



LOW FREQUENCY

All Information Is Based On Financial Quarter Data

DEPARTING EARLY (%)

OPERATOR	EARLY BENCHMARK %	25th June 2011 to 16th Sept 2011 %	VARIANCE FROM BENCHMARK	26th June 2010 to 17th Sept 2010 %	CURRENT POSITION	PREVIOUS POSITION
Quality Line	3.0	0.7	2.3	0.8	1	2
First London West	2.8	0.6	2.2	1.7	2	13
London Sovereign	3.0	0.9	2.1	1.0	= 3	4
London United	3.0	0.9	2.1	2.4	= 3	17
Metrobus	3.0	0.9	2.1	1.6	= 3	10
Arriva London North	2.9	0.8	2.1	1.4	= 3	= 8
Docklands Buses	2.0	0.0	2.0	1.7	7	11
First London East	3.2	1.3	1.9	0.9	= 8	1
Arriva The Shires	2.8	0.9	1.9	0.7	= 8	3
Blue Triangle	3.0	1.1	1.9	2.7	= 8	19
East London	3.0	1.1	1.9	2.2	= 8	15
Arriva London South	3.2	1.4	1.8	1.7	12	= 8
Network Average	3.0	1.2	1.8	1.8	N/A	N/A
Metroline	3.1	1.4	1.7	1.9	= 13	12
London Central	2.8	1.1	1.7	1.8	= 13	= 5
London General	3.2	1.6	1.6	2.5	15	16
Selkent	3.0	1.5	1.5	1.5	16	= 5
Abellio London	3.1	1.7	1.4	2.1	17	14
CT Plus	2.5	1.3	1.2	2.0	18	18
Arriva Kent Thameside	3.1	2.1	1.0	1.5	19	= 5

MAYOR OF LONDON