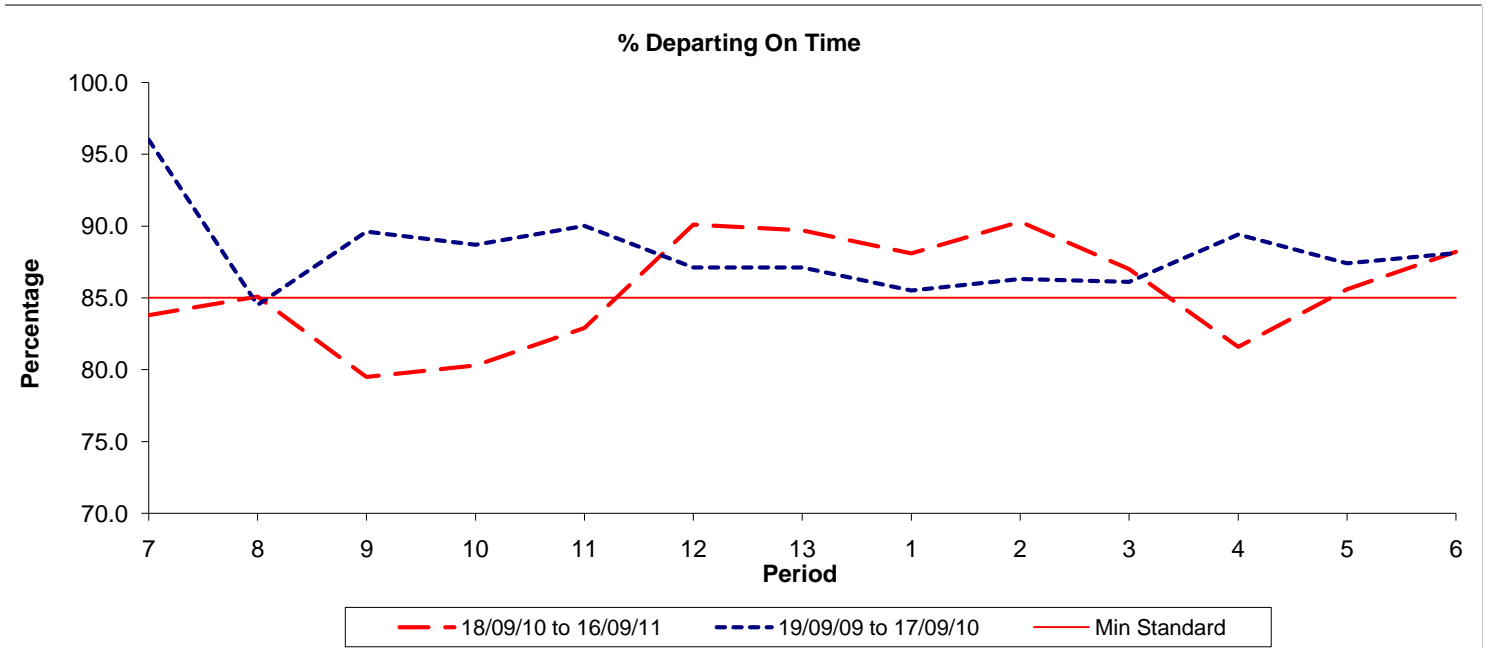




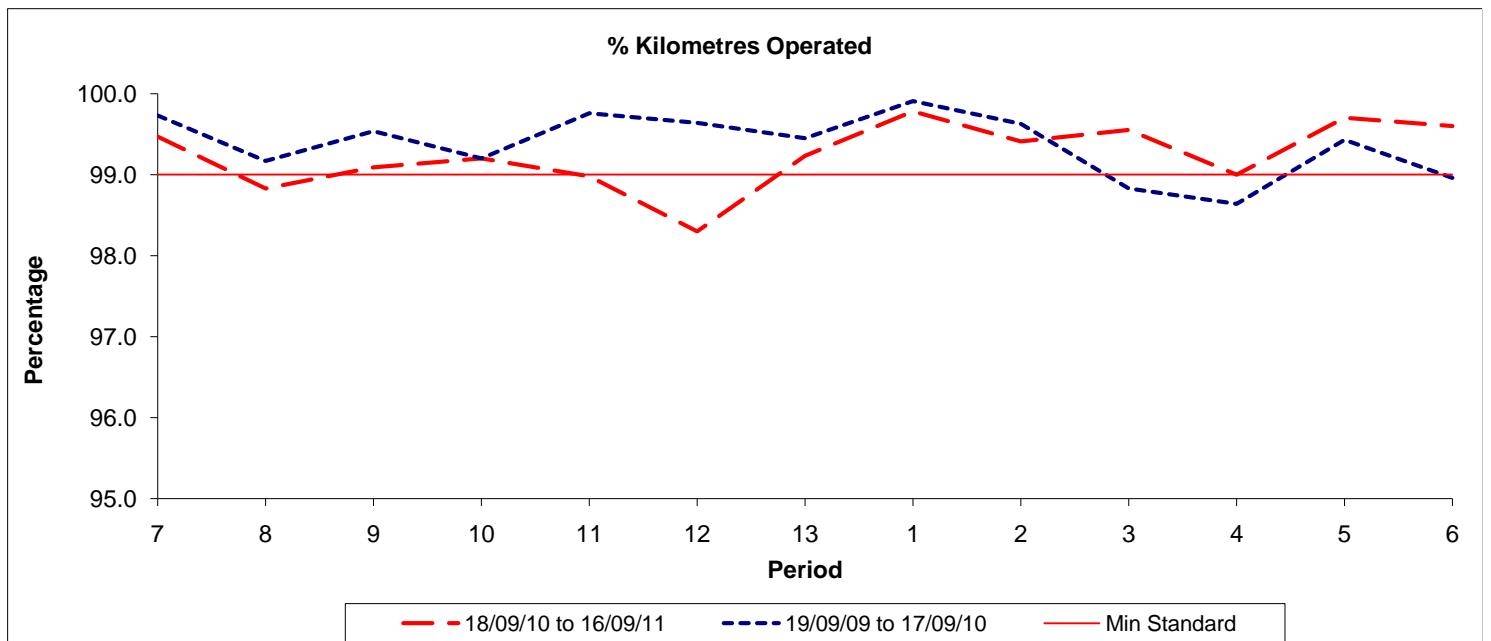
Reliability Performance (Low Frequency)



Date Range / Period	7	8	9	10	11	12	13	1	2	3	4	5	6
18/09/10 to 16/09/11	83.80	85.10	79.50	80.30	82.90	90.10	89.70	88.10	90.30	87.00	81.60	85.60	88.20
19/09/09 to 17/09/10	96.00	84.50	89.60	88.70	90.00	87.10	87.10	85.50	86.30	86.10	89.40	87.40	88.10
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00

On Time figures are based on 12 weeks data

Kilometre Performance



Date Range / Period	7	8	9	10	11	12	13	1	2	3	4	5	6
18/09/10 to 16/09/11	99.47	98.83	99.09	99.20	98.98	98.30	99.23	99.78	99.41	99.55	99.00	99.70	99.60
19/09/09 to 17/09/10	99.73	99.17	99.54	99.20	99.76	99.64	99.45	99.91	99.63	98.83	98.64	99.43	98.96
Min Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00

Kilometre figures are based on 4 weeks data