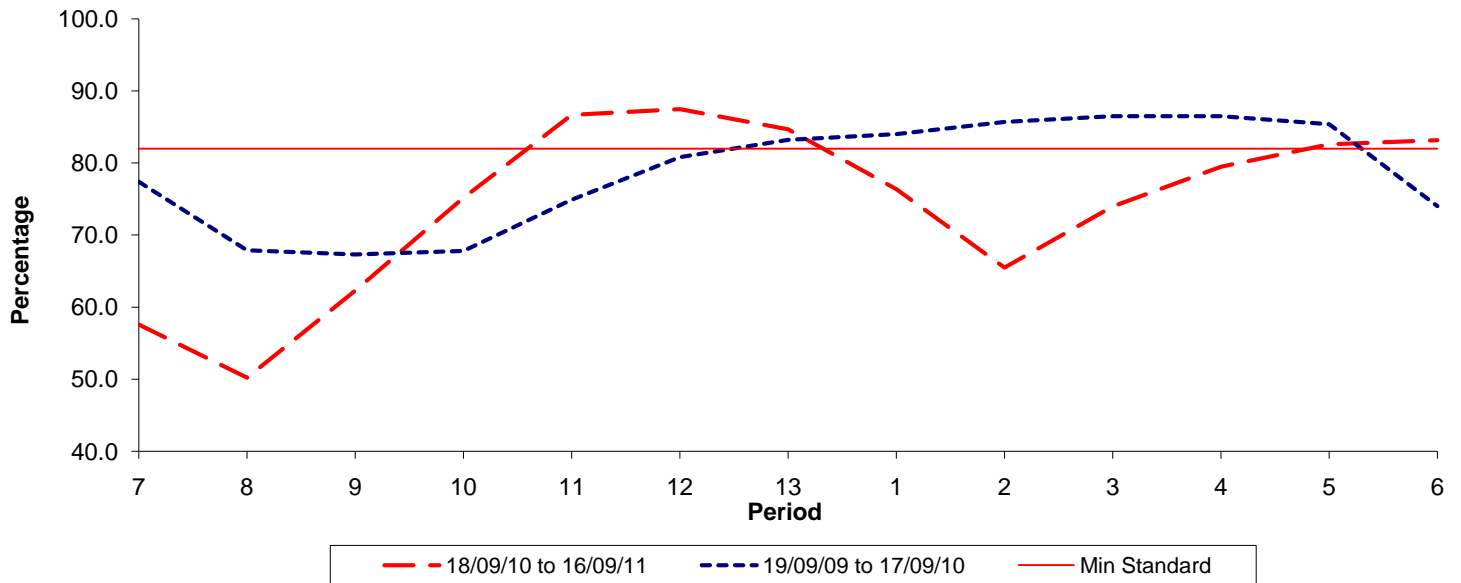




Reliability Performance (Low Frequency)

% Departing On Time

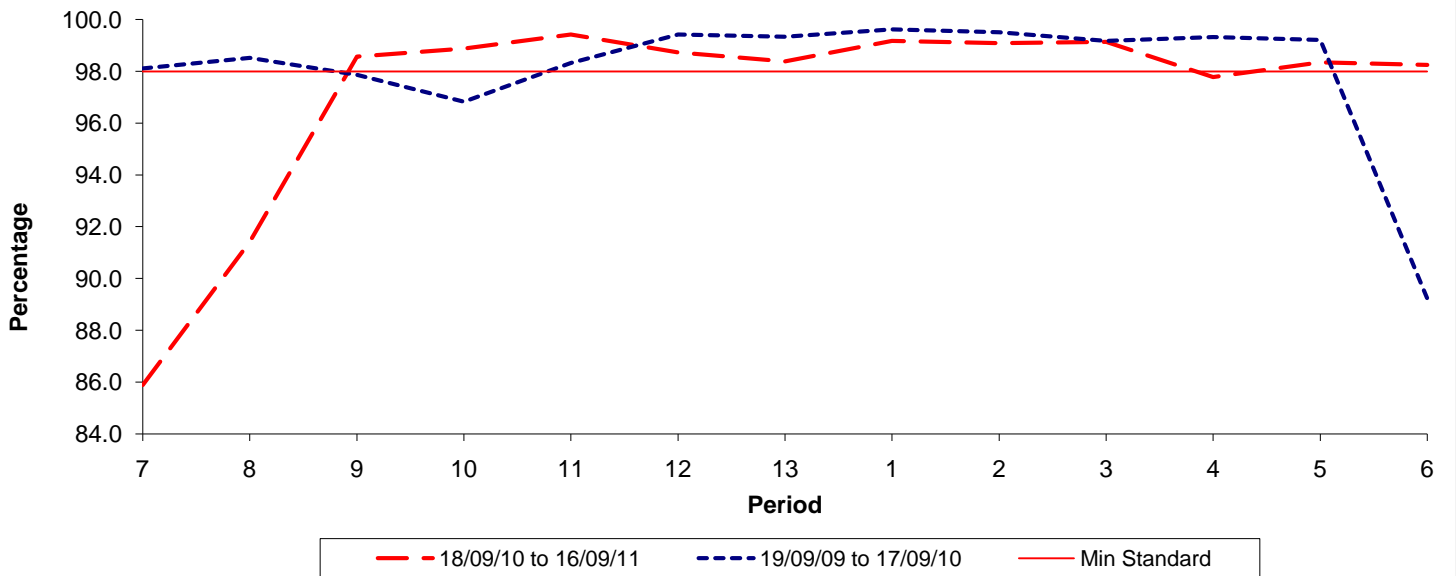


| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 57.60 | 50.20 | 62.30 | 75.20 | 86.70 | 87.50 | 84.70 | 76.40 | 65.50 | 74.00 | 79.50 | 82.60 | 83.20 |
| 19/09/09 to 17/09/10 | 77.40 | 67.90 | 67.30 | 67.80 | 74.90 | 80.80 | 83.20 | 84.00 | 85.70 | 86.50 | 86.50 | 85.40 | 74.00 |
| Min Standard | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 | 82.00 |

On Time figures are based on 12 weeks data

Kilometre Performance

% Kilometres Operated



| Date Range / Period | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 85.88 | 91.41 | 98.57 | 98.87 | 99.42 | 98.73 | 98.38 | 99.17 | 99.08 | 99.13 | 97.78 | 98.34 | 98.25 |
| 19/09/09 to 17/09/10 | 98.11 | 98.52 | 97.86 | 96.83 | 98.32 | 99.42 | 99.34 | 99.62 | 99.51 | 99.17 | 99.32 | 99.21 | 89.23 |
| Min Standard | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data