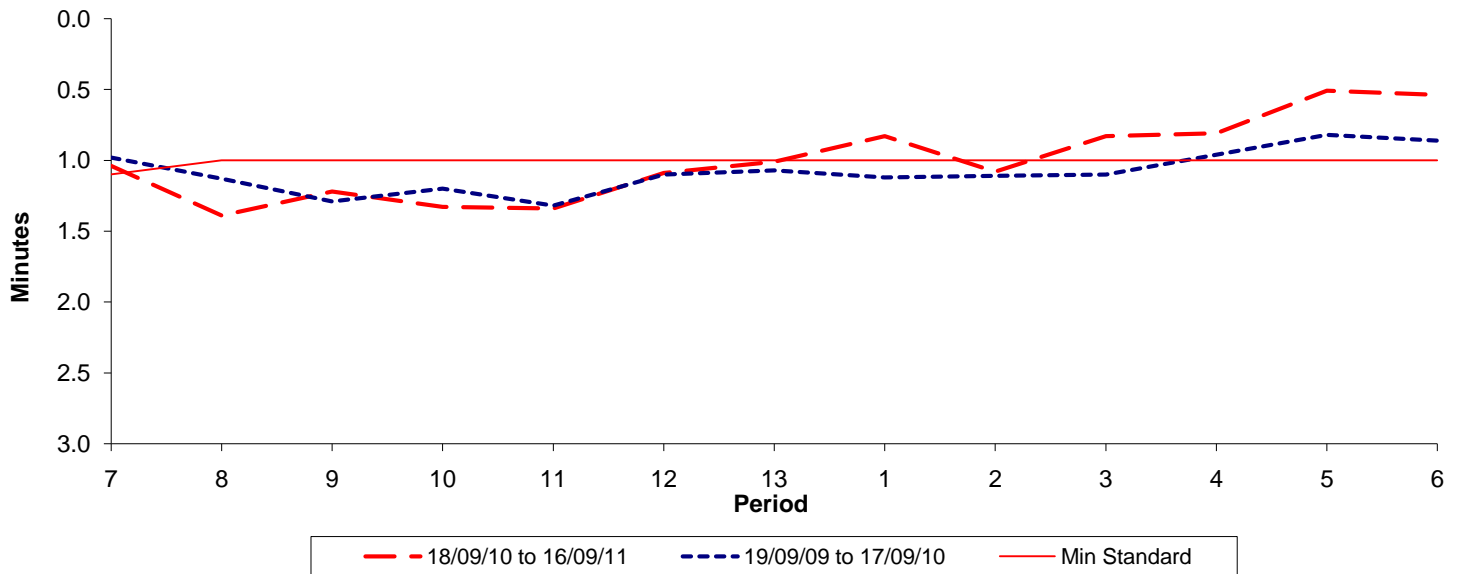




**Reliability Performance ( High Frequency )**

**Excess Waiting Time (minutes)**

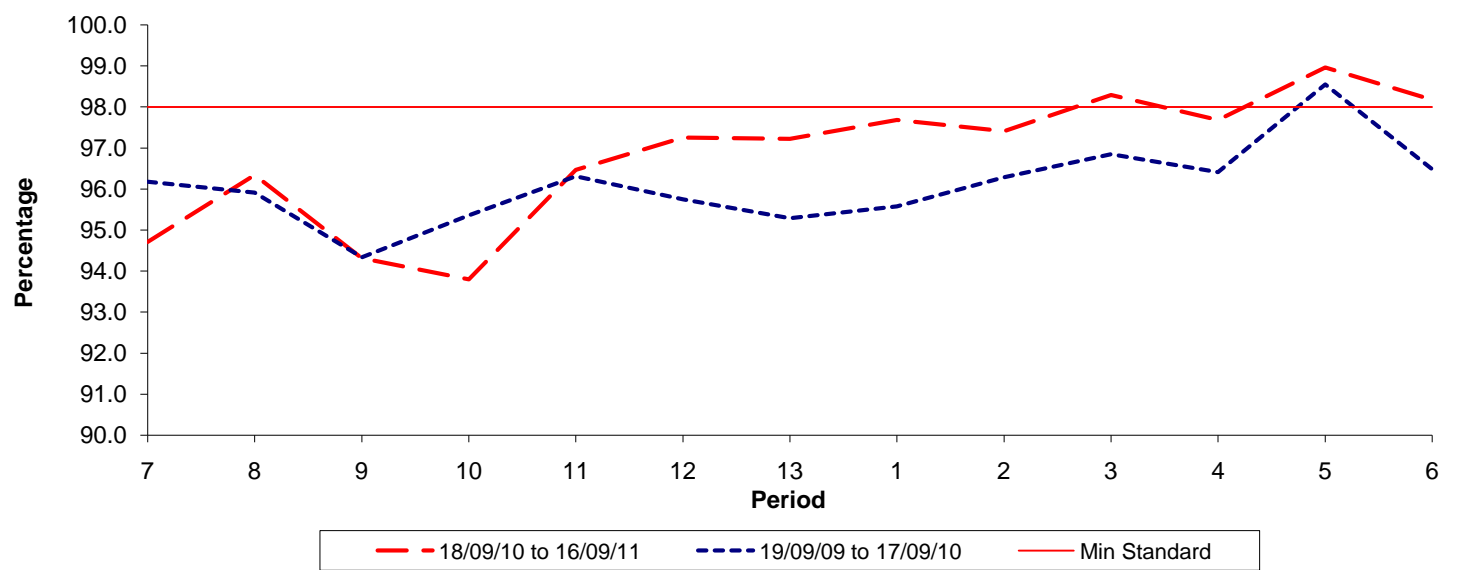


Date Range / Period	7	8	9	10	11	12	13	1	2	3	4	5	6
18/09/10 to 16/09/11	1.04	1.39	1.22	1.33	1.34	1.09	1.01	0.83	1.08	0.83	0.81	0.51	0.54
19/09/09 to 17/09/10	0.98	1.13	1.29	1.20	1.32	1.10	1.07	1.12	1.11	1.10	0.96	0.82	0.86
Min Standard	1.10	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

Excess Waiting Time figures are based on 12 weeks data

**Kilometre Performance**

**% Kilometres Operated**



Date Range / Period	7	8	9	10	11	12	13	1	2	3	4	5	6
18/09/10 to 16/09/11	94.71	96.34	94.31	93.80	96.46	97.26	97.22	97.68	97.41	98.29	97.68	98.96	98.17
19/09/09 to 17/09/10	96.18	95.91	94.34	95.36	96.31	95.75	95.29	95.58	96.29	96.85	96.41	98.55	96.48
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Kilometre figures are based on 4 weeks data