

Elizabeth line Fleet Information

Accessible Travel Policy

January 2024

Fleet Information

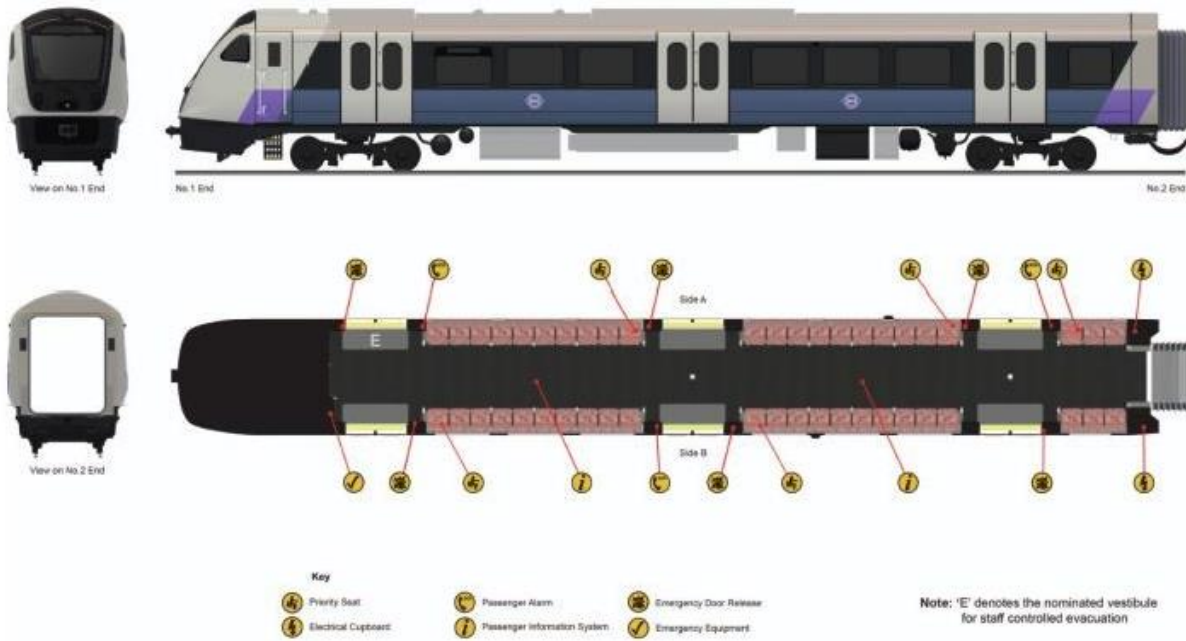
Here is a summary of general accessibility information for the Elizabeth line's fleet type, and the routes they are normally scheduled to run on.

