

Transport for London



Operating coaches in London

A guide to restrictions and special parking arrangements for coaches in London



MAYOR OF LONDON



TRANSPORT
FOR LONDON
EVERY JOURNEY MATTERS

Useful tips

Do

- Plan your trip in advance
- Always pay the appropriate charge
- Park on the street overnight only if it is permitted
- Avoid obstructing traffic
- Remember to switch off your engine as this is the cause of most coach-related complaints

Do not

- Wait or park on clearways
- Enter coach ban areas unless you need access to a property
- Overstay in parking spaces

Penalty Charge Notices (PCNs), the Congestion Charge and the Low Emission Zone

- If you are issued with a PCN you will find instructions for payment on the back
- Vehicles classed as buses (but not registered with the DVSA, including foreign and Northern Irish vehicles) can register for a 100 per cent discount on the Congestion Charge. Find out more at cclondon.com/exemptions
- Coaches need to comply with London's Low Emission Zone. For details visit tfl.gov.uk/lez



Parking restrictions

Picking up and setting down

- If passengers are not seen boarding or alighting, you could be issued with a PCN
- Do not arrive early to load, or remain after unloading
- Parking or waiting at bus stops is not allowed

Red routes

- Stopping is prohibited at all times on double red lines and during restricted hours on single red lines

 **RED ROUTE**

**No stopping
at any time**

**Except buses
max 1 hour
No return
within 2 hours**

 **RED ROUTE**

**No stopping
at any time**

**Except buses
max 20 mins**

**Switch off engine
Reduce emissions**


City of Westminster

8.30 am - Midnight

**Mon - Fri
8.30 am - 6.30 pm
Saturday
8.30 am - 1.30 pm**

**Pay by phone
020 7125 9090
or text
07860 022 205
quoting location
8384**

**Max stay 2 hours
No return
within 1 hour**

Midnight - 8.00 am

- Vehicles registered as buses can use red route bus stops for picking up and setting down, but cannot park or wait

Yellow routes

- Picking up and setting down is permitted on double and single yellow lines, but only while activity is taking place. Some London boroughs allow an observation time, but this does not apply when loading restrictions are in force. See tfl.gov.uk/coachdrivers for participating boroughs
- Check signs before using bus stops to pick up and set down as many are restricted to 'local' or TfL buses. Parking and waiting is not permitted at any time



Medium stay, long stay and overnight parking

There are a number of pay by phone and coach meters where you can park for up to four hours in London (see sign image for reference). In most areas you cannot park on the street between 18:30 and 08:00, unless in a coach bay during operational hours. If you need to park for longer periods or overnight, use privately operated off-street coach parks. For details go to tfl.gov.uk/coachdrivers

Further information

 tfl.gov.uk/coachdrivers

 0845 604 0770

 coaches@tfl.gov.uk

The Confederation of Passenger Transport UK








 www.cpt-uk.org

London Tourist Coach Operators Association

 www.ltcoa.co.uk


Special parking arrangements


Key

- | | |
|--|---|
|  Setting down/
picking up restrictions |  Website |
|  Parking availability |  Email |
|  Permit information |  Telephone |
| |  Access |

Buckingham Palace and Royal Parks

 Buckingham Gate.


 Commercial vehicles, including buses and coaches, need a permit and only single-deck vehicles are allowed.

 The Horse Ride, The Mall, 09:00 to 18:00 (or dusk if earlier). Monday to Saturday excluding public holidays or when The Mall is closed.

 www.royalparcs.org.uk


 0300 061 2350

London Eye/Aquarium/Dungeon

 Free coach permits are available from Merlin Entertainments Group.

 0871 282 9280

River Thames

 Set down, pick up and parking bays are located near many London piers.

St Pancras International

 Coach Road from Pancras Road but space is limited so book in advance.

 stpancrasdeliveries@networkrail.co.uk

 020 7843 4261

Theatreland

Coach bays are located throughout the area.

- ▲ Not permitted on Aldwych. Off peak parking (up to four hours), set down and pick up (peaks) is permitted on Kingsway.
-

The O2


- P** Availability for 67 vehicles including overnight stays. Free parking for Thames Clippers Park and Glide passengers (conditions apply).

 www.theo2.co.uk

 020 8463 6718

Tower of London

- ▲ Lower Thames Street coach park allows 15 minutes to set down or pick up. Longer term/overnight parking is also available.

 0870 241 7492


Victoria Coach Station

- P** Limited overnight availability. Must be pre-booked.

 020 7027 2531

Victoria Green Line Coach Station (Bulleid Way)

- P** Overnight parking (Westminster City Council pay by phone) is available in Bulleid Way (20:00 to 08:00, fee £10). Drivers must not block nearside coach stops.


 For information on daytime charges and parking call Green Line on 07831 658 749.

Westfield London (Stratford City)

▲ Two free set down and pick up bays are located on Montfichet Road.

P Parking available, book 24 hours ahead.

 uk.westfield.com/uk/tourists

 020 8221 7313/14


Westfield London (White City)

▲ Two free set down and pick up bays are situated on Westfield Way.

P Limited pre-booked parking is available.

 uk.westfield.com/uk/tourists

 coachbookings@westfield-uk.com

 020 3371 2470

Coaches must not use White City bus station.

Westminster Abbey

▲ Set down only on the Sanctuary for a small fee.

P Parking available on Victoria Embankment.

Whitehall/Parliament Square area

▲ Set down on Victoria Embankment.

P Parking is available on Horseferry Road, Millbank and Tothill Street.



tfl.gov.uk



24 hour travel information

0343 222 1234*



Sign up for email updates

tfl.gov.uk/emailupdates



tfl.gov.uk/socialmedia

*Service and network charges may apply.

See tfl.gov.uk/terms for details.