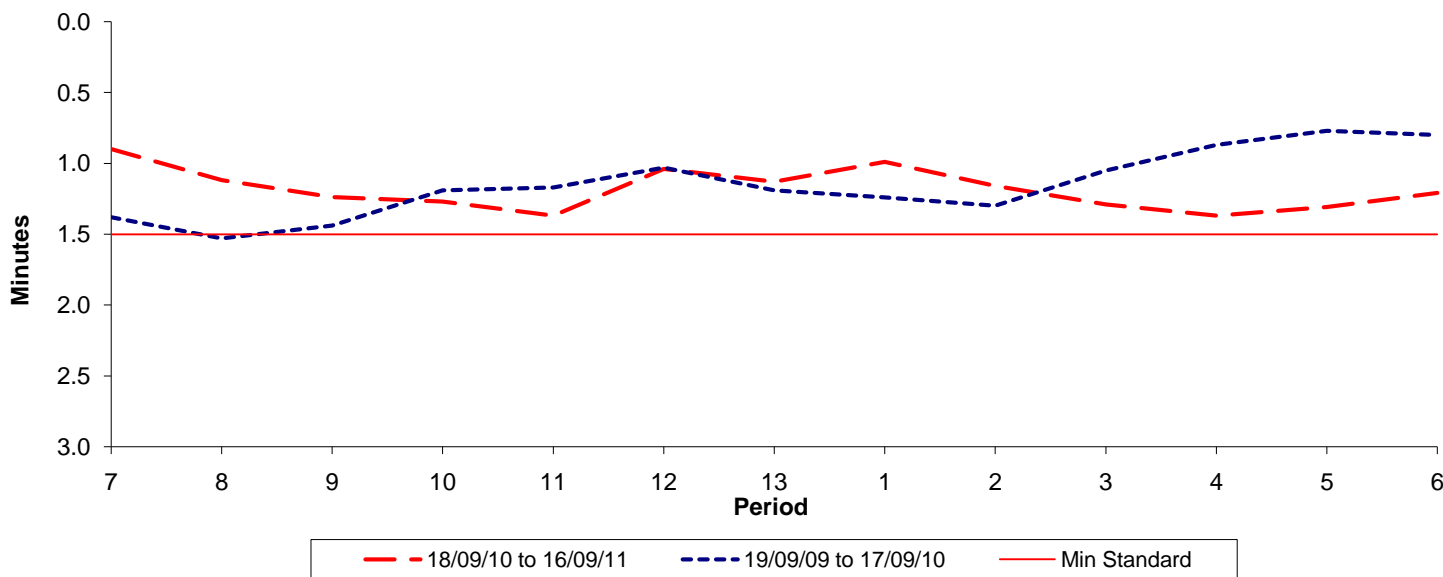




**Reliability Performance ( High Frequency )**

**Excess Waiting Time (minutes)**

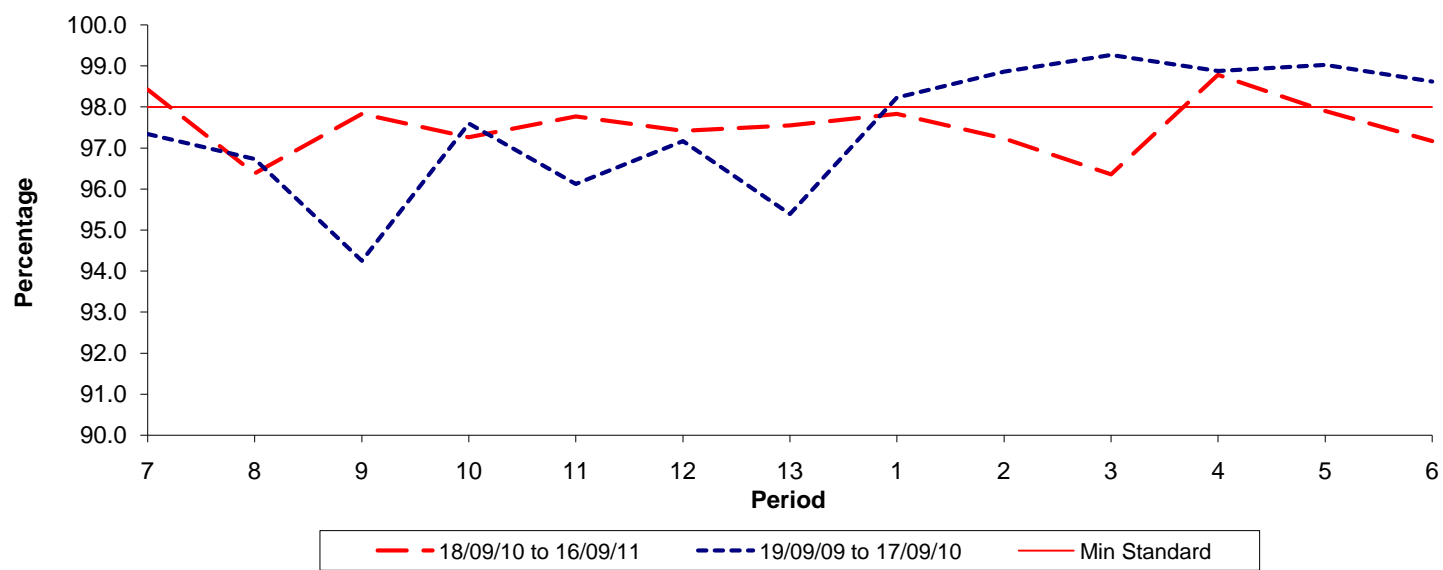


| Date Range / Period  | 7    | 8    | 9    | 10   | 11   | 12   | 13   | 1    | 2    | 3    | 4    | 5    | 6    |
|----------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 18/09/10 to 16/09/11 | 0.90 | 1.12 | 1.24 | 1.27 | 1.37 | 1.04 | 1.13 | 0.99 | 1.16 | 1.29 | 1.37 | 1.31 | 1.21 |
| 19/09/09 to 17/09/10 | 1.38 | 1.53 | 1.44 | 1.19 | 1.17 | 1.03 | 1.19 | 1.24 | 1.30 | 1.05 | 0.87 | 0.77 | 0.80 |
| Min Standard         | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 |

Excess Waiting Time figures are based on 12 weeks data

**Kilometre Performance**

**% Kilometres Operated**



| Date Range / Period  | 7     | 8     | 9     | 10    | 11    | 12    | 13    | 1     | 2     | 3     | 4     | 5     | 6     |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 98.43 | 96.38 | 97.83 | 97.26 | 97.77 | 97.42 | 97.55 | 97.83 | 97.23 | 96.36 | 98.78 | 97.90 | 97.17 |
| 19/09/09 to 17/09/10 | 97.34 | 96.73 | 94.25 | 97.60 | 96.13 | 97.17 | 95.39 | 98.23 | 98.86 | 99.27 | 98.88 | 99.02 | 98.62 |
| Min Standard         | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data