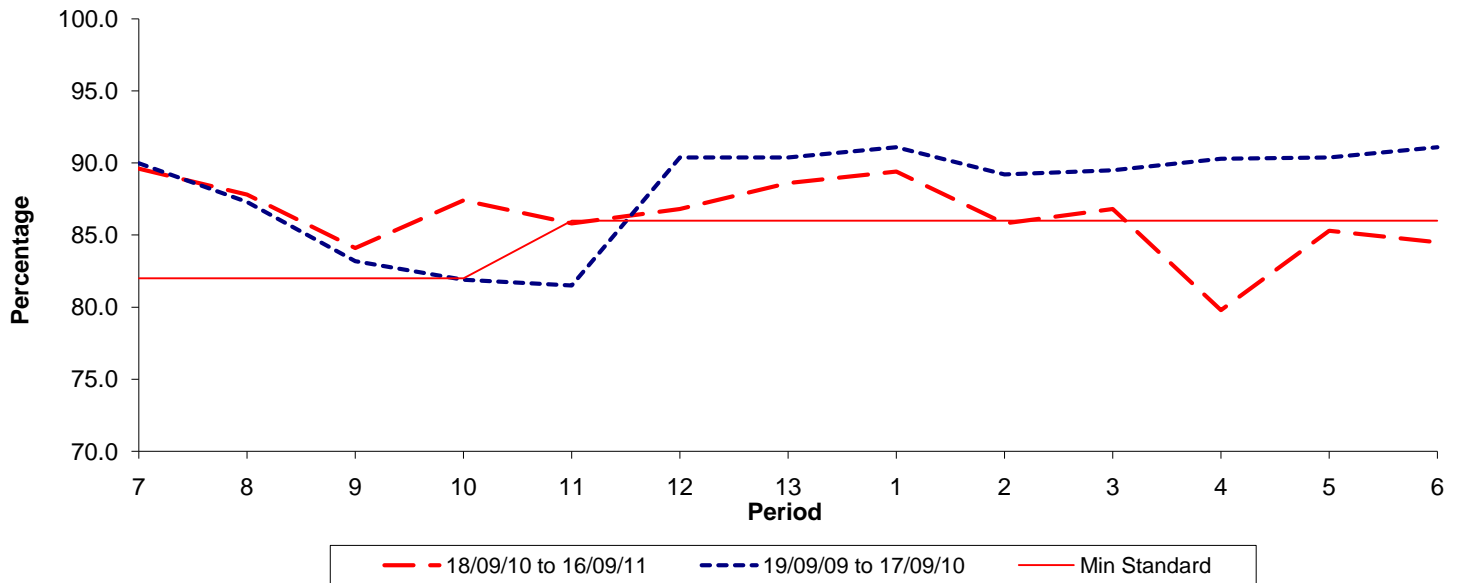




Reliability Performance (Low Frequency)

% Departing On Time

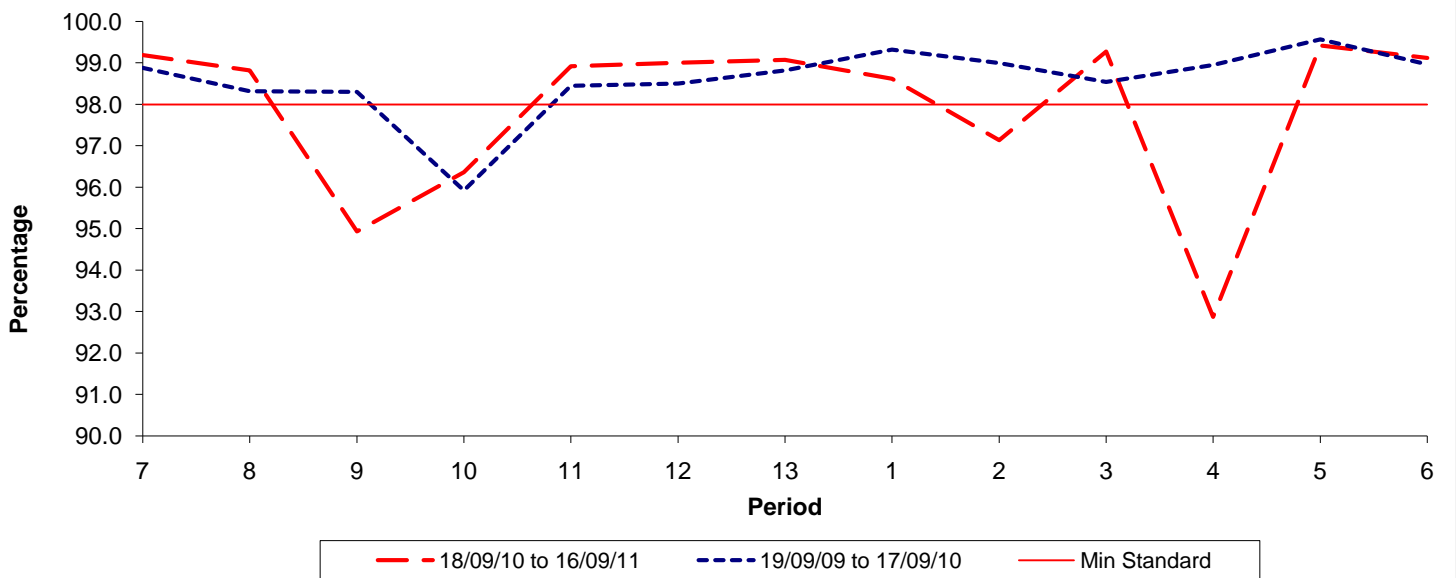


| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 89.60 | 87.80 | 84.10 | 87.40 | 85.80 | 86.80 | 88.60 | 89.40 | 85.80 | 86.80 | 79.80 | 85.30 | 84.50 |
| 19/09/09 to 17/09/10 | 90.00 | 87.30 | 83.20 | 81.90 | 81.50 | 90.40 | 90.40 | 91.10 | 89.20 | 89.50 | 90.30 | 90.40 | 91.10 |
| Min Standard | 82.00 | 82.00 | 82.00 | 82.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 |

On Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 99.19 | 98.82 | 94.93 | 96.36 | 98.92 | 99.00 | 99.07 | 98.62 | 97.13 | 99.27 | 92.87 | 99.42 | 99.12 |
| 19/09/09 to 17/09/10 | 98.88 | 98.32 | 98.30 | 95.92 | 98.45 | 98.50 | 98.82 | 99.32 | 99.00 | 98.54 | 98.95 | 99.57 | 98.97 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data