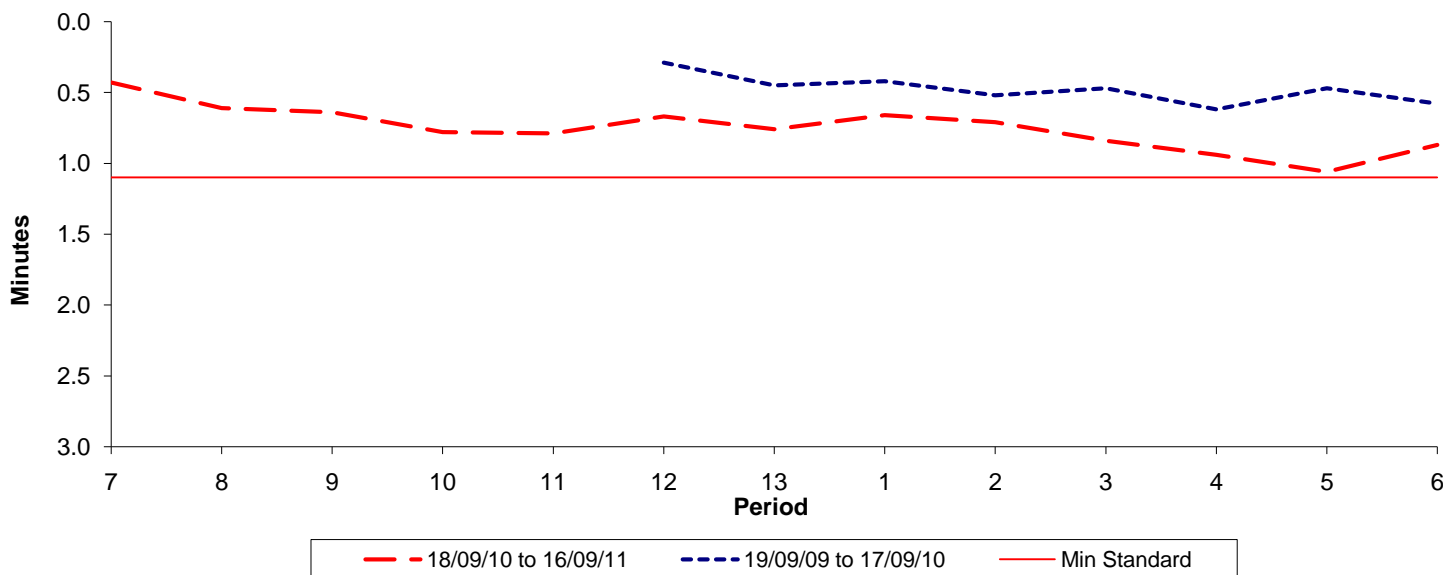




**Reliability Performance ( High Frequency )**

Excess Waiting Time (minutes)

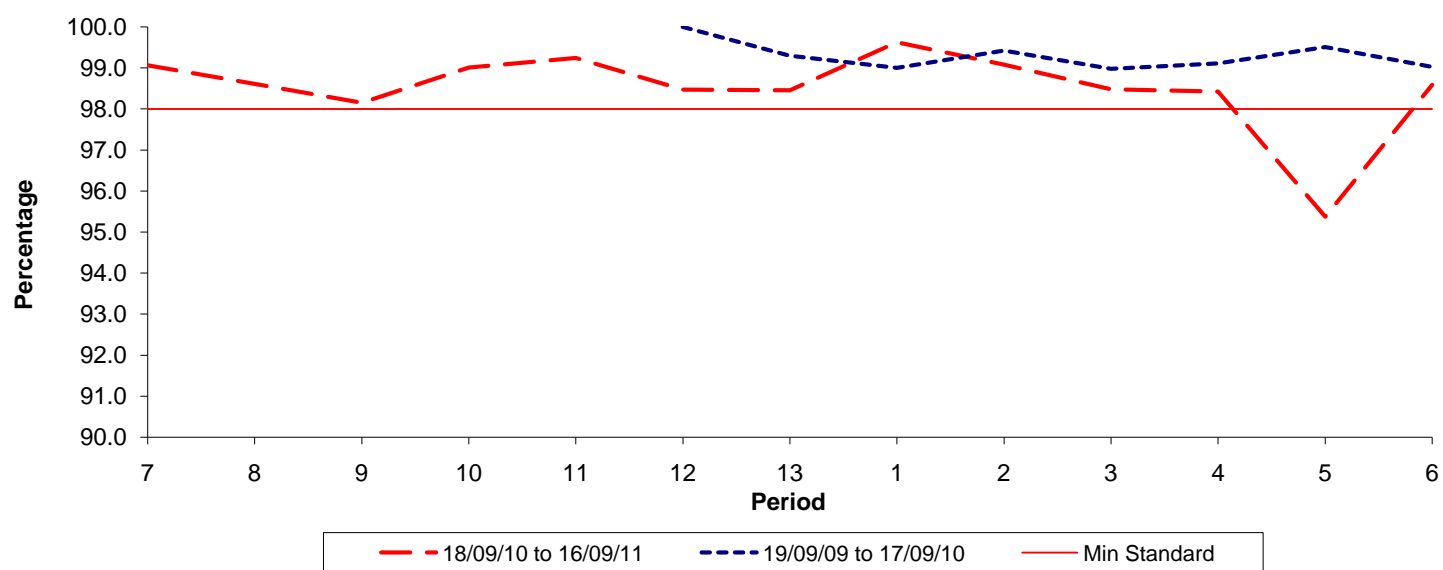


| Date Range / Period  | 7    | 8    | 9    | 10   | 11   | 12   | 13   | 1    | 2    | 3    | 4    | 5    | 6    |
|----------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 18/09/10 to 16/09/11 | 0.43 | 0.61 | 0.64 | 0.78 | 0.79 | 0.67 | 0.76 | 0.66 | 0.71 | 0.84 | 0.94 | 1.06 | 0.87 |
| 19/09/09 to 17/09/10 |      |      |      |      |      | 0.29 | 0.45 | 0.42 | 0.52 | 0.47 | 0.62 | 0.47 | 0.58 |
| Min Standard         | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 |

Excess Waiting Time figures are based on 12 weeks data

**Kilometre Performance**

% Kilometres Operated



| Date Range / Period  | 7     | 8     | 9     | 10    | 11    | 12     | 13    | 1     | 2     | 3     | 4     | 5     | 6     |
|----------------------|-------|-------|-------|-------|-------|--------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 99.07 | 98.61 | 98.15 | 99.01 | 99.25 | 98.47  | 98.46 | 99.63 | 99.08 | 98.48 | 98.43 | 95.37 | 98.59 |
| 19/09/09 to 17/09/10 |       |       |       |       |       | 100.00 | 99.30 | 99.00 | 99.42 | 98.98 | 99.11 | 99.51 | 99.03 |
| Min Standard         | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00  | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data