

## EXECUTIVE SUMMARY

This report summarises the results of public consultation carried out by Transport for London (TfL) into the town centre enhancements for Gants Hill.

In agreement with Redbridge Council, approximately 8,000 consultation documents were delivered to residents and businesses in and around the town centre. Documents were also distributed at the Underground station. Views could also be submitted via TfL's website, a public exhibition, by letter, email and free phone. Consultation ran from 1 May 2007 to 15 June 2007.

TfL received 361 completed questionnaires. An additional 32 responses were made by letter, email or telephone. Overall, 89% of respondents said the roundabout should be improved. Questioned on specific elements, 92% of respondents think that safety for road users was either 'very important' or 'important'. For improvements in traffic flows, 89% of respondents thought this was 'very important' or 'important.'

For improvements to pedestrian facilities 85% of respondents said this was 'very important' or 'important.' Access to the Underground was 'very important' or 'important' to 79% of respondents. 83% of respondents said it was 'very important' or 'important' to improve the street environment. Improvements to bus services were 'very important' or 'important' to 79% of respondents. Finally, 55% of respondents said that improving cyclist facilities was 'very important' and 'important.'

76% of respondents said the proposed scheme would improve the local environment. 70% of respondents said that the proposed scheme would improve pedestrian facilities. 46% of respondents said the proposed scheme would improve traffic congestion and improve traffic flow. 48% of respondents said the proposed scheme would provide faster and safer access to the Underground. Finally, 40% of respondents thought the proposed scheme would provide safer cyclist facilities.

34% of respondents think it is either 'very important' or 'important' to have direct access from Clarence Avenue onto Gants Hill roundabout with 59% of respondents thinking this is 'not important' or 'not important at all.'

Responses regarding the opening up of the central island of Gants Hill roundabout to provide a public space with access to the Underground from the centre of the roundabout showed 38% thought this was 'very important' or 'important.'

269 respondents made additional comments. The main issues relating to the scheme were the signalisation of the roundabout (32 respondents agreed, while 8 disagreed), one way access to Clarence Avenue (19 respondents disagreed, while 3 agreed), the opening up of the central island (11 respondents agreed, while 3 disagreed) and improving pedestrian facilities (10 respondents agreed, while 4 disagreed).