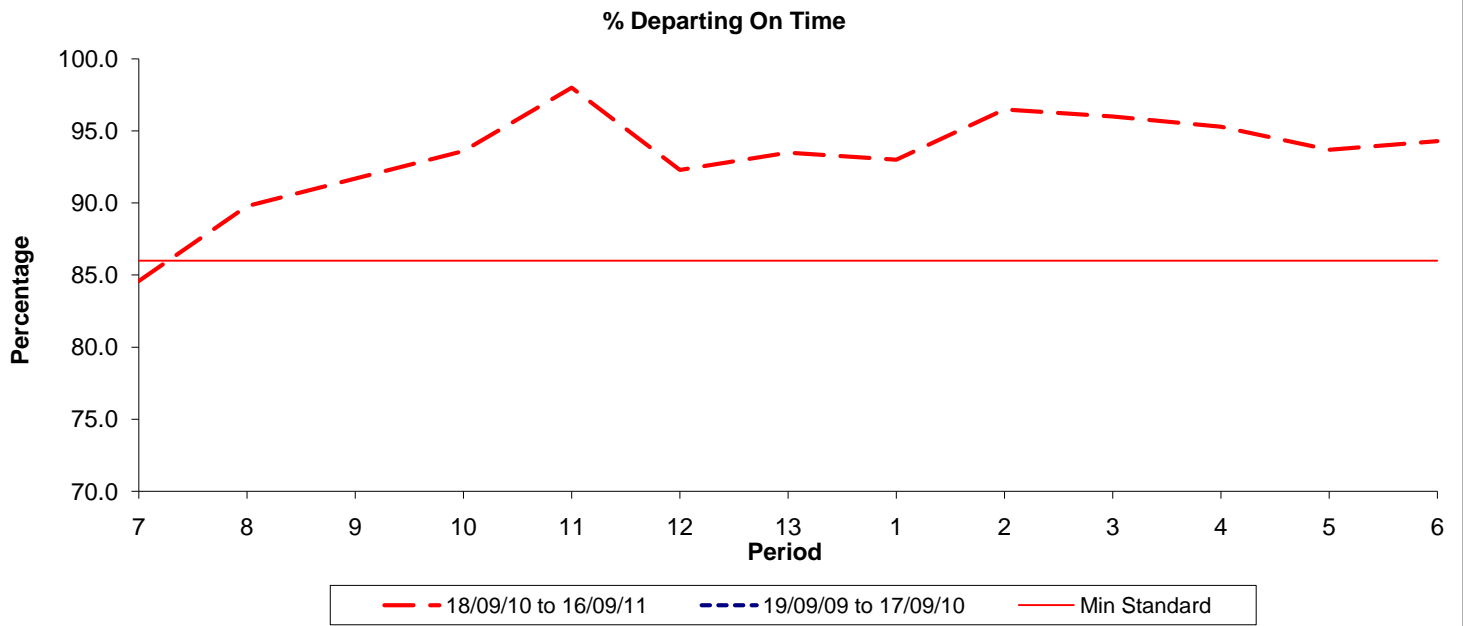




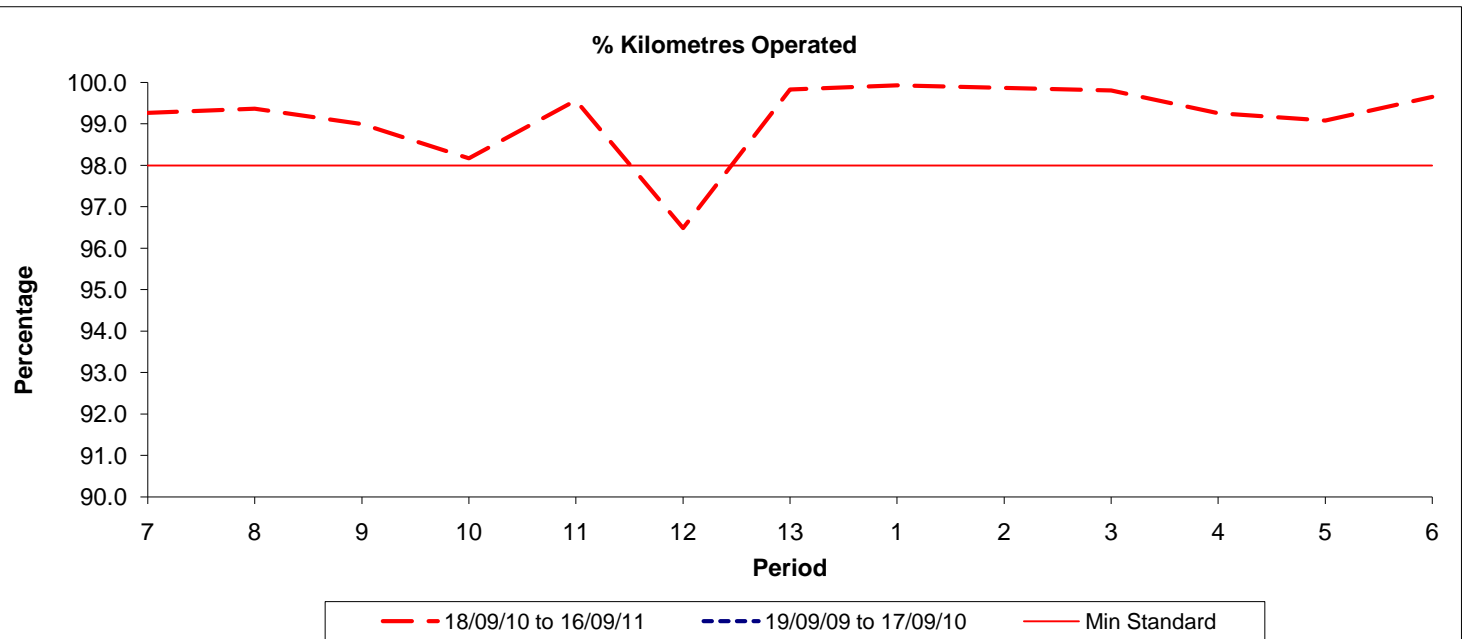
Reliability Performance (Low Frequency)



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 84.60 | 89.80 | 91.70 | 93.60 | 98.00 | 92.30 | 93.50 | 93.00 | 96.50 | 96.00 | 95.30 | 93.70 | 94.30 |
| 19/09/09 to 17/09/10 | | | | | | | | | | | | | |
| Min Standard | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 | 86.00 |

On Time figures are based on 12 weeks data

Kilometre Performance



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 99.27 | 99.37 | 99.00 | 98.17 | 99.57 | 96.49 | 99.83 | 99.93 | 99.87 | 99.81 | 99.26 | 99.08 | 99.65 |
| 19/09/09 to 17/09/10 | | | | | | | | | | | | | |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data