



**HIGH FREQUENCY**

*All Information Is Based On Financial Quarter Data*

**AVERAGE EXCESS WAITING TIME (Minutes)**

OPERATOR	MINIMUM PERFORMANCE STANDARD %	25th June 2011 to 16th Sept 2011 %	VARIANCE FROM STANDARD	26th June 2010 to 17th Sept 2010 %	CURRENT POSITION	PREVIOUS POSITION
Arriva London North	1.29	0.84	<b>0.45</b>	0.80	<b>1</b>	2
Arriva The Shires	0.96	0.52	<b>0.44</b>	0.95	<b>2</b>	13
Metrobus	1.08	0.68	<b>0.40</b>	0.59	<b>= 3</b>	3
Metroline	1.24	0.84	<b>0.40</b>	0.90	<b>= 3</b>	10
Blue Triangle	0.77	0.42	<b>0.35</b>	0.70	<b>5</b>	11
First London West	1.22	0.88	<b>0.34</b>	0.88	<b>6</b>	4
Docklands Buses	1.10	0.77	<b>0.33</b>	0.49	<b>= 7</b>	= 7
Arriva London South	1.23	0.90	<b>0.33</b>	0.86	<b>= 7</b>	5
Arriva Kent Thameside	1.00	0.72	<b>0.28</b>	1.04	<b>= 9</b>	= 14
Selkent	1.19	0.91	<b>0.28</b>	0.86	<b>= 9</b>	9
<b>Network Average</b>	<b>1.20</b>	<b>0.92</b>	<b>0.28</b>	<b>0.90</b>	<b>N/A</b>	<b>N/A</b>
East London	1.12	0.86	<b>0.26</b>	0.92	<b>= 11</b>	= 14
CT Plus	1.06	0.80	<b>0.26</b>	0.71	<b>= 11</b>	= 7
London General	1.16	0.90	<b>0.26</b>	0.89	<b>= 11</b>	12
First London East	1.22	1.01	<b>0.21</b>	0.81	<b>14</b>	6
London Sovereign	1.11	0.92	<b>0.19</b>	1.41	<b>15</b>	17
Abellio London	1.15	1.03	<b>0.12</b>	1.00	<b>= 16</b>	18
London United	1.19	1.07	<b>0.12</b>	1.14	<b>= 16</b>	19
London Central	1.22	1.21	<b>0.01</b>	0.95	<b>18</b>	16

*The following operators do not have any high frequency routes.*

Quality Line
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**MAYOR OF LONDON**