

Getting around with discounts



Get the best deal

There are many travel discounts available for people using bus, Tube, tram, DLR, London Overground and National Rail services within Greater London.

You may be eligible if you are a child, teenager, student, 60+, a war veteran, eligible disabled, unemployed or on low income or are a National Railcard holder.

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Travel for children under 11

	Under 5s	5-10 year olds
Bus & Tram	Free	Free
Tube, DLR and London Overground	Free	Free
National Rail	Free	<ul style="list-style-type: none"> • Free on some services • Child-rate on most services • Travel Off-Peak for £1 when using Oyster photocard to pay as you go

Travel for under 5s

Accompanied children under 5 can travel free within London at any time on bus, Tube, tram, DLR, London Overground and National Rail services.

Travel for 5-10 year olds

When 5-10 year olds need an Oyster photocard

On Tube, DLR and London Overground

- To travel free anywhere at any time on Tube, DLR and London Overground when not accompanied by an adult

On National Rail services

- To travel free on National Rail services that accepted pay as you go before 2 January 2010 (except Victoria to Balham plus c2c service to Grays) if they are not accompanied by an adult

- To buy and use a Travelcard season ticket on National Rail services in London. (They can also use a National Rail Child photocard for this purpose if their Travelcard season ticket was bought from a National Rail station and issued on paper)
- To get unlimited Off-Peak travel in Zones 1-9 for £1 a day when using Oyster pay as you go

On river boat services

- To pay for child-rate single journeys on Thames Clipper river services using pay as you go credit
- To get 1/3 off river boat fares if they have a valid Travelcard season ticket on their Oyster photocard

If a child is under 11 but looks older, they will need to get a 5-10 Oyster photocard to be able to travel free on bus, Tube, tram, DLR and London Overground.

When 5-10 year olds do not need an Oyster photocard

On Bus & Tram

- They can travel free anywhere at any time without a ticket or Oyster photocard

On Tube, DLR and London Overground

- Up to four children with an accompanying adult can travel free anywhere at any time without a ticket or an Oyster photocard

The accompanying adult must hold a valid ticket, validated Oyster card, Freedom Pass or Veterans Concessionary Travel Scheme Oyster photocard.

Please ask a member of staff to let your group through the gate. If using an Oyster card, the adult(s) must touch in and touch out as normal.

On National Rail services

- To travel free on National Rail services that accepted pay as you go before 2 January 2010 (except Victoria to Balham plus c2c services to Grays) if they are accompanied by an adult
- To buy an Off-Peak* Day Travelcard for Zones 1-6 for £1 when accompanied by a holder of any of the following:
 - Annual Travelcard Gold Card
 - Network Railcard
 - Family and Friends Railcard
 - HM Forces Railcard
- To buy child-rate cash single and return tickets and Day Travelcards

*Off-Peak includes Monday-Friday from 0930 and all day at weekends and public holidays.

For further details about travel on National Rail visit tfl.gov.uk/fares

How to get your child's 5-10 Oyster photocard

See page 16

Is your child turning 11 soon?

Turn to the next page for further travel discounts for your child.

Travel for 11-15 year olds

Bus & Tram	Free
Tube, DLR, London Overground and most National Rail services	<ul style="list-style-type: none">• Child-rate• Travel Off-Peak for £1 a day when using Oyster pay as you go

When 11-15 year olds need an Oyster photocard

On buses and trams

- To travel free anywhere at any time. (If you do not have a valid Oyster photocard, you must pay the adult cash fare for each journey you make or buy a child-rate Day Travelcard.)

On Tube, DLR, London Overground and most National Rail services

- To pay as you go at child-rate
- To get unlimited Off-Peak travel in Zones 1-9 for £1 a day when using Oyster pay as you go

- To buy child-rate Travelcard season tickets

On river boat services

- To get 1/3 off child single river boat fares with a valid Travelcard season ticket on an Oyster photocard
- To pay for child-rate single journeys on Thames Clipper river services using pay as you go credit

When 11-15 year olds do not need an Oyster photocard

- To buy child-rate cash single and return tickets, and Day Travelcards
- To buy an Off-Peak* Day Travelcard for Zones 1-6 for £1 when accompanied by a holder of any of the following:
 - Annual Travelcard Gold Card
 - Network Railcard
 - Family and Friends Railcard
 - HM Forces Railcard

*Off-Peak includes Monday-Friday from 0930 and all day at weekends and public holidays.

How to get an 11-15 Oyster photocard

See page 16

Turning 16 soon?

Turn to the next page for further travel discounts.

