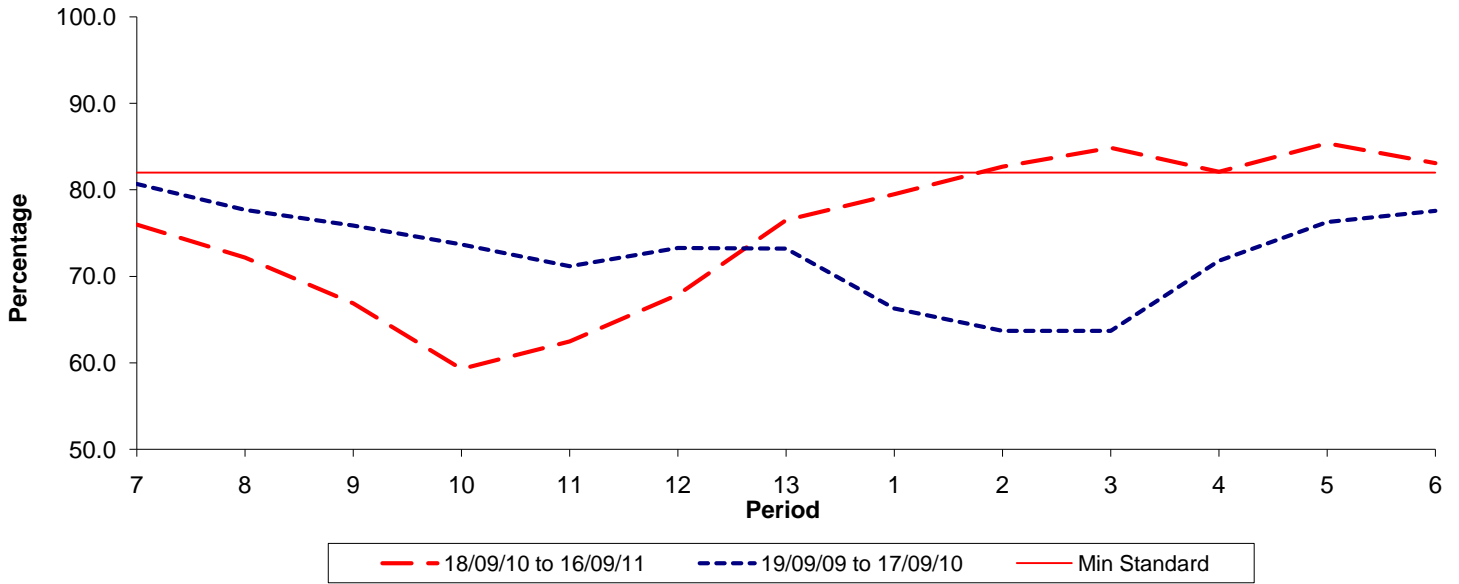




Reliability Performance (Low Frequency)

% Departing On Time

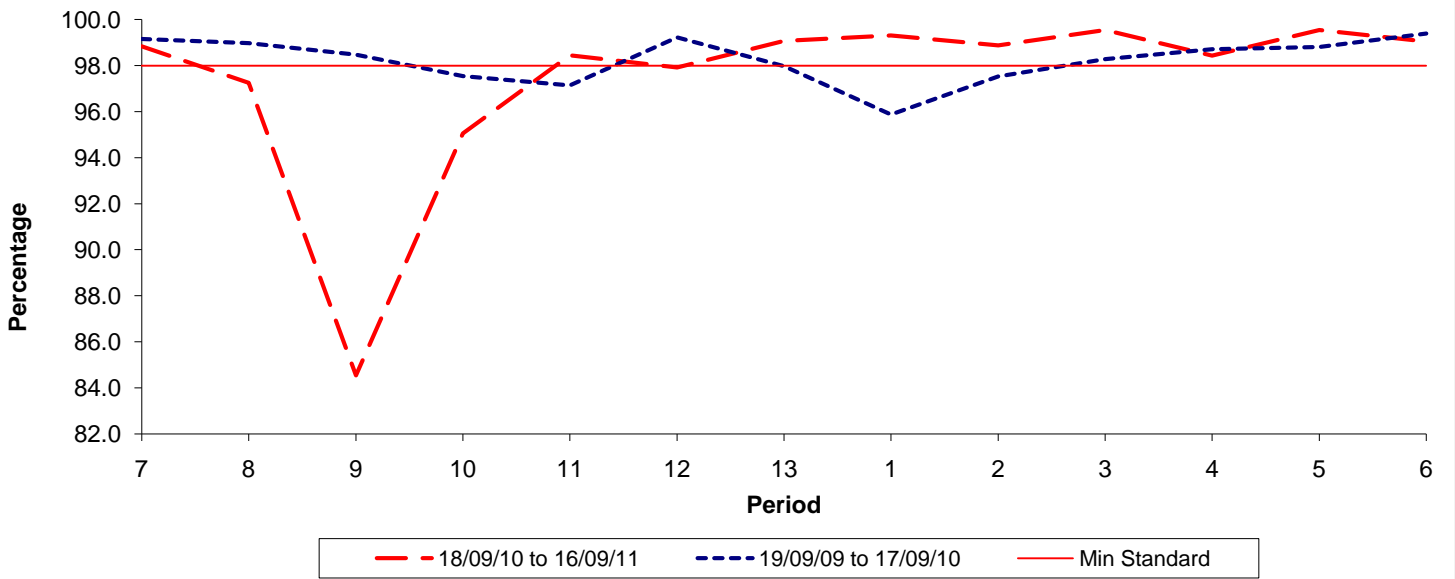


| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 76.00 | 72.20 | 66.90 | 59.30 | 62.50 | 67.90 | 76.50 | 79.50 | 82.70 | 84.90 | 82.10 | 85.40 | 83.10 |
| 19/09/09 to 17/09/10 | 80.70 | 77.70 | 75.90 | 73.70 | 71.20 | 73.30 | 73.20 | 66.30 | 63.70 | 63.70 | 71.80 | 76.30 | 77.60 |
| Min Standard | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 |

On Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 98.84 | 97.26 | 84.54 | 95.05 | 98.45 | 97.92 | 99.08 | 99.31 | 98.88 | 99.55 | 98.44 | 99.55 | 99.05 |
| 19/09/09 to 17/09/10 | 99.15 | 98.97 | 98.47 | 97.54 | 97.14 | 99.22 | 97.97 | 95.87 | 97.52 | 98.28 | 98.71 | 98.81 | 99.39 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data