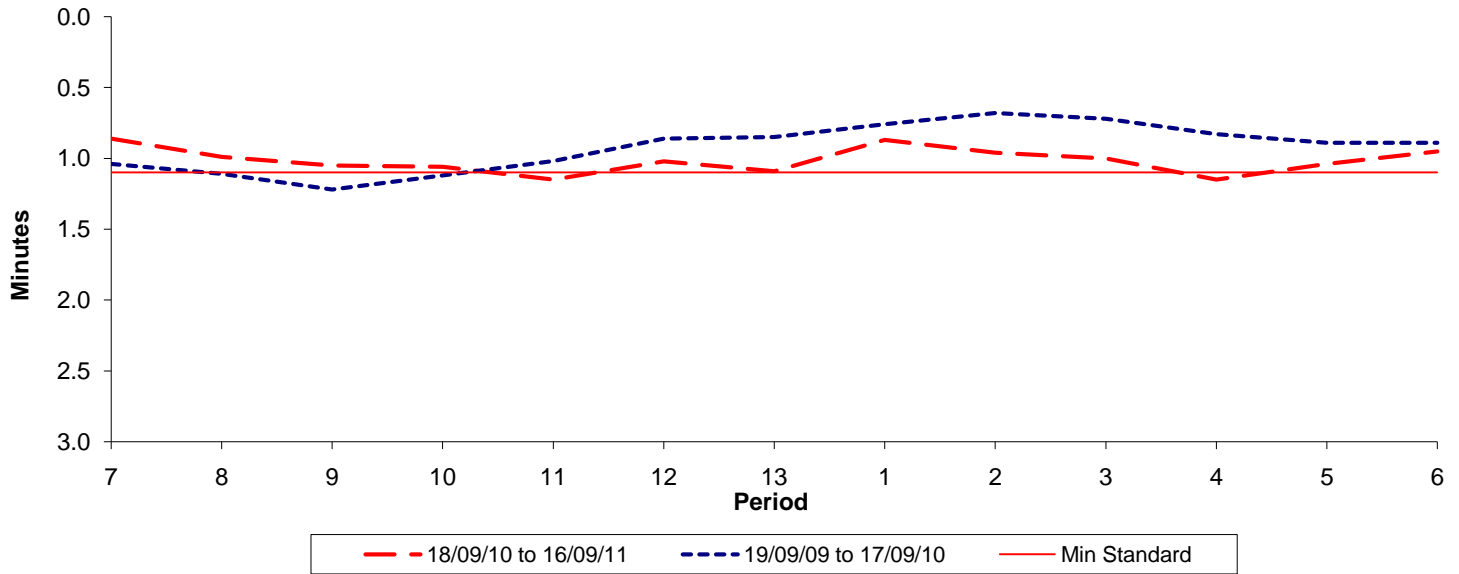




Reliability Performance (High Frequency)

Excess Waiting Time (minutes)

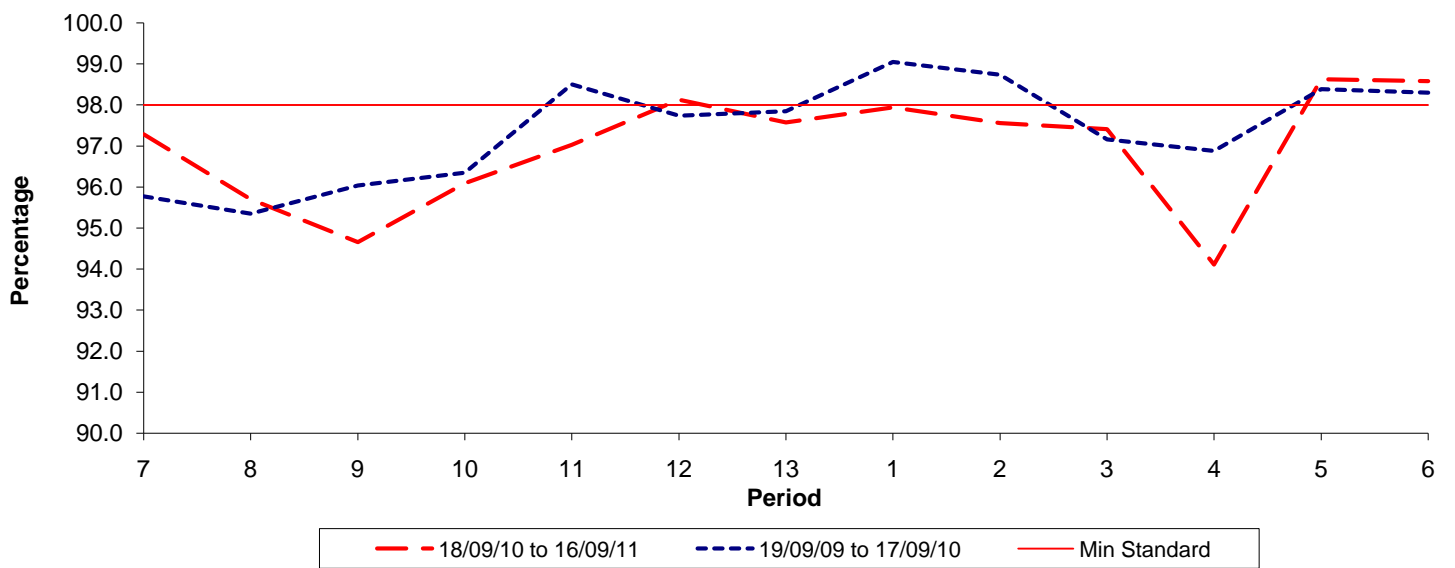


| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 18/09/10 to 16/09/11 | 0.86 | 0.99 | 1.05 | 1.06 | 1.15 | 1.02 | 1.09 | 0.87 | 0.96 | 1.00 | 1.15 | 1.04 | 0.95 |
| 19/09/09 to 17/09/10 | 1.04 | 1.11 | 1.22 | 1.12 | 1.02 | 0.86 | 0.85 | 0.76 | 0.68 | 0.72 | 0.83 | 0.89 | 0.89 |
| Min Standard | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 |

Excess Waiting Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 97.29 | 95.70 | 94.66 | 96.09 | 97.03 | 98.13 | 97.58 | 97.94 | 97.56 | 97.41 | 94.11 | 98.63 | 98.58 |
| 19/09/09 to 17/09/10 | 95.77 | 95.35 | 96.04 | 96.35 | 98.50 | 97.74 | 97.85 | 99.05 | 98.74 | 97.16 | 96.88 | 98.39 | 98.30 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data