



PHVs and Red Routes - Frequently asked questions

What happens if I don't put them on the vehicle correctly?

It is very important that you make sure the signage is fixed to the vehicle correctly. If it is not displayed correctly you could receive a £130 penalty charge.

Why does it have to go on the outside of the glass?

Many vehicles have tinted windows that make it hard to see signs fixed inside the glass, and reflections can also make signs less visible than if they are outside. These stickers will not adhere properly on the inside of the windows

What happens if the signs get damaged or I need a new pair of signs?

Your licensed private hire operator can request replacements from us. Until the replacements are fitted, your vehicle is not eligible for the red route stopping exemption.

What if my vehicle has left-hand drive?

Many left hand drive private hire vehicles are exempt from displaying the licence discs, in which case they cannot have these signs and cannot benefit from the red route exemption. If the vehicle has licence discs, the rear sticker should be applied on the right side of the vehicle as normal, and the front one should also be on the right hand side, below the front licence disc.

Will I have problems at the MoT Test?

The MoT inspection manual says that 'official' stickers on the windscreen "are only a reason for rejection if they seriously restrict the driver's view". The stickers will not seriously restrict the view in the correct place on the great majority of vehicles. If the front sticker does seriously restrict the view on your particular vehicle), you should not apply the stickers and your vehicle is not eligible for the red route exemption.

What happens if I sell the vehicle or it ceases to be licensed?

The red route signs must not be fitted to vehicles that are not licensed as private hire vehicles, nor to vehicles that are exempt from displaying the PHV licence discs. If your vehicle fails a licence inspection or you decide not to renew the licence or you transfer it to someone who is not going to use it for private hire in London, you must remove the stickers as well as the licence discs.

If you transfer the vehicle as a licensed PHV to someone who will use it in London for private hire use, you and the new owner must complete the details

on the back of the vehicle licence and return the form to the Public Carriage Office. In this case, you can leave the stickers and the licence discs on the vehicle

How do I remove the stickers?

The stickers will not peel off easily. Use a hard edge to scrape the sticker and any adhesive residue off the screen.

What happens if my vehicle is exempt from displaying the private hire vehicle licence disc?

You cannot display the additional signage or qualify for the red route stopping exemption.

What about existing stickers?

If there are parking permits, the vehicle excise licence or other stickers in the position where the front sticker must be fitted, the existing stickers must be moved to a lower position on the windscreen.

If you need to know more or have any other questions contact us:

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