

Transport for London

2018/2019 Crime statistics bulletin

1 April 2018 - 31 March 2019

**Transport for London
Crime and anti-social behaviour annual bulletin**

1 April 2018 – 31 March 2019

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1. Introduction

This annual summary bulletin brings together crime statistics from the Metropolitan Police Service (MPS) and British Transport Police (BTP) to provide a summary of recorded crime relating to TfL's public transport networks during Financial Year (FY) 2018/19 (1 April 2018 – 31 March 2019). This annual bulletin focuses on the London Bus network, London Underground (LU), Docklands Light Railway (DLR), London Trams, London Overground (LO) and TfL Rail service.

The figures reported in this bulletin for the bus network are based on official MPS figures for bus-related crime unless otherwise stated. There is no distinct category of 'bus crime' in the MPS crime recording system. Recorded crime data is extracted from the MPS system using a complex query that searches all MPS crime for transport venue codes and those that have the word bus, bus stop, bus station and transport related words somewhere in the electronic case file. For this reason, some crimes that did not occur on the bus network will be included in the figures even though our processes were further refined with additional checks implemented during 2017/18. This is different from the BTP as all crimes dealt with by the BTP and included on their crime recording system relate directly to the rail network.

Recorded crime figures relate to crime recorded by the MPS and BTP during FY 2018/19 and are consistent with Home Office counting rules.

Public transport in London continues to be a safe and low crime environment with crime rates substantially lower than those seen in the period 2005 to 2010. Currently, over ten million passengers travel on the TfL's public transport services each day with very few of them ever experiencing or witnessing crime.

The headline figures include:

- The levels of pan-modal transport crime¹ in 2018/19 were 8.6% higher (2,762 additional offences) compared with the previous year. The rate of crime has also increased to 8.7 crimes per million passenger journeys (from 8.0 in 2017/18).
- Levels of bus-related crime in 2018/19 were 2.5% lower (389 fewer offences) compared with the previous year. The rate of crime for the bus network has decreased to 6.9 crimes per million passenger journeys (from 7.0 in 2017/18).
- Crime on LU increased during 2018/19 by 20.7% (2,763 additional offences) compared with the previous year. The rate of crime also increased to 11.7 crimes per million passenger journeys (from 9.9 in 2017/18).
- Crime levels on DLR increased during 2018/19 by 18.7% (109 additional offences) compared with the previous year. The rate of crime also increased to 5.7 crimes per million passenger journeys (from 4.9 in 2017/18).
- Crime on LO increased during 2018/19 by 6.5% (96 additional offences) compared with the previous year. The rate of crime also increased to 8.3 crimes per million passenger journeys (from 7.8 in 2017/18).
- Crime on TfL rail increased by 32.9% during 2018/19 (201 more offences) compared with the previous year. The rate of crime also increased to 14.7 crimes per million passenger journeys (from 13.6 in 2017/18).

¹ The pan-modal transport crime figure and rate is based on the aggregate crime and passenger journey figures for the bus, LU, DLR, Trams and LO networks.

- Crime on London Trams decreased by 7.0% during 2018/19 (18 fewer offences) compared with the previous year. The rate of crime also decreased to 8.4 crimes per million passenger journeys (from 8.9 in 2017/18).

Measures have been put in place to deal with the upward trend in violence against the person and serious public order offences seen on most rail modes, most notably London Underground. The majority of this is low-level violence and passenger on passenger aggression, pushing and shoving, verbal disputes and threatening behaviour at busy commuter times when services are at peak capacity. The network has seen an increase in the reports of these crimes over the past year and the increase in part reflects the increase in reporting seen nationally and making it easier for customers to report offences, for example, the BTP's 61016 text message reporting service. Despite the upward trend in recorded incidents, overall there remain a low number of offences with just over 4 VAP/serious public order offences for every million passenger journeys made on the London Underground network. Concerted action is underway to address these offences and TfL is working with the BTP to implement a problem-solving approach to deal with this issue. Other measures include high visibility policing and targeted action against offenders combined with TfL's travel demand management and communications activities to encourage improved passenger behaviour.

There has been a notable increase in theft of personal property, particularly on the London Underground and bus networks. The increase in theft offences is linked to organised criminal networks operating in London targeting public transport and other busy places. TfL is working with the police to target thieves which includes targeted uniform and plain clothes police patrols to disrupt their activity, as well as providing crime prevention advice to our customers.

Reported sexual offences on the transport system remained relatively stable across all transport modes, however there has been a rise on the London Underground network. This was anticipated and is considered a positive result of the ongoing efforts to tackle unwanted sexual behaviour on public transport and to increase confidence in reporting sexual offences. The Project Guardian initiative and Report It To Stop It campaign are part of an ongoing effort to reduce the risk of becoming a victim, challenge unwanted sexual behaviour and target offenders. This important work continues.

