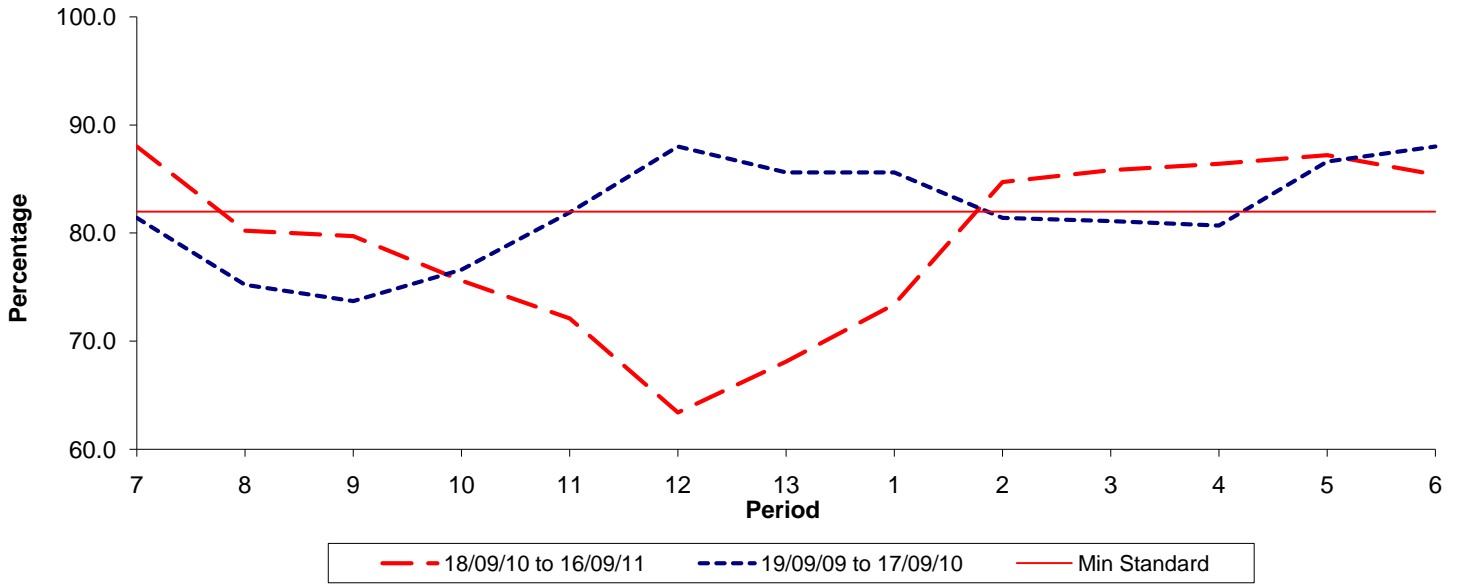




Reliability Performance (Low Frequency)

% Departing On Time

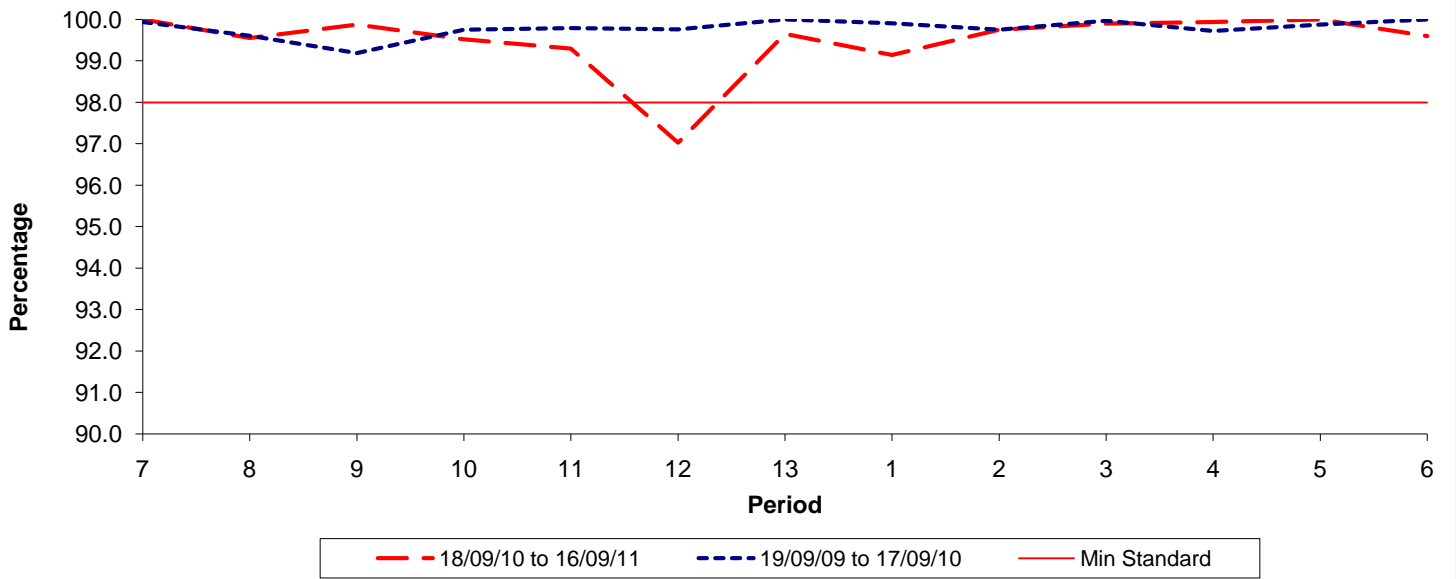


| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 88.00 | 80.20 | 79.70 | 75.60 | 72.10 | 63.40 | 68.10 | 73.40 | 84.70 | 85.80 | 86.40 | 87.20 | 85.40 |
| 19/09/09 to 17/09/10 | 81.40 | 75.20 | 73.70 | 76.60 | 81.90 | 88.00 | 85.60 | 85.60 | 81.40 | 81.10 | 80.70 | 86.60 | 88.00 |
| Min Standard | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 |

On Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|--------|-------|-------|-------|-------|-------|--------|-------|-------|-------|-------|--------|--------|
| 18/09/10 to 16/09/11 | 100.00 | 99.55 | 99.88 | 99.52 | 99.30 | 97.03 | 99.65 | 99.14 | 99.75 | 99.90 | 99.94 | 100.00 | 99.60 |
| 19/09/09 to 17/09/10 | 99.94 | 99.61 | 99.19 | 99.75 | 99.79 | 99.76 | 100.00 | 99.91 | 99.75 | 99.97 | 99.72 | 99.88 | 100.00 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data