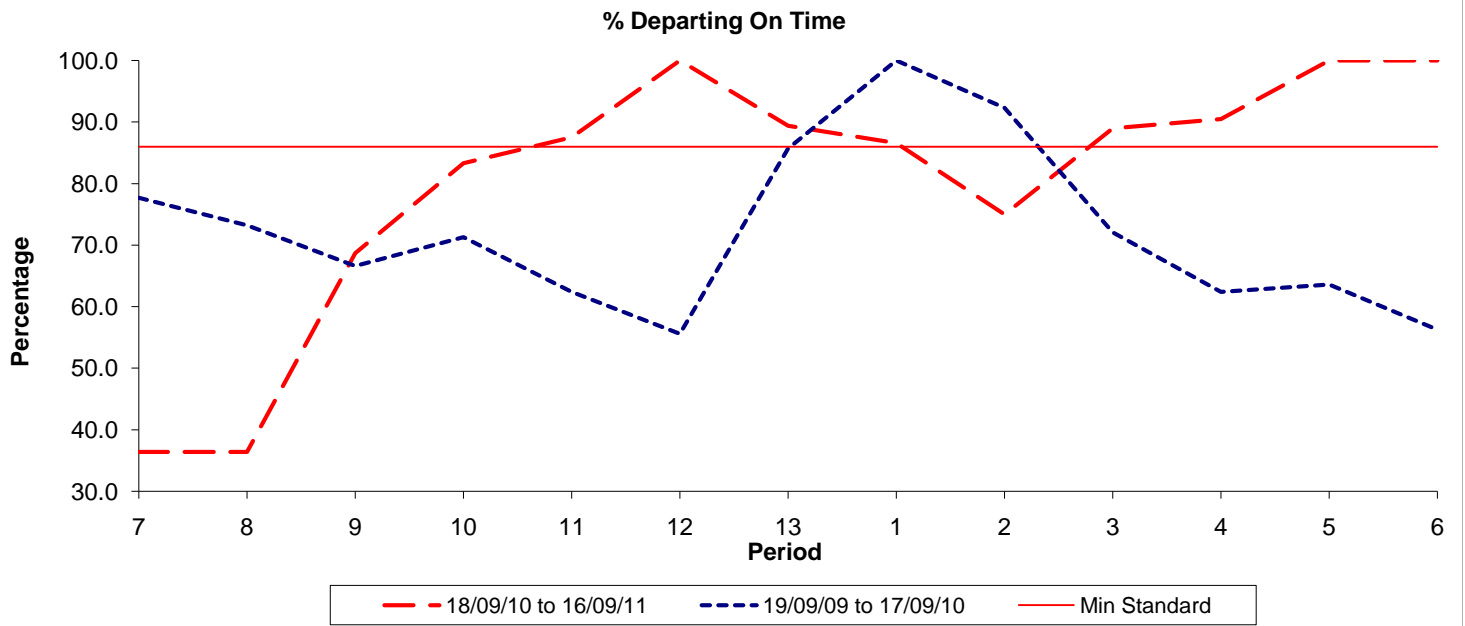




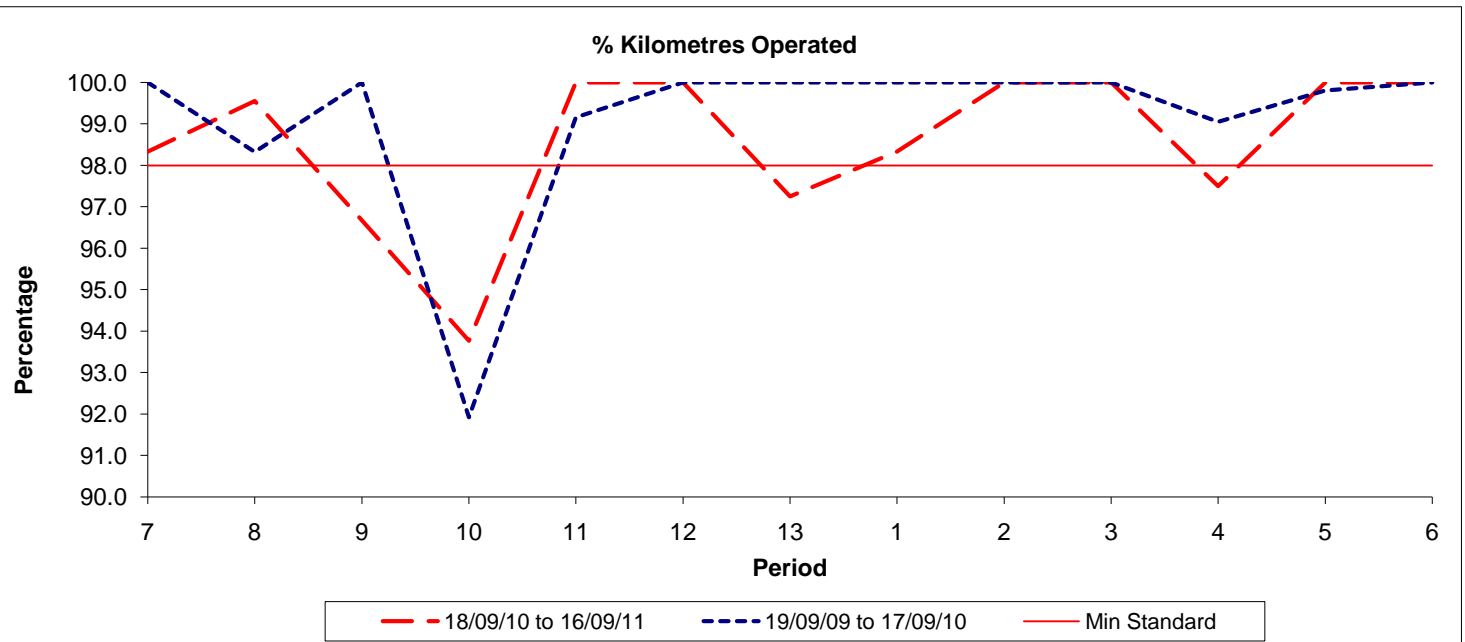
Reliability Performance (Low Frequency)



Date Range / Period	7	8	9	10	11	12	13	1	2	3	4	5	6
18/09/10 to 16/09/11	36.40	36.40	68.70	83.30	87.50	100.00	89.40	86.60	75.00	89.00	90.50	100.00	100.00
19/09/09 to 17/09/10	77.70	73.20	66.60	71.30	62.40	55.60	85.70	100.00	92.30	72.10	62.40	63.60	56.30
Min Standard	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00	86.00

On Time figures are based on 12 weeks data

Kilometre Performance



Date Range / Period	7	8	9	10	11	12	13	1	2	3	4	5	6
18/09/10 to 16/09/11	98.33	99.55	96.67	93.77	100.00	100.00	97.25	98.33	100.00	100.00	97.50	100.00	100.00
19/09/09 to 17/09/10	100.00	98.32	100.00	91.92	99.16	100.00	100.00	100.00	100.00	100.00	99.05	99.81	100.00
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data