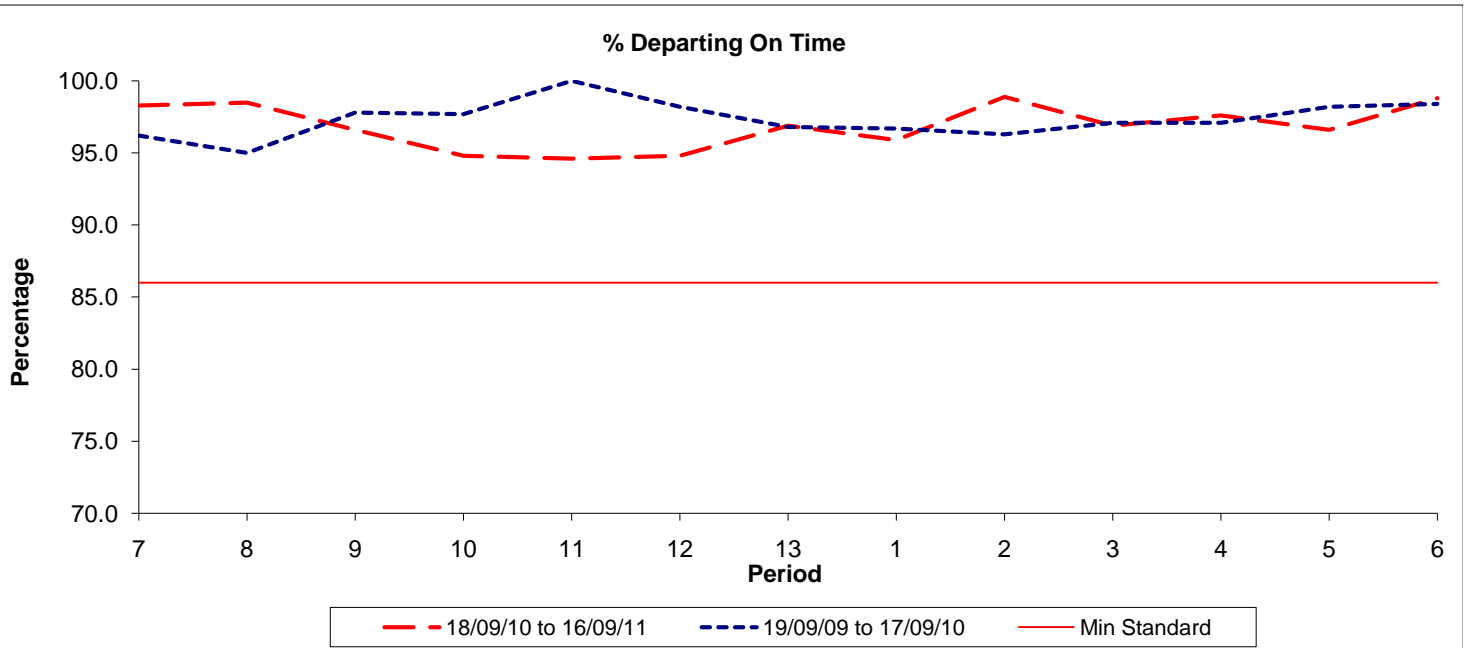




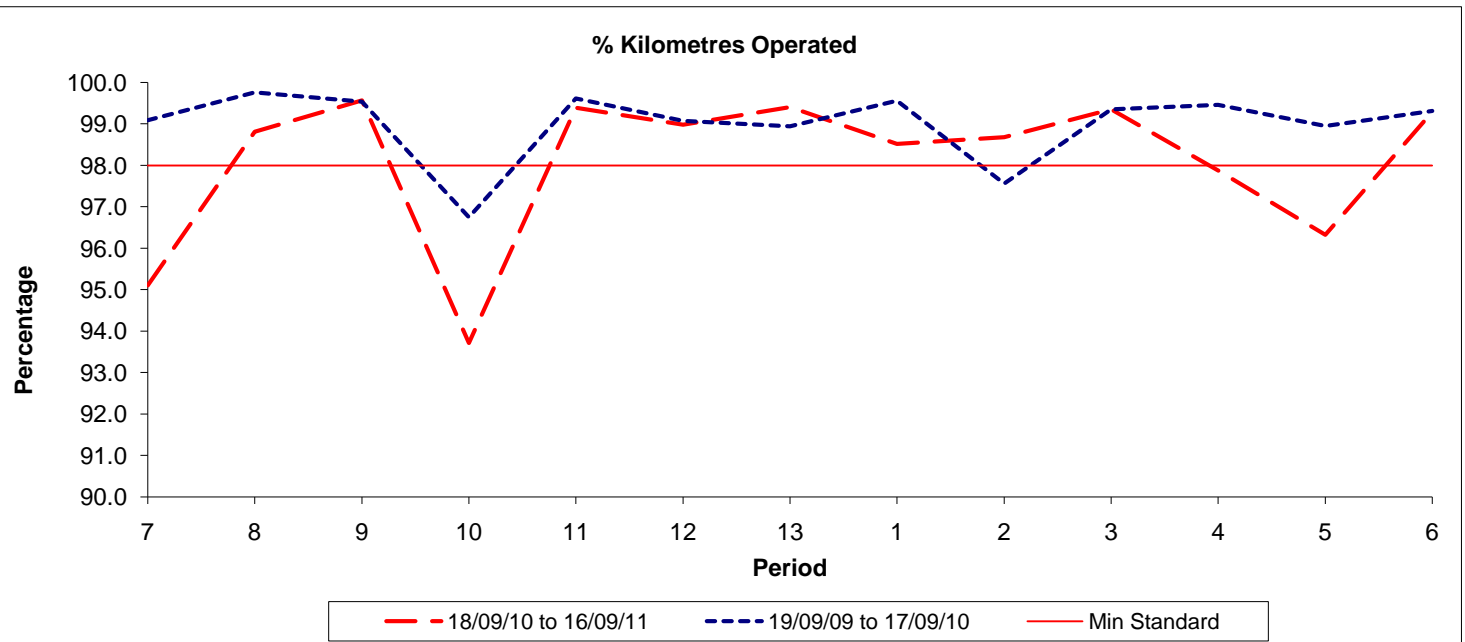
Reliability Performance (Low Frequency)



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|--------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 98.30 | 98.50 | 96.60 | 94.80 | 94.60 | 94.80 | 96.90 | 95.90 | 98.90 | 96.90 | 97.60 | 96.60 | 98.80 |
| 19/09/09 to 17/09/10 | 96.20 | 95.00 | 97.80 | 97.70 | 100.00 | 98.20 | 96.80 | 96.70 | 96.30 | 97.10 | 97.10 | 98.20 | 98.40 |
| Min Standard | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 |

On Time figures are based on 12 weeks data

Kilometre Performance



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 95.10 | 98.81 | 99.57 | 93.71 | 99.39 | 98.98 | 99.41 | 98.52 | 98.68 | 99.35 | 97.88 | 96.32 | 99.29 |
| 19/09/09 to 17/09/10 | 99.09 | 99.76 | 99.54 | 96.75 | 99.61 | 99.07 | 98.94 | 99.56 | 97.56 | 99.35 | 99.46 | 98.95 | 99.31 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data