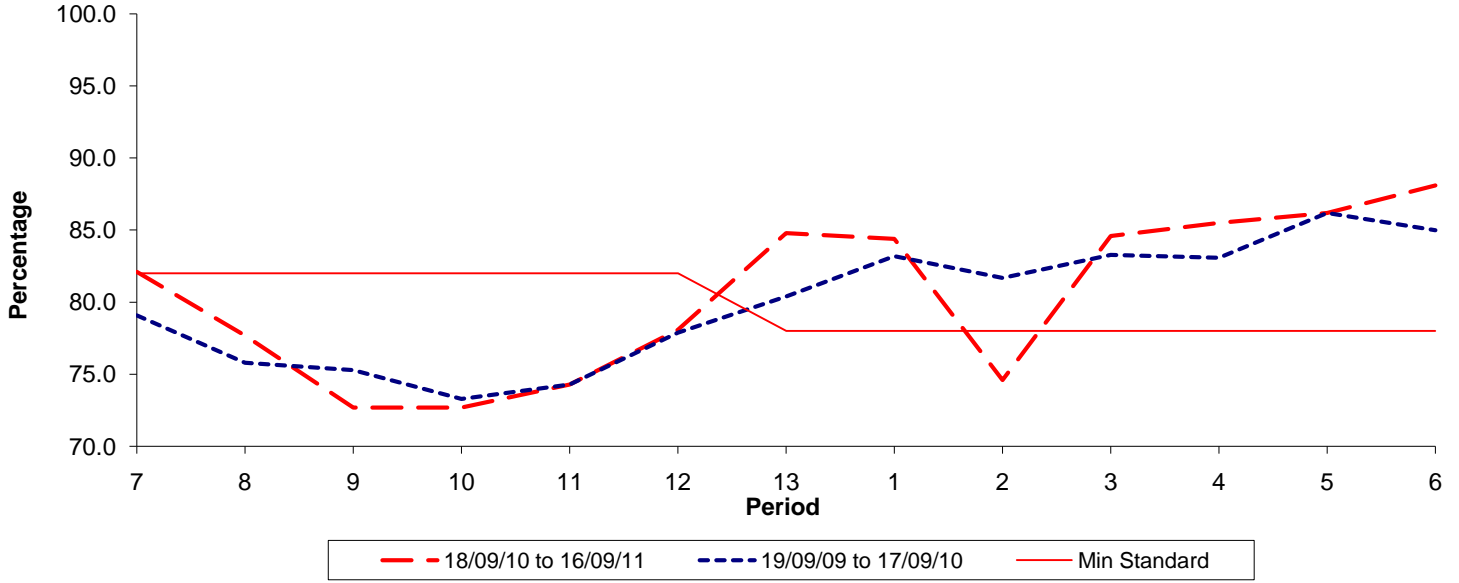




Reliability Performance (Low Frequency)

% Departing On Time

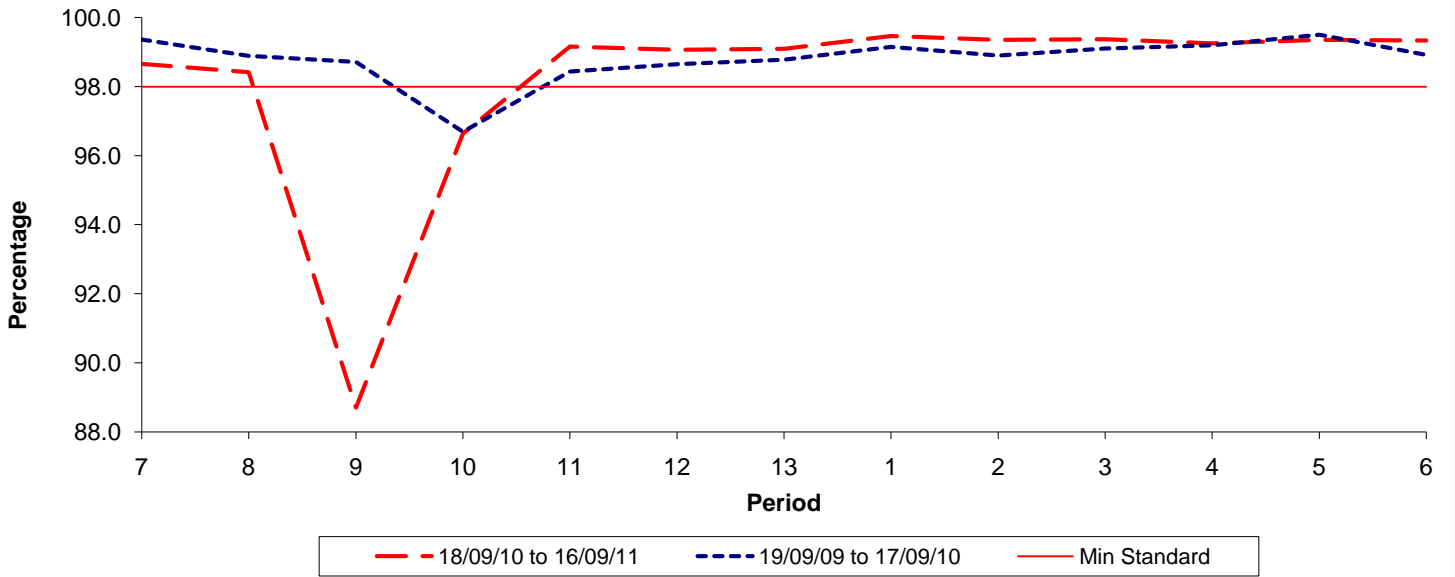


| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 82.10 | 77.70 | 72.70 | 72.70 | 74.30 | 78.10 | 84.80 | 84.40 | 74.60 | 84.60 | 85.50 | 86.20 | 88.10 |
| 19/09/09 to 17/09/10 | 79.10 | 75.80 | 75.30 | 73.30 | 74.30 | 77.90 | 80.40 | 83.20 | 81.70 | 83.30 | 83.10 | 86.20 | 85.00 |
| Min Standard | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 78.00 | 78.00 | 78.00 | 78.00 | 78.00 | 78.00 | 78.00 |

On Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 98.66 | 98.42 | 88.70 | 96.64 | 99.16 | 99.07 | 99.10 | 99.47 | 99.36 | 99.38 | 99.26 | 99.36 | 99.34 |
| 19/09/09 to 17/09/10 | 99.36 | 98.89 | 98.71 | 96.69 | 98.43 | 98.65 | 98.78 | 99.15 | 98.90 | 99.10 | 99.19 | 99.50 | 98.92 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data