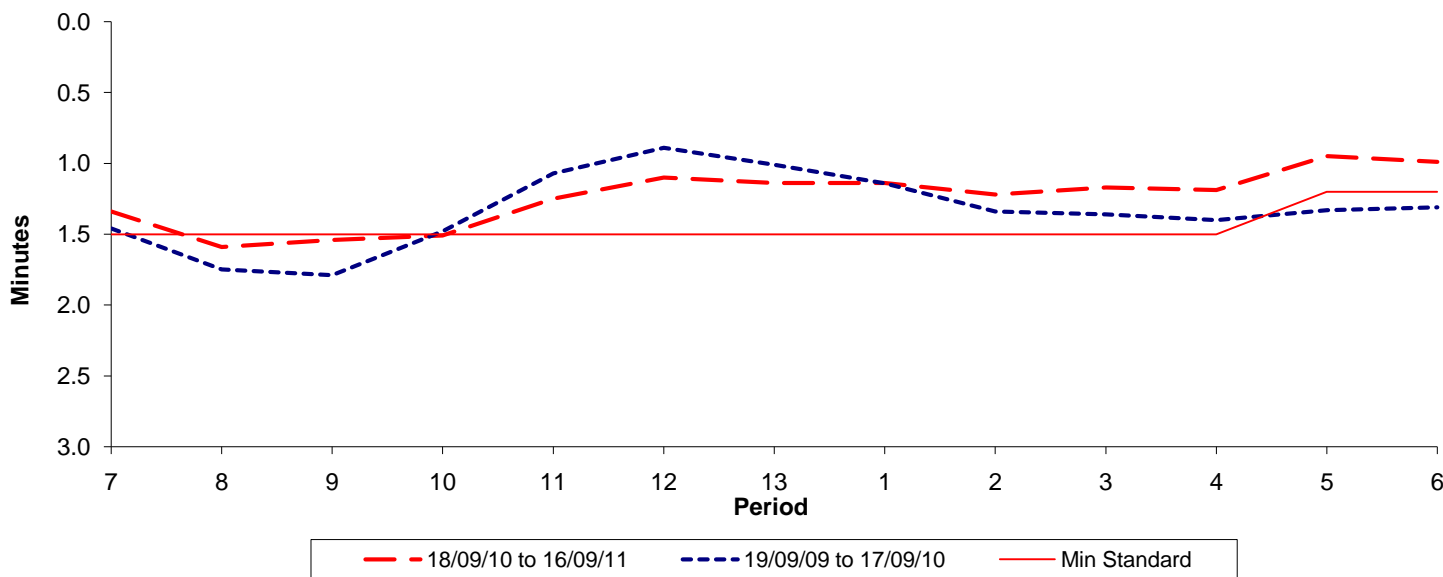




Reliability Performance (High Frequency)

Excess Waiting Time (minutes)

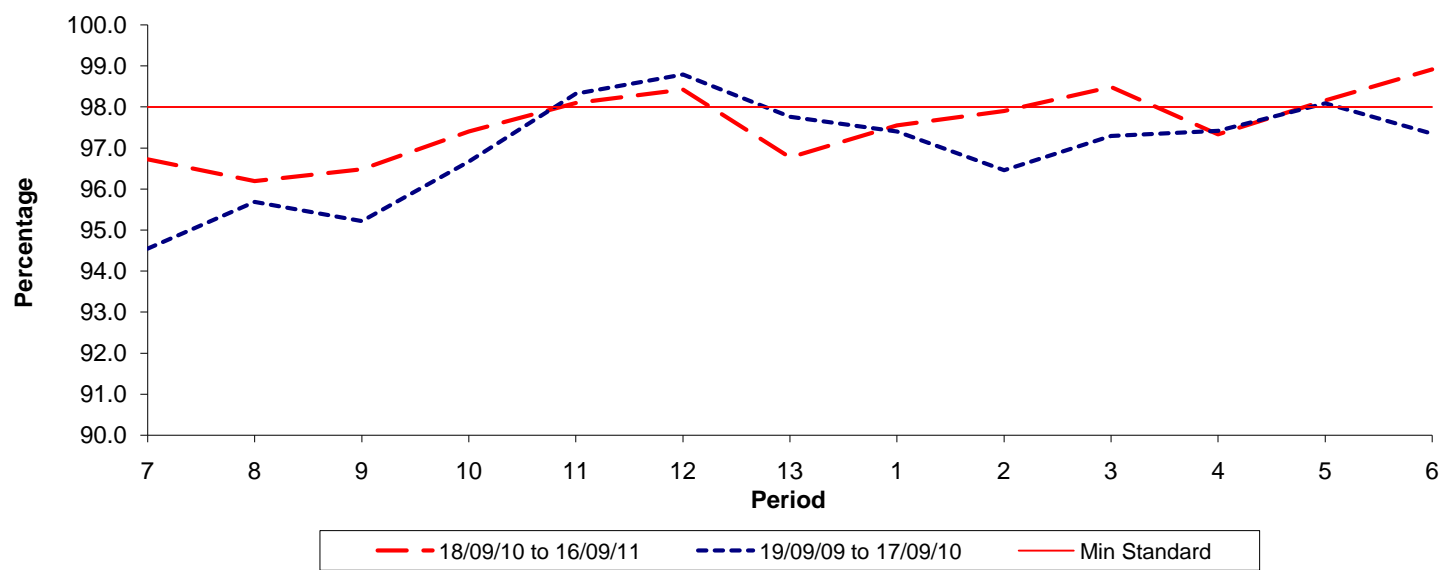


| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 18/09/10 to 16/09/11 | 1.34 | 1.59 | 1.54 | 1.51 | 1.25 | 1.10 | 1.14 | 1.14 | 1.22 | 1.17 | 1.19 | 0.95 | 0.99 |
| 19/09/09 to 17/09/10 | 1.46 | 1.75 | 1.79 | 1.48 | 1.07 | 0.89 | 1.01 | 1.14 | 1.34 | 1.36 | 1.40 | 1.33 | 1.31 |
| Min Standard | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.20 | 1.20 |

Excess Waiting Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 96.72 | 96.19 | 96.48 | 97.40 | 98.10 | 98.43 | 96.77 | 97.55 | 97.90 | 98.49 | 97.33 | 98.16 | 98.92 |
| 19/09/09 to 17/09/10 | 94.55 | 95.69 | 95.22 | 96.67 | 98.32 | 98.79 | 97.76 | 97.40 | 96.46 | 97.29 | 97.42 | 98.09 | 97.35 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data