This report includes data on hate crime (both the number of offences and the nature of those offences). Tackling hate crime is a priority TfL and the police and they are working together to tackle it on public transport in London. While the transport network is a safe and secure environment, with very low levels of hate crime, TfL and the police will not tolerate behaviour where someone is targeted, or made to feel uncomfortable on their journey, because of who they are (or are perceived to be).

A range of activity is underway to tackle hate crime and reassure those that feel vulnerable to victimisation. Key elements include Operation Safer Travel for All, which seeks to reassure customers and give them practical information about what to do should they ever experience or witness hate crime. It also includes #WeStandTogether, a communications campaign to reassure the travelling public that the network is safe and encourage them to report issues so action can be taken. This is in addition to targeted action against offenders.

Chart I

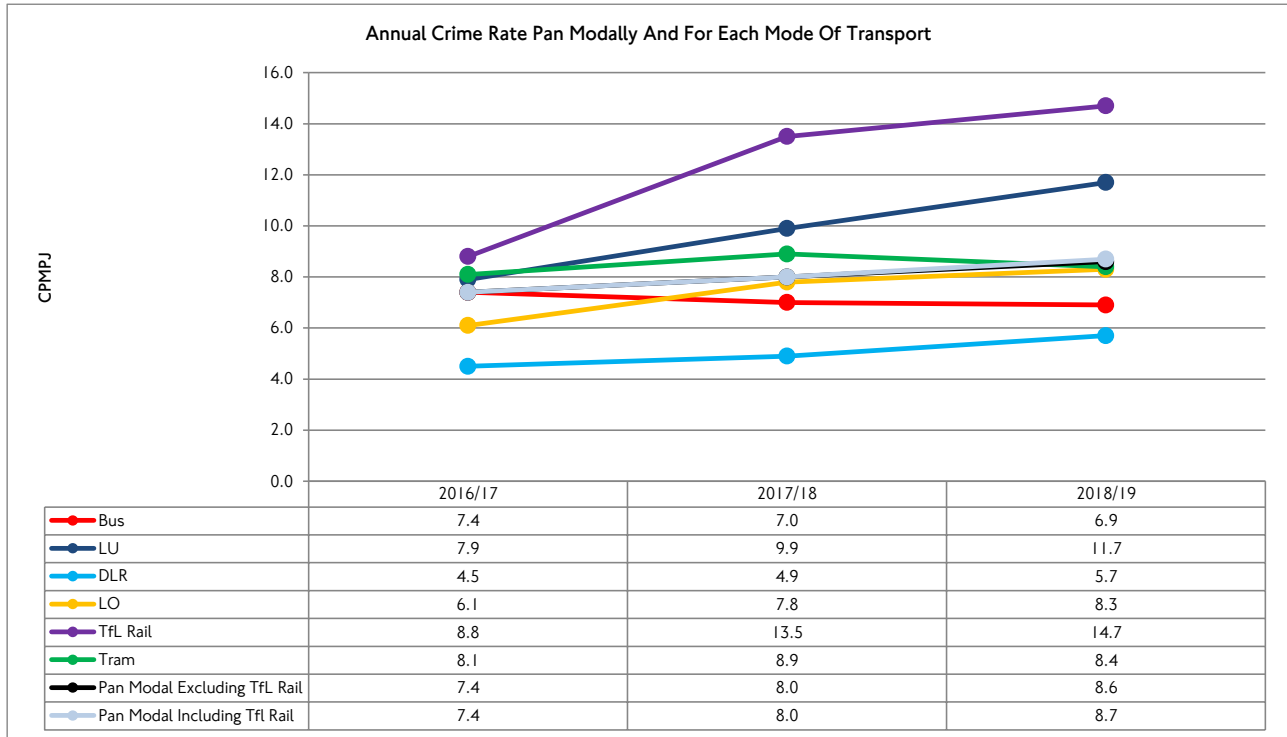


Table I

Network	2016/17		2017/18		2018/19	
	Crimes	Rate	Crimes	Rate	Crimes	Rate
Bus	16,729	7.4	15,757	7.0	15,368	6.9
London Underground	10,817	7.9	13,374	9.9	16,137	11.7
Docklands Light Railway	545	4.5	584	4.9	693	5.7
London Overground	1,153	6.1	1,476	7.8	1,572	8.3
TfL Rail	422	8.8	611	13.6	812	14.7
London Trams	238	8.1	259	8.9	241	8.4
Pan-Modal (Excluding TfL Rail)	29,482	7.5	31,450	8.0	34,011	8.6
<i>Pan-Modal (Including TfL Rail)</i>	<i>29,904</i>	<i>7.4</i>	<i>32,061</i>	<i>8.0</i>	<i>34,823</i>	<i>8.7</i>

