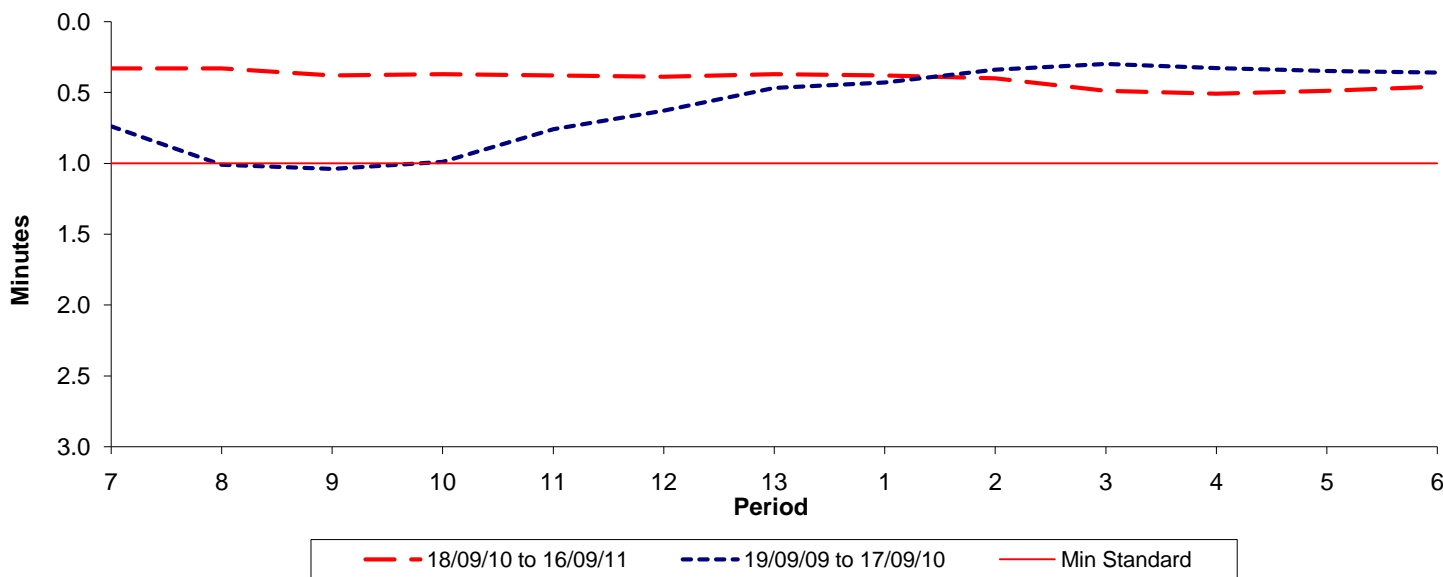




**Reliability Performance ( High Frequency )**

**Excess Waiting Time (minutes)**

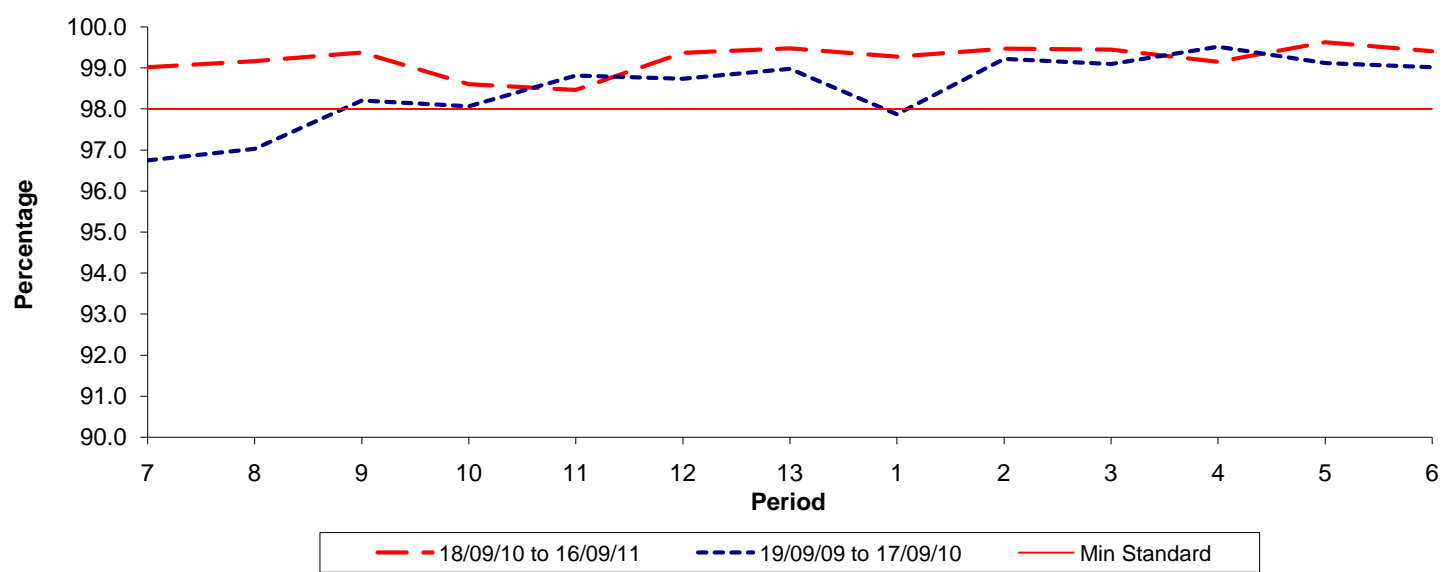


Date Range / Period	7	8	9	10	11	12	13	1	2	3	4	5	6
18/09/10 to 16/09/11	0.33	0.33	0.38	0.37	0.38	0.39	0.37	0.38	0.40	0.49	0.51	0.49	0.46
19/09/09 to 17/09/10	0.74	1.01	1.04	0.99	0.76	0.63	0.47	0.43	0.34	0.30	0.33	0.35	0.36
Min Standard	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

Excess Waiting Time figures are based on 12 weeks data

**Kilometre Performance**

**% Kilometres Operated**



Date Range / Period	7	8	9	10	11	12	13	1	2	3	4	5	6
18/09/10 to 16/09/11	99.02	99.17	99.38	98.60	98.46	99.37	99.48	99.28	99.47	99.45	99.15	99.63	99.41
19/09/09 to 17/09/10	96.75	97.03	98.21	98.07	98.82	98.74	98.98	97.87	99.22	99.10	99.52	99.12	99.02
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data