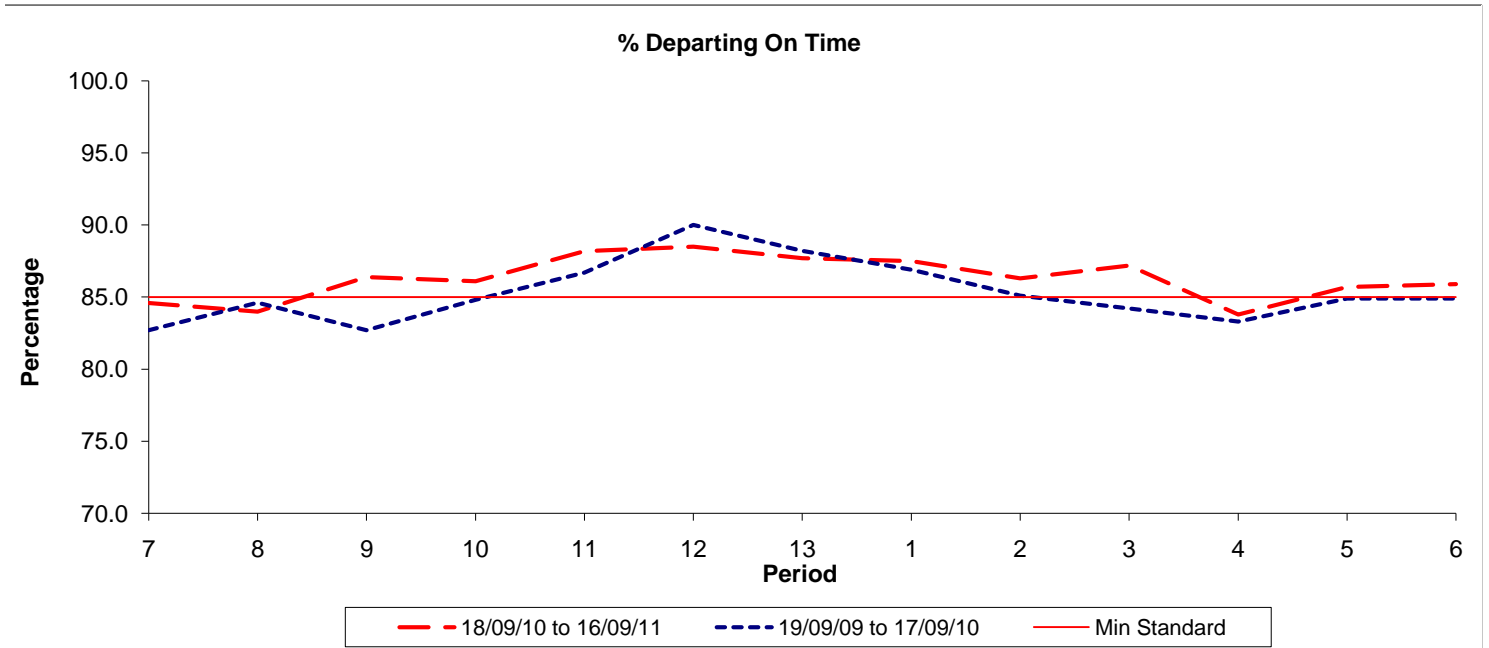




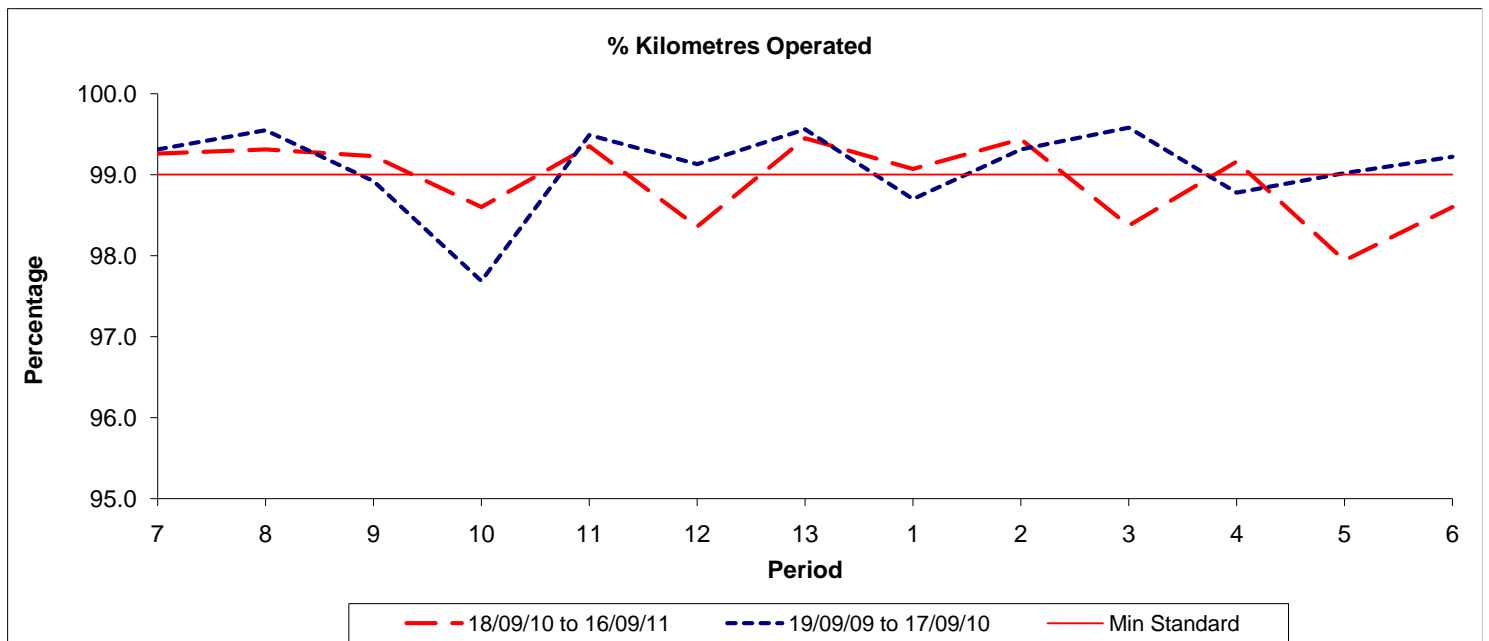
Reliability Performance (Low Frequency)



Date Range / Period	7	8	9	10	11	12	13	1	2	3	4	5	6
18/09/10 to 16/09/11	84.60	84.00	86.40	86.10	88.20	88.50	87.70	87.50	86.30	87.20	83.80	85.70	85.90
19/09/09 to 17/09/10	82.70	84.60	82.70	84.80	86.70	90.00	88.20	86.90	85.10	84.20	83.30	84.90	84.90
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00

On Time figures are based on 12 weeks data

Kilometre Performance



Date Range / Period	7	8	9	10	11	12	13	1	2	3	4	5	6
18/09/10 to 16/09/11	99.26	99.31	99.23	98.60	99.35	98.36	99.45	99.07	99.44	98.37	99.16	97.94	98.60
19/09/09 to 17/09/10	99.31	99.55	98.92	97.69	99.49	99.13	99.56	98.70	99.31	99.58	98.78	99.02	99.22
Min Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00

Kilometre figures are based on 4 weeks data