Travel for 16-19 year olds

	16-19 year olds in qualifying full-time education or training and living in London	All 16-17 year olds
Bus & Tram	Free	<ul style="list-style-type: none"> • Half adult-rate Oyster single fares and Bus & Tram Pass season tickets • Child-rate Travelcard season tickets
Tube, DLR, London Overground and some National Rail services	<ul style="list-style-type: none"> • Half adult-rate Oyster single fares • Child-rate Travelcard season tickets 	
Most National Rail Services	<ul style="list-style-type: none"> • Adult-rate Oyster single fares on most National Rail services 	

Why 16 to 19 year olds need an Oyster photocard

On Bus & Tram

- To get free travel if you are 16-19* years old, in full-time education[†] or on a work-based learning scheme and you live in a London borough
- To get half adult-rate Oyster single fares when you pay as you go on buses and trams, if you do not qualify for free travel. Otherwise adult fares are payable
- To get half adult-rate 7 Day, Monthly and longer period Bus & Tram Pass season tickets, if you do not qualify for free travel. Otherwise adult fares are payable
- To get child-rate Travelcard season tickets, which are also valid on buses and trams

Free travel is valid until the end of your course or academic year, whichever is earlier. If you had free Bus & Tram travel and are returning to full-time education after the summer holidays, you need to reapply.

*19 year olds need to have been aged 18 on or before the start of the current academic year.

†Full-time education is defined as a minimum of 12 hours guided learning per week on courses at level 3 or below (e.g. A-level or equivalent vocational qualification).

For full details visit tfl.gov.uk/zip

On Tube, DLR and London Overground

- To get half adult-rate Oyster single fares when you pay as you go on Tube, DLR and London Overground
- To buy child-rate Travelcard season tickets

On National Rail services

- To travel free on National Rail services that accepted pay as you go before 2 January 2010 (except Victoria to Balham plus c2c services to Grays)
- On most National Rail routes, holders of 16+ Oyster photocard pay adult-rate Oyster single fares.

Visit tfl.gov.uk/fares for more details

On river boat services

- To get 1/3 off the adult single river boat fare if you have a valid Travelcard season ticket on your 16+ Oyster photocard
- To get 10% discount on the adult single fare on Thames Clipper services using pay as you go credit

How to get a 16+ Oyster photocard

See below.

Thinking of continuing your studies in London?

Turn to page 19 to find out about further travel discounts.

How to get a 5-10, 11-15 or 16+ Oyster photocard

Application forms are available from Post Office[®] branches in Greater London and areas that are served by the bus, Tube and London Overground networks.

Visit tfl.gov.uk/zip for further details.

The Behaviour Code

The Behaviour Code applies to all holders of Child, 11-15, Under 14, 14-15 and 16+ Oyster photocard. Any breach of the Behaviour Code may result in the withdrawal of your Oyster photocard by TfL. When on London's public transport network or premises, always **act sensibly and treat others as you would like to be treated. Your free travel concession may be withdrawn if we believe that you have behaved in an antisocial way. Antisocial behaviour includes, but is not limited to:**

- Putting your safety or the safety of others at risk
- Use of offensive or threatening language
- Behaving offensively, bullying or threatening others
- Smoking
- Playing music out loud
- Damaging or defacing an Oyster photocard
- Letting anyone else use your Oyster photocard

- Committing any crime on, or in connection with, London's public transport network, in particular, but not limited to:
 - Physical or verbal assault
 - Unlawfully carrying a weapon
 - Criminal Damage or Trespass on London's public transport network or premises
 - Theft, robbery or burglary
 - Misusing controlled drugs
- Breaching:
 - London Regional Transport Railways, DLR, Croydon Tramlink or National Railways Byelaws
 - Any provision of regulation 6 or 7 of the Public Service Vehicles (Conduct of Drivers, Inspectors, Conductors and Passengers) Regulations 1990
 - Transport for London's Conditions of Carriage

Travel for 18+ Students

Bus & Tram	30% off Travelcard and Bus & Tram Pass season tickets
Tube, DLR, London Overground and National Rail	30% off Travelcard season tickets

18+ Student Oyster photocard are available to students who are aged 18 and over, and are attending a full-time course (and in certain circumstances a part-time course) at universities, colleges and schools registered on the TfL 18+ Student Oyster photocard scheme. For more information on the 18+ Student Oyster photocard visit tfl.gov.uk/fares

Why 18+ students need an Oyster photocard

On Bus & Tram

- To get 30% off adult-rate Travelcard and Bus & Tram Pass season tickets. If you travel regularly to and from university/college, it's the cheaper way to travel

On Tube, DLR, London Overground and some National Rail services

- To get 30% off adult-rate Travelcard season tickets

On river boat services

- To get 1/3 off the adult single river boat fare if you have a valid Travelcard season ticket on your 18+ Student Oyster photocard
- To get 10% discount on the adult single fare on Thames Clipper services using pay as you go credit

When 18+ students do not need an Oyster photocard

- Students only using Oyster pay as you go do not need an 18+ Student Oyster photocard and should get a standard adult Oyster card

How to get your 18+ Student Oyster photocard

Most students can apply online - this is the quickest and easiest way to get your Oyster photocard.

