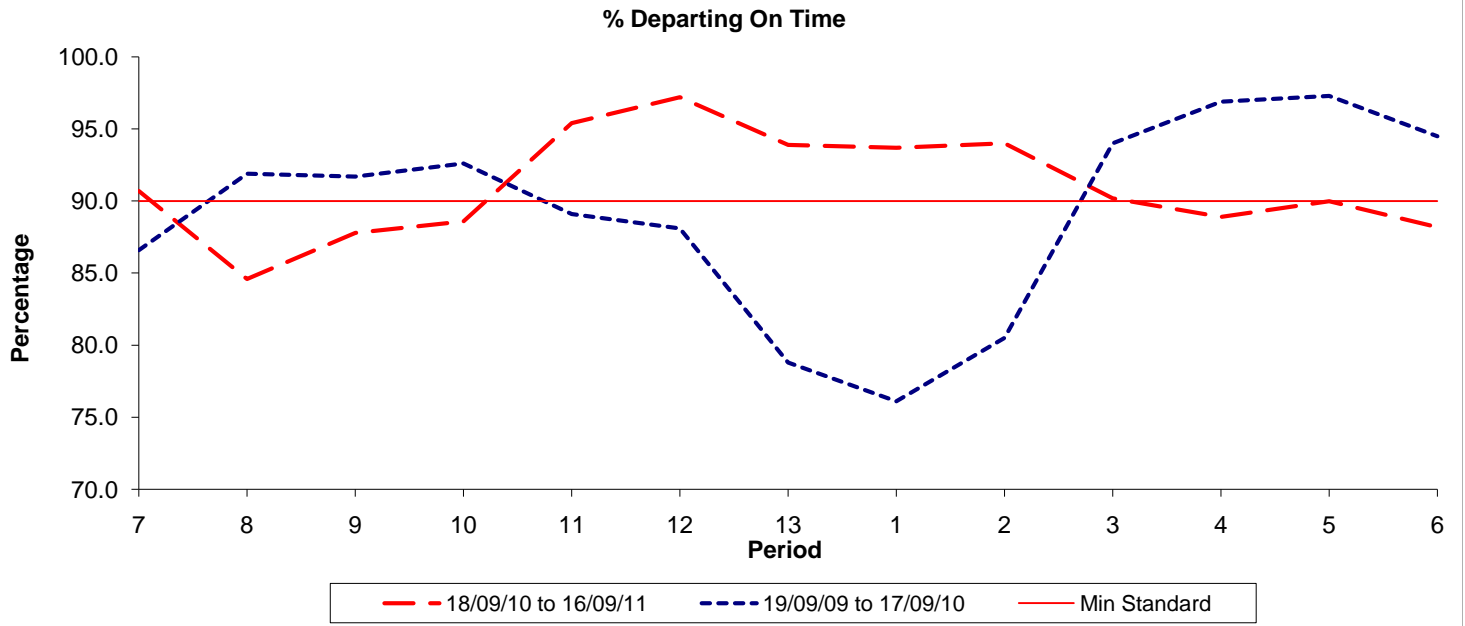




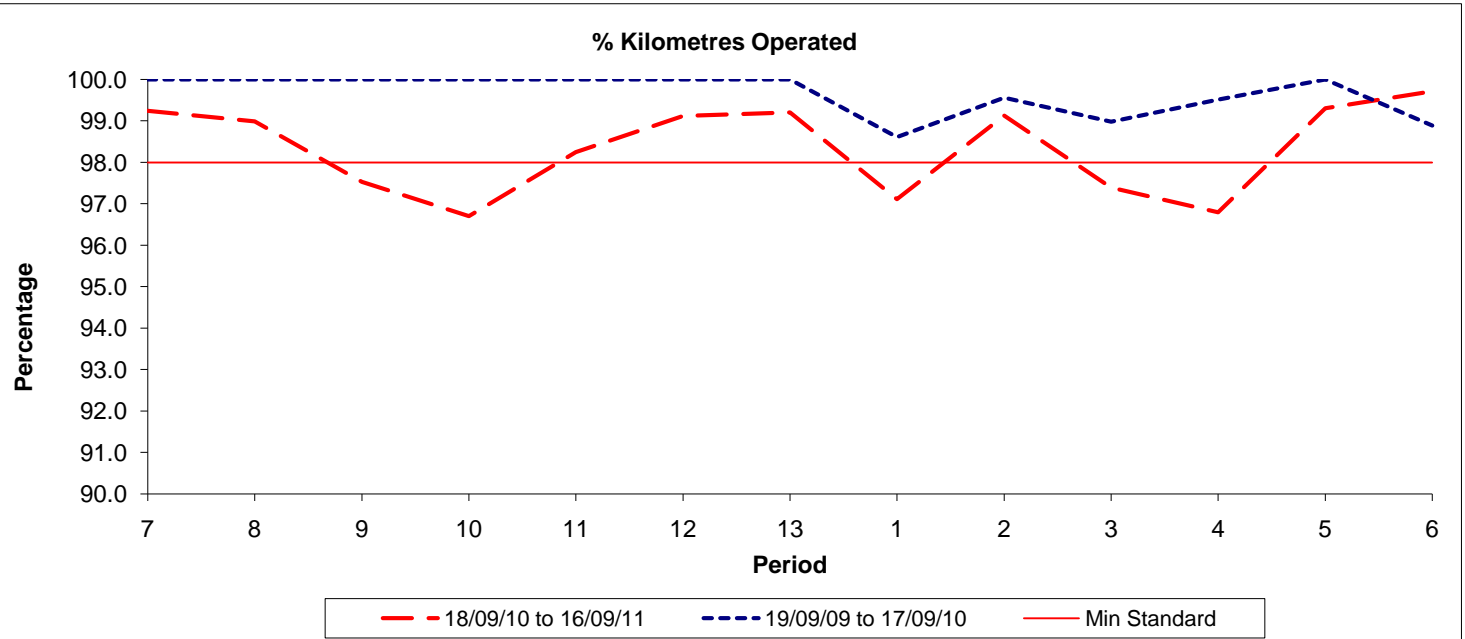
Reliability Performance (Low Frequency)



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 90.70 | 84.60 | 87.80 | 88.60 | 95.40 | 97.20 | 93.90 | 93.70 | 94.00 | 90.20 | 88.90 | 90.00 | 88.20 |
| 19/09/09 to 17/09/10 | 86.60 | 91.90 | 91.70 | 92.60 | 89.10 | 88.10 | 78.80 | 76.10 | 80.50 | 94.00 | 96.90 | 97.30 | 94.50 |
| Min Standard | 90.00 | 90.00 | 90.00 | 90.00 | 90.00 | 90.00 | 90.00 | 90.00 | 90.00 | 90.00 | 90.00 | 90.00 | 90.00 |

On Time figures are based on 12 weeks data

Kilometre Performance



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|--------|--------|--------|--------|--------|--------|--------|-------|-------|-------|-------|--------|-------|
| 18/09/10 to 16/09/11 | 99.25 | 98.99 | 97.53 | 96.70 | 98.25 | 99.12 | 99.21 | 97.11 | 99.13 | 97.39 | 96.79 | 99.31 | 99.72 |
| 19/09/09 to 17/09/10 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 98.61 | 99.56 | 98.98 | 99.51 | 100.00 | 98.89 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data