Class 345

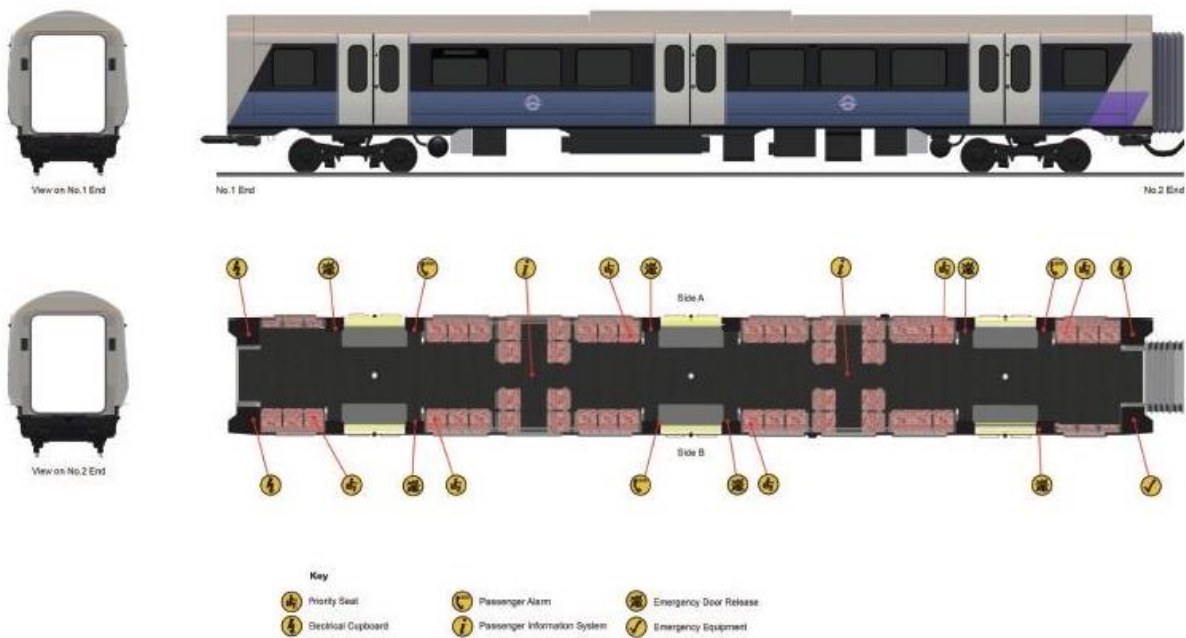
Routes operated	Paddington and Heathrow Terminals to Shenfield	Abbey Wood to Reading and Heathrow Terminals
Number of coaches	9 coaches	9 coaches
Wheelchair space	Coach number 5 with 4 spaces available	Coach number 5 with 4 spaces available
Boarding ramp	Yes, on board and on station platforms Ramps are not required between Paddington Elizabeth line station and Woolwich due to level boarding	
Scooter/mobility aid acceptance	Yes	
Wheelchair-accessible toilet	No	
Standard toilet	No	
On train staff to provide assistance	No	
Audio information	Yes, through audible passenger information screens and a passenger announcement system	
Visual information	Yes, through passenger information screens, signs and posters	
Priority seating	Yes	

The class 345 trains are compliant with PRM-TSI (Persons with reduced mobility technical specifications for interoperability) and include improved accessibility features such as four designated wheelchair spaces, priority seating, wide full-length carriages and improved customer information systems.

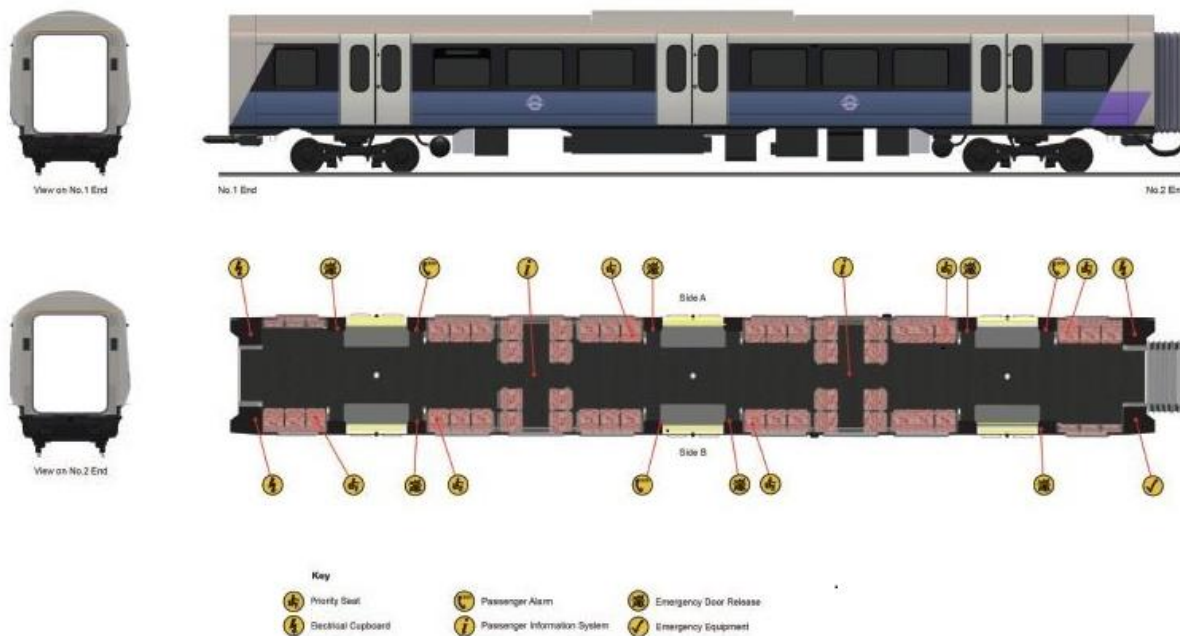
Class 345 seating plan
Front and end coaches



