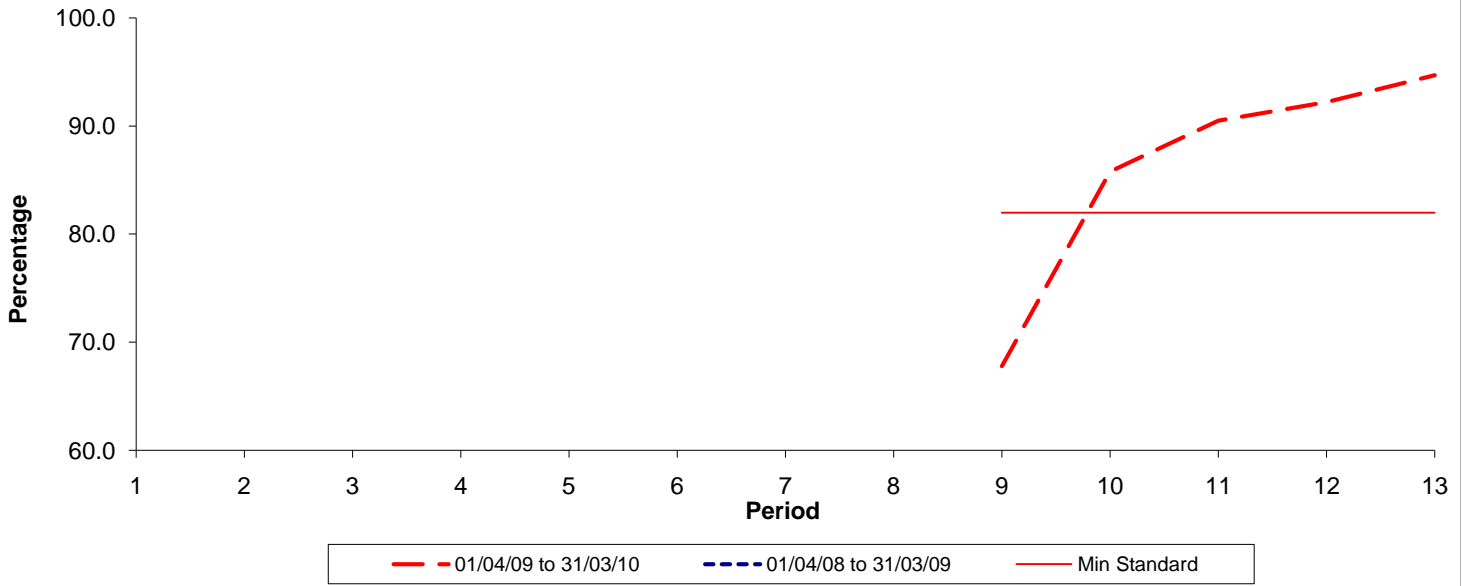




Reliability Performance (Low Frequency)

% Departing On Time

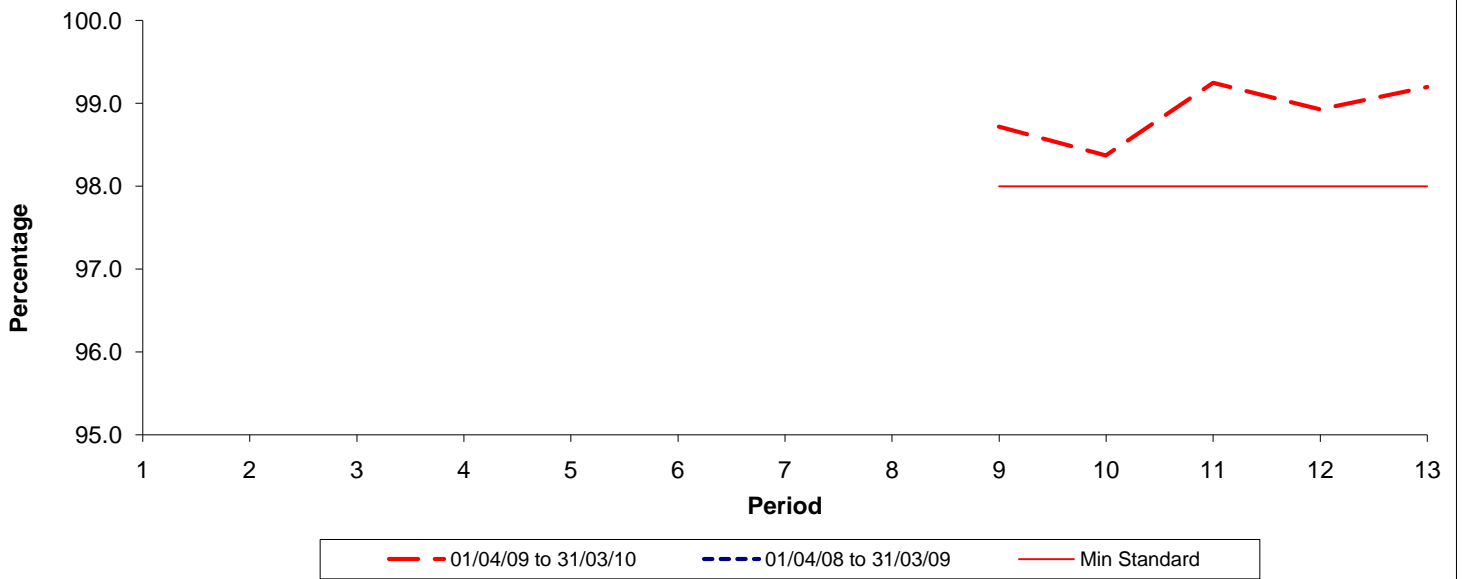


| Date Range / Period | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
|----------------------|---|---|---|---|---|---|---|---|-------|-------|-------|-------|-------|
| 01/04/09 to 31/03/10 | | | | | | | | | 67.80 | 85.80 | 90.50 | 92.20 | 94.70 |
| 01/04/08 to 31/03/09 | | | | | | | | | | | | | |
| Min Standard | | | | | | | | | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 |

On Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



| Date Range / Period | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
|----------------------|---|---|---|---|---|---|---|---|-------|-------|-------|-------|-------|
| 01/04/09 to 31/03/10 | | | | | | | | | 98.72 | 98.37 | 99.25 | 98.93 | 99.20 |
| 01/04/08 to 31/03/09 | | | | | | | | | | | | | |
| Min Standard | | | | | | | | | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data