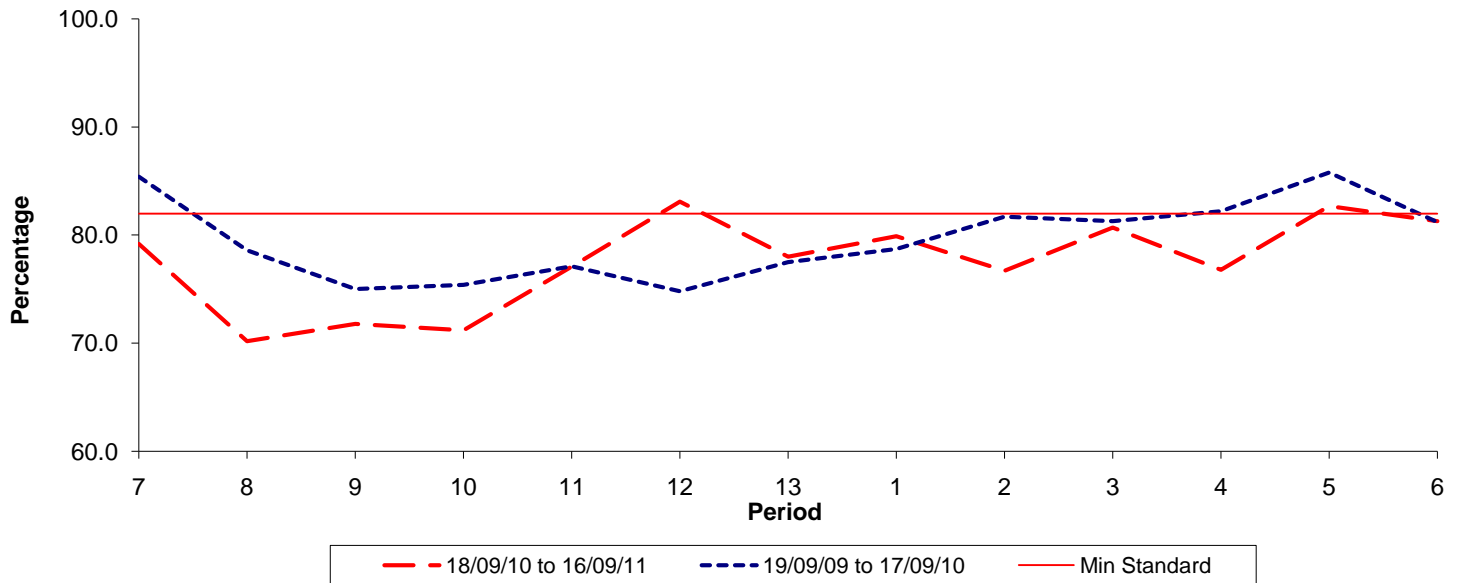




Reliability Performance (Low Frequency)

% Departing On Time

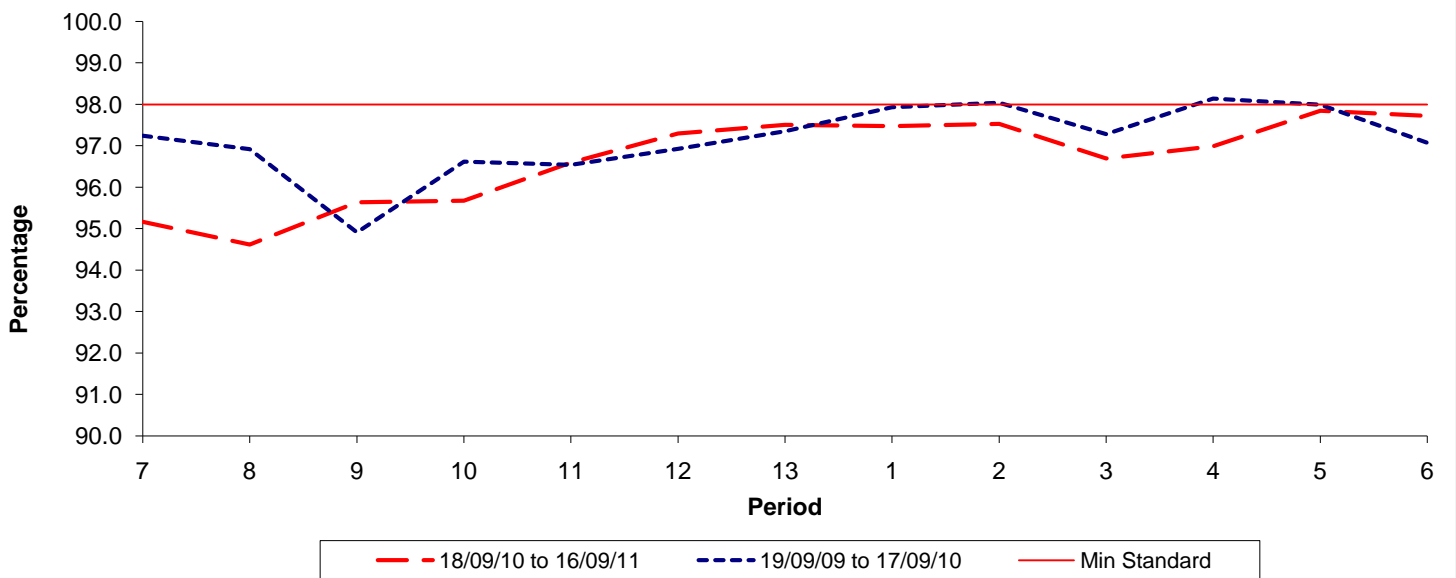


| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 79.20 | 70.20 | 71.80 | 71.20 | 77.10 | 83.10 | 78.00 | 79.90 | 76.70 | 80.70 | 76.80 | 82.70 | 81.30 |
| 19/09/09 to 17/09/10 | 85.40 | 78.60 | 75.00 | 75.40 | 77.10 | 74.80 | 77.50 | 78.70 | 81.70 | 81.30 | 82.20 | 85.80 | 81.20 |
| Min Standard | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 |

On Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 95.17 | 94.62 | 95.64 | 95.68 | 96.60 | 97.30 | 97.51 | 97.48 | 97.53 | 96.70 | 96.99 | 97.85 | 97.73 |
| 19/09/09 to 17/09/10 | 97.24 | 96.92 | 94.91 | 96.62 | 96.54 | 96.93 | 97.35 | 97.93 | 98.04 | 97.28 | 98.14 | 97.99 | 97.07 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data