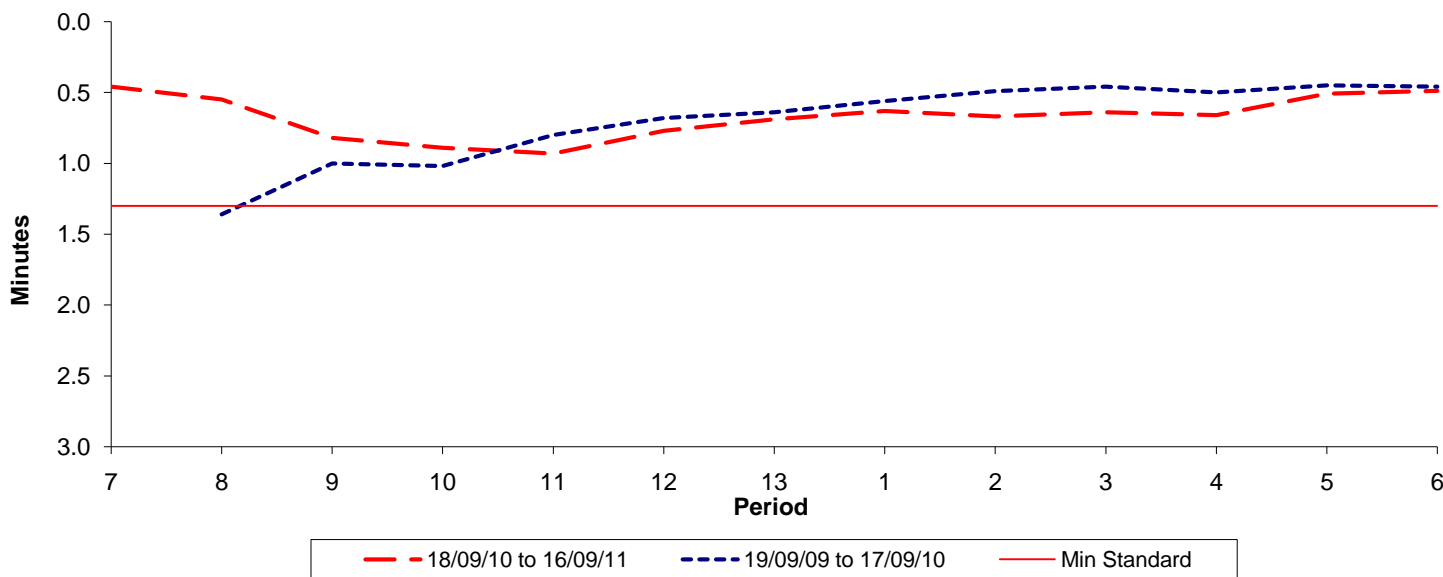




**Reliability Performance ( High Frequency )**

**Excess Waiting Time (minutes)**

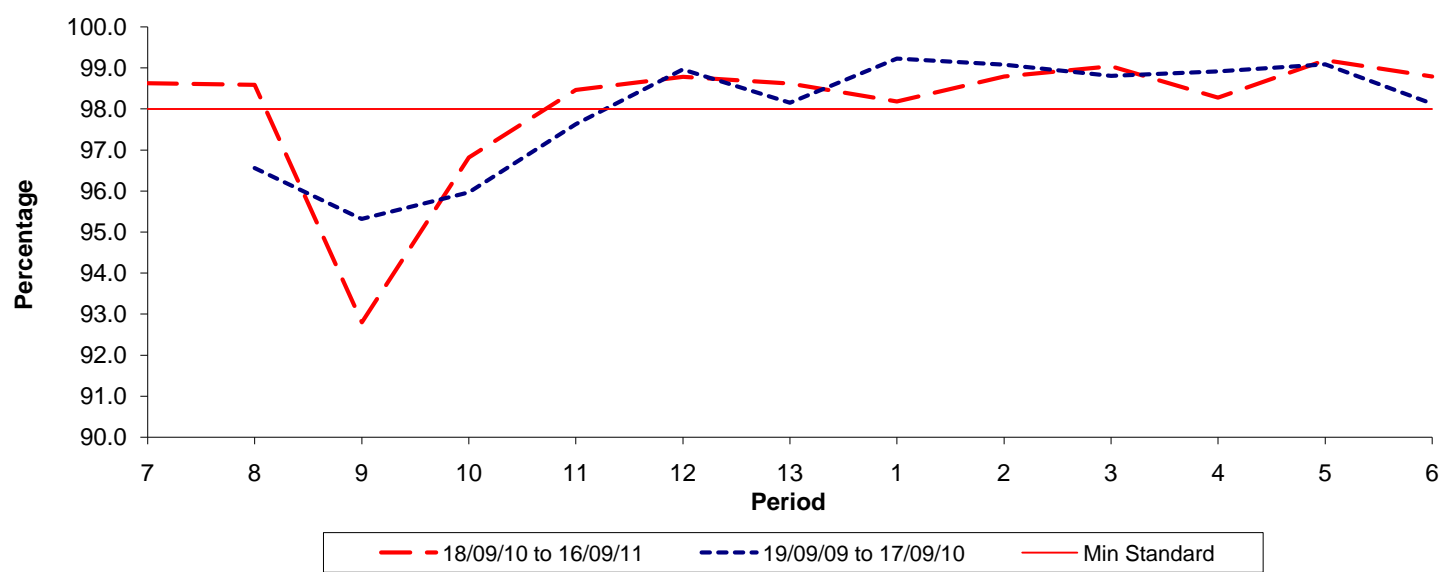


| Date Range / Period  | 7    | 8    | 9    | 10   | 11   | 12   | 13   | 1    | 2    | 3    | 4    | 5    | 6    |
|----------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 18/09/10 to 16/09/11 | 0.46 | 0.55 | 0.82 | 0.89 | 0.93 | 0.77 | 0.69 | 0.63 | 0.67 | 0.64 | 0.66 | 0.51 | 0.49 |
| 19/09/09 to 17/09/10 |      | 1.36 | 1.00 | 1.02 | 0.80 | 0.68 | 0.64 | 0.56 | 0.49 | 0.46 | 0.50 | 0.45 | 0.46 |
| Min Standard         | 1.30 | 1.30 | 1.30 | 1.30 | 1.30 | 1.30 | 1.30 | 1.30 | 1.30 | 1.30 | 1.30 | 1.30 | 1.30 |

Excess Waiting Time figures are based on 12 weeks data

**Kilometre Performance**

**% Kilometres Operated**



| Date Range / Period  | 7     | 8     | 9     | 10    | 11    | 12    | 13    | 1     | 2     | 3     | 4     | 5     | 6     |
|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 18/09/10 to 16/09/11 | 98.63 | 98.59 | 92.80 | 96.82 | 98.46 | 98.78 | 98.62 | 98.18 | 98.79 | 99.04 | 98.28 | 99.19 | 98.79 |
| 19/09/09 to 17/09/10 |       | 96.56 | 95.32 | 95.97 | 97.63 | 98.96 | 98.15 | 99.23 | 99.08 | 98.80 | 98.91 | 99.09 | 98.12 |
| Min Standard         | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 | 98.00 |

Kilometre figures are based on 4 weeks data