

Transport for London  
**London Buses**



LOW FREQUENCY

*All Information Is Based On Financial Quarter Data*

DEPARTING ON TIME (%)

OPERATOR	ON TIME BENCHMARK %	25th June 2011 to 16th Sept 2011 %	VARIANCE FROM BENCHMARK	26th June 2010 to 17th Sept 2010 %	CURRENT POSITION	PREVIOUS POSITION
Docklands Buses	86.0	98.8	12.8	85.0	1	= 6
Arriva The Shires	84.2	93.3	9.1	92.3	2	3
Blue Triangle	79.4	87.6	8.2	86.4	3	13
East London	80.5	87.7	7.2	84.7	4	14
First London West	81.6	88.4	6.8	83.9	5	18
London United	80.8	87.5	6.7	84.6	6	= 11
Metroline	79.5	86.1	6.6	86.3	= 7	4
Selkent	79.9	86.5	6.6	84.3	= 7	9
Metrobus	81.0	87.2	6.2	87.3	9	8
London General	78.6	84.7	6.1	80.0	10	19
<b>Network Average</b>	<b>80.5</b>	<b>86.1</b>	<b>5.6</b>	<b>84.7</b>	<b>N/A</b>	<b>N/A</b>
Abellio London	78.6	83.5	4.9	82.9	= 11	10
Arriva London North	82.0	86.9	4.9	85.3	= 11	15
Quality Line	81.6	86.4	4.8	88.3	13	= 6
First London East	80.0	84.5	4.5	87.3	= 14	2
London Sovereign	82.3	86.8	4.5	84.2	= 14	17
CT Plus	82.2	86.1	3.9	85.0	16	16
London Central	80.6	83.8	3.2	87.1	17	1
Arriva London South	78.3	81.4	3.1	82.2	18	= 11
Arriva Kent Thameside	78.6	81.5	2.9	85.1	19	5

**MAYOR OF LONDON**