Alternatively, you can apply by filling out a form at your educational establishment.

Visit tfl.gov.uk/photocard for further details.

Travel for those aged 60+ and those with disabilities

Bus, Tube, tram, DLR and London Overground	Free at any time
National Rail services in London	Free, but time restrictions apply

Why people over 60 and people with disabilities need a Freedom Pass

On bus, Tube, tram, DLR and London Overground

- To travel free anywhere at any time

On National Rail

- To travel free after 0930 Monday-Friday
- To travel free anytime on Saturdays, Sundays and public holidays on most services
- To travel free before 0930 Monday-Friday on selected National Rail services.

See tfl.gov.uk/fares for more information

On river boat services

- To get 50% discount on adult fares on most services – check with the river boat service operator

Am I entitled to a Freedom Pass?

If you are aged 60 years or over, or have an eligible disability and your sole or principal residence is in a London borough, you can apply for a Freedom Pass.

How to get a Freedom Pass

- Contact your local council
- Call **020 7934 9633** or **0845 274 7054***
- Visit **freedompass.org**

*Local call rates apply

Travel for war veterans

**Bus, Tube, tram,
DLR and London
Overground**

Free at any time

**National Rail services
in London**

Free, but time
restrictions apply

Why war veterans need a Veterans Oyster photocard

On London's bus, Tube, tram, DLR and London Overground

- To travel free anywhere at any time.

On National Rail

- To travel free after 0930 Monday-Friday
- To travel free anytime on Saturdays, Sundays and public holidays on most services
- To travel free before 0930 Monday-Friday on selected National Rail services.

See tfl.gov.uk/fares for more information

On river boat services

- To get 50% discount on adult fares on most services – check with the river boat service operator

Am I entitled to a Veterans Oyster photocard?

If you are in receipt of an ongoing payment under the War Pensions Scheme or Armed Forces Compensation scheme, you can apply for a Veterans Oyster photocard.

How to get a Veterans Oyster photocard

Please contact our helpline on **0845 331 9872*** for an application form.

*Local call rates apply

Travel for unemployed – New Deal

New Deal is a Government programme that aims to give unemployed people the help and support they need to get into work.

Bus & Tram

- Half adult-rate Oyster single fares
- Half adult-rate Bus & Tram Pass season ticket

Tube, DLR, London Overground and National Rail services

- Half adult-rate Oyster single fares
- Child-rate cash single and return tickets
- Child-rate Travelcard season tickets

How to get a New Deal photocard

You need to apply through your local Job Centre or Social Security Office for a New Deal photocard. Once you have your photocard, you can get an Oyster card at Tube stations, London Travel Information Centres and Oyster Ticket Stops.

You will need to show your New Deal photocard when you apply for your Oyster card, so that your New Deal discount concession can be put on the card to ensure that you get child and half-rate tickets.

Travel for people on low income – Bus & Tram Discount scheme

Bus & Tram

- Half adult-rate Oyster single fares
- Half adult-rate Bus & Tram Pass season tickets

Holders of Bus & Tram Discount photocards travel at adult-rate on Tube, DLR, London Overground and National Rail services.

Am I entitled to a Bus & Tram Discount photocard?

The scheme is for Londoners who are receiving Income Support, Employment and Support Allowance or those who have been receiving Jobseeker's Allowance for a minimum of 13 weeks.

You must be aged between 18 and 60 and not be getting any other free or discount travel concession such as a Freedom Pass or New Deal photocard.

How to get a Bus & Tram Discount photocard

Pick up an application form from any Post Office[®] in the Greater London Area or visit tfl.gov.uk/discountcard for further details.

National Rail Railcards

Senior, 16-25, Disabled Persons and HM Forces Railcard holders

- 1/3 discount on adult Off-Peak Oyster single fares for most National Rail journeys, including London Overground
- 1/3 reduction on the adult rate Off-Peak daily price cap

Disabled Persons Railcards

- Discounted travel for one adult travelling with the holder of this railcard for the whole journey. The accompanying adult should buy a child Off-Peak Day Travelcard (Zones 1-6)

More help on discounts

Visit tfl.gov.uk/fares or call the Oyster helpline on **0845 330 9876**.

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Website
tfl.gov.uk



Oyster helpline number
0845 330 9876