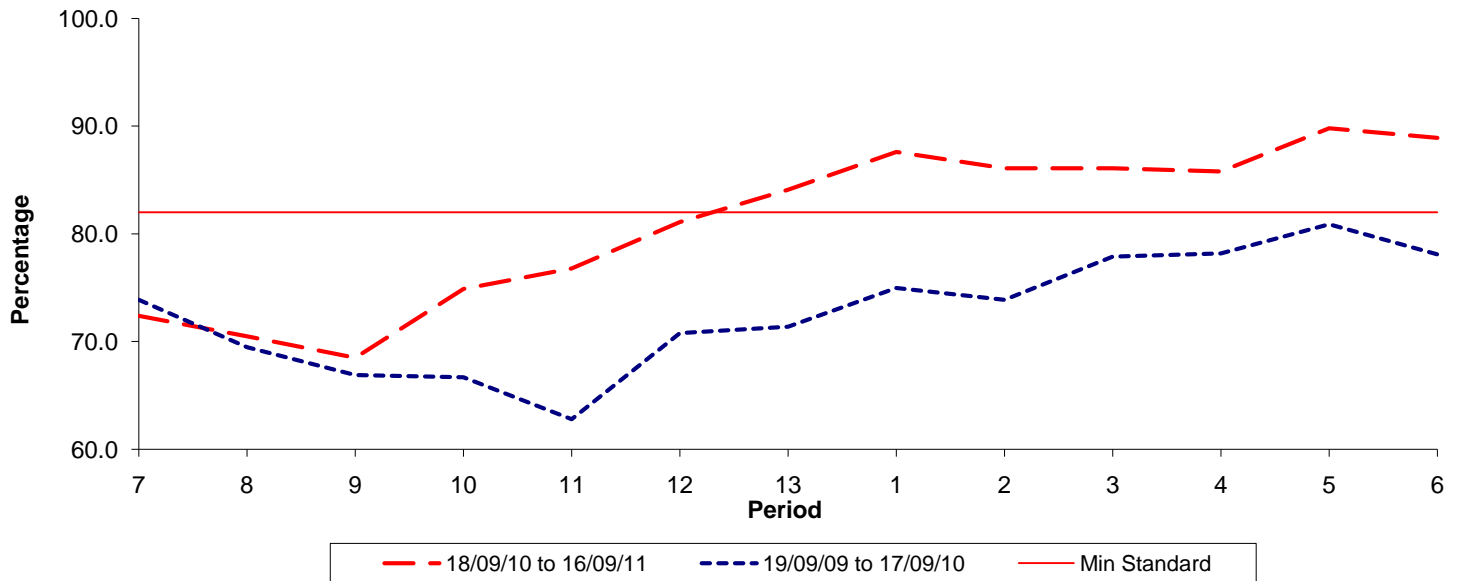




Reliability Performance (Low Frequency)

% Departing On Time

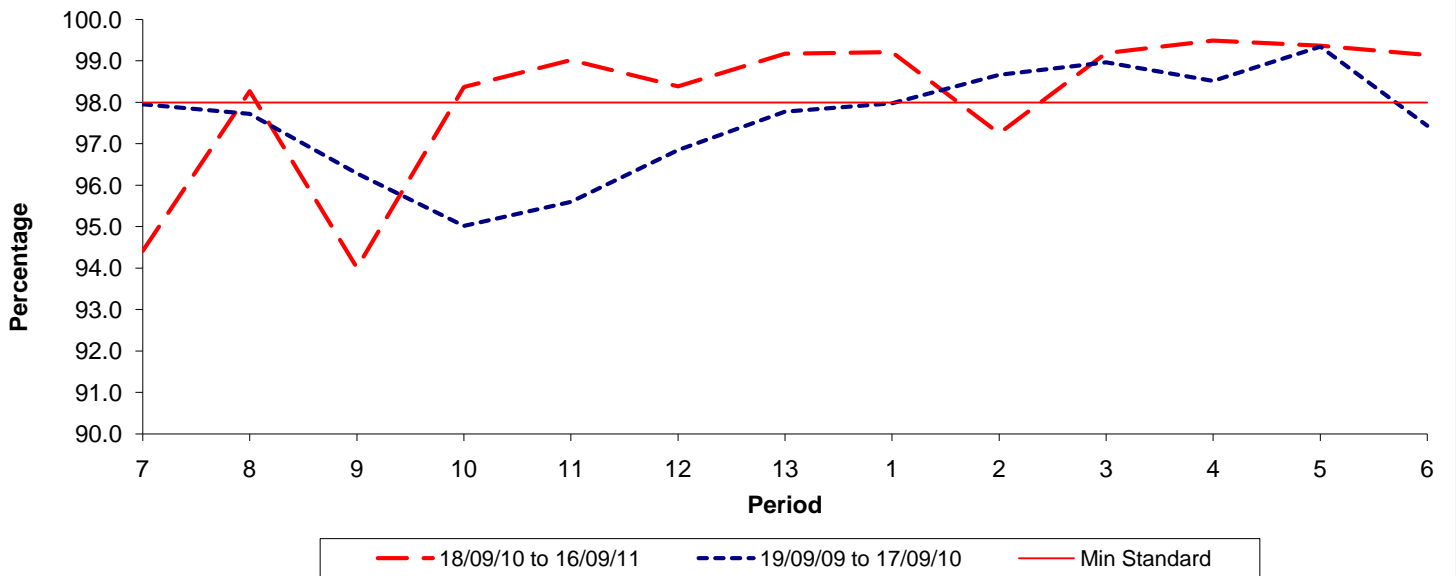


| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 72.40 | 70.50 | 68.50 | 74.90 | 76.80 | 81.10 | 84.10 | 87.60 | 86.10 | 86.10 | 85.80 | 89.80 | 88.90 |
| 19/09/09 to 17/09/10 | 73.90 | 69.50 | 66.90 | 66.70 | 62.80 | 70.80 | 71.40 | 75.00 | 73.90 | 77.90 | 78.20 | 80.90 | 78.10 |
| Min Standard | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 |

On Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 94.42 | 98.27 | 94.01 | 98.37 | 99.02 | 98.39 | 99.17 | 99.21 | 97.25 | 99.19 | 99.49 | 99.37 | 99.14 |
| 19/09/09 to 17/09/10 | 97.96 | 97.73 | 96.29 | 95.02 | 95.60 | 96.85 | 97.78 | 97.98 | 98.67 | 98.97 | 98.52 | 99.35 | 97.44 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data