Wheelchair coaches



Non-wheelchair coaches



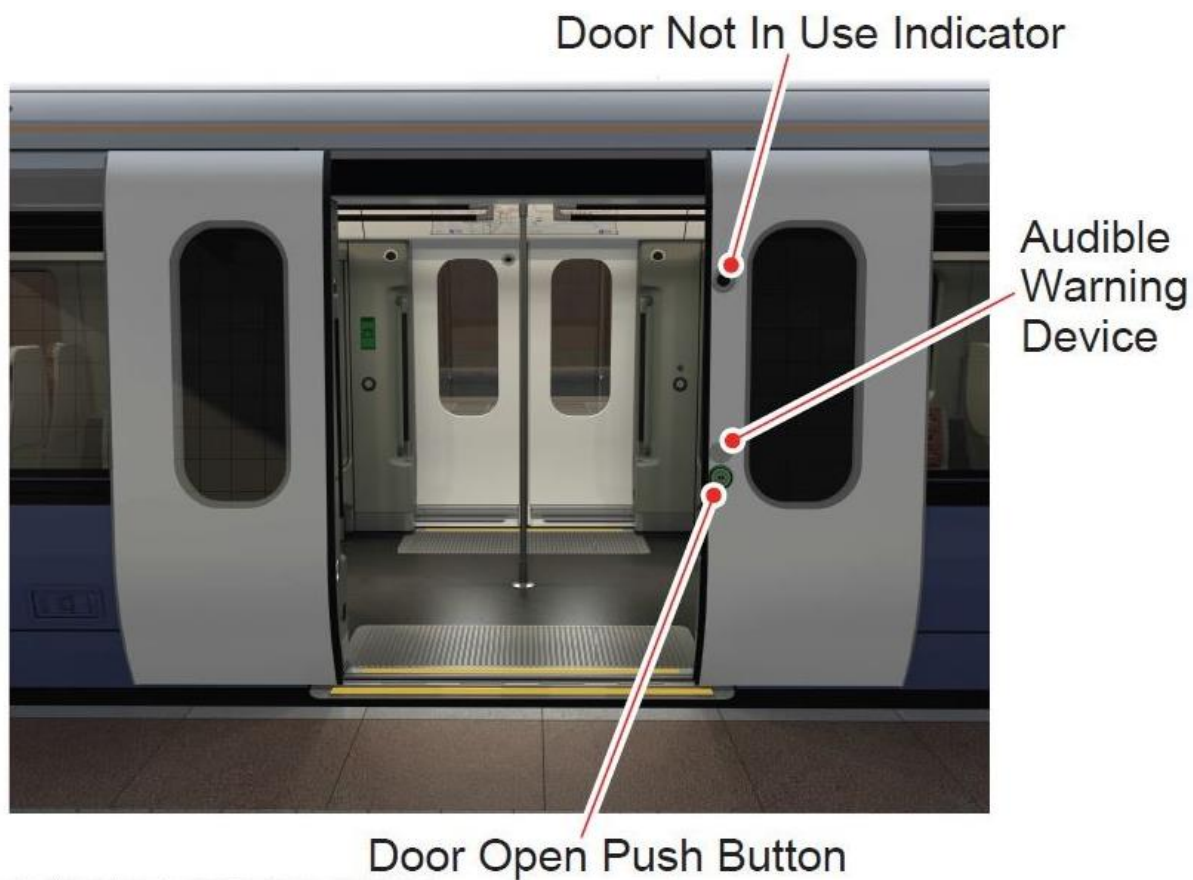
Accessible signage



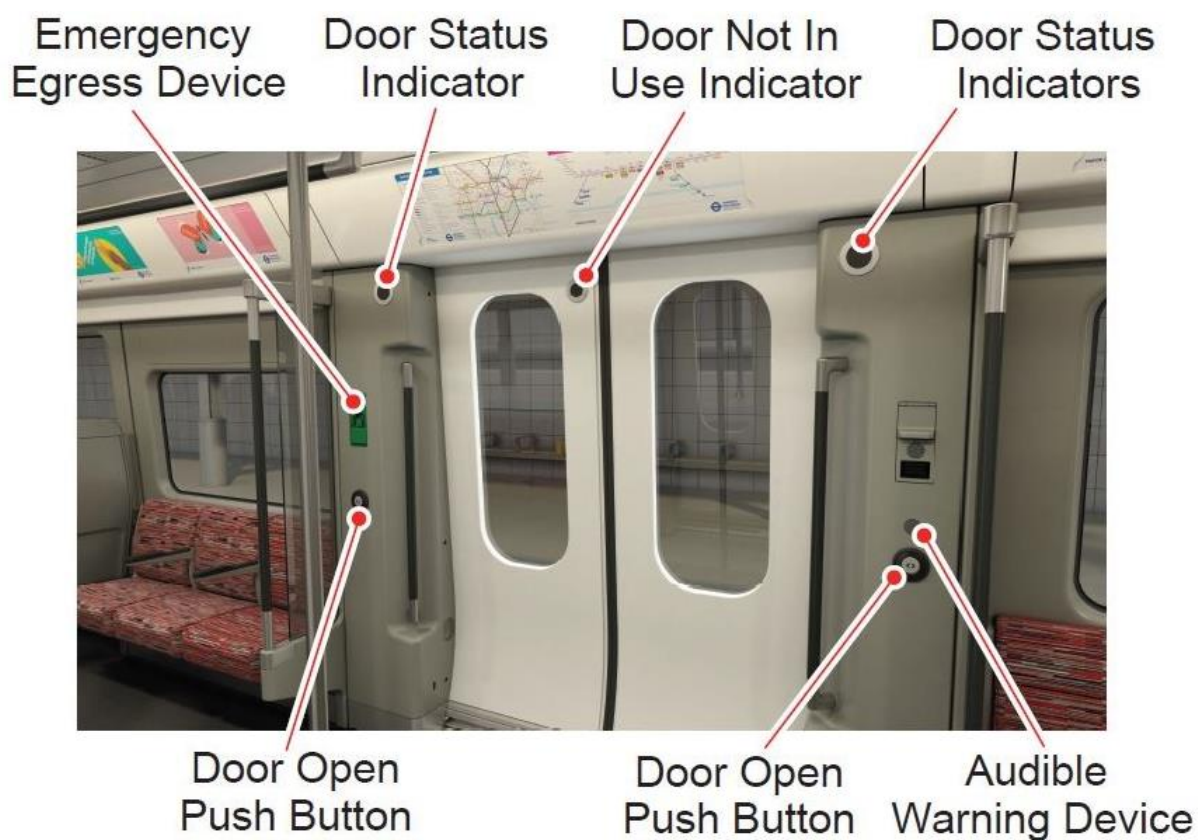
Visual representation of passenger in priority area / wheelchair space



Exterior Visual representation of assessable aids for passenger notification



Interior representation of assessable aids for passenger notification



Interior representation of accessibility throughout the train