2. Bus-related crime 2016/17 – 2018/19

Table 2 shows the break-down of MPS bus-related² crime by the major crime categories used by the MPS for 2016/17, 2017/18 and 2018/19. It includes the rate of crime³ for each of these categories with the exception of burglary⁴. In 2017/18, there were 6.9 crimes for every million passenger journeys made on the bus network. Borough bus-related crime figures are shown in table 3.

Table 2

Crime Type	2016/17		2017/18		2018/19	
	Crimes	Rate	Crimes	Rate	Crimes	Rate
Burglary	29	N/A	36	N/A	22	N/A
Criminal Damage	1,137	Less than 1	880	Less than 1	567	Less than 1
Drugs	190	Less than 1	176	Less than 1	145	Less than 1
Fraud / Forgery	9	Less than 1	1	Less than 1	1	Less than 1
Other Notifiable Offences	242	Less than 1	192	Less than 1	192	Less than 1
Robbery	853	Less than 1	1,170	Less than 1	1,307	Less than 1
Sexual Offences	866	Less than 1	724	Less than 1	716	Less than 1
Theft and Handling	6,948	3.1	6,421	2.9	6,679	3.0
Violence against the Person	6,455	2.9	6,157	2.7	5,739	2.6
Total	16,729	7.4*	15,757	7.0*	15,368	6.9*

² The crime figures published in this bulletin are based on figures produced by the Metropolitan Police Performance Information Bureau at the end of each financial year. These figures are not updated retrospectively.

³ Rate of crime per million passenger journeys is calculated by dividing the number of crimes by the number of passenger journeys multiplied by one million.

⁴ Most burglaries take place in buildings and therefore it is not appropriate to calculate crime rates for burglary based on the number of passenger journeys made on the bus network.

* Bus-related crime rates for, 2016/17, 2017/18 and 2018/19 are based on annual passenger journey figures of, 2.261b, 2.247b and 2.220b respectively.

Table 3 – Borough breakdown of bus related crime for 2017/18 – 2018/19

	Financial Year 2018/19									2018/19 Total	2017/18 Total	% Change
	Burglary	Criminal Damage	Drugs	Fraud or Forgery	Other Notifiable Offences	Robbery	Sexual Offences	Theft and Handling	Violence Against the Person			
Barking & Dagenham	1	15	6	0	7	31	16	124	124	324	260	24.6
Barnet	0	25	3	0	6	41	17	188	228	508	499	1.8
Bexley	0	30	1	0	1	17	11	58	110	228	213	7.0
Brent	2	19	7	0	7	43	34	264	246	622	579	7.4
Bromley	1	22	1	0	5	12	15	76	142	274	330	-17.0
Camden	0	16	2	0	3	38	25	371	166	621	944	-34.2
Croydon	1	14	2	0	8	57	23	148	211	464	511	-9.2
Ealing	0	13	6	0	5	44	26	223	199	516	553	-6.7
Enfield	1	8	0	0	6	86	33	221	190	545	445	22.5
Greenwich	1	27	5	0	4	37	31	141	214	460	452	1.8
Hackney	0	21	3	0	10	69	34	441	263	841	839	0.2
Hammersmith & Fulham	0	7	2	0	8	18	16	127	165	343	429	-20.0
Haringey	1	18	4	0	3	112	48	467	252	905	853	6.1
Harrow	0	13	3	0	5	27	26	99	117	290	213	36.2
Havering	0	17	3	0	8	35	19	78	130	290	308	-5.8
Hillingdon	0	29	11	0	8	33	19	125	181	406	416	-2.4
Hounslow	4	18	3	0	6	21	21	103	151	327	336	-2.7
Islington	0	11	3	1	5	47	19	359	186	631	706	-10.6
Kensington & Chelsea	0	6	0	0	5	15	6	126	84	242	258	-6.2
Kingston upon Thames	0	13	6	0	4	11	16	77	112	239	181	32.0
Lambeth	1	34	9	0	15	59	39	383	339	879	900	-2.3
Lewisham	0	14	11	0	4	61	27	206	245	568	580	-2.1
Merton	1	8	0	0	4	9	18	68	121	229	214	7.0
Newham	1	31	12	0	5	68	35	399	253	804	698	15.2

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on next page

	Financial Year 2018/19									2018/19 Total	2017/18 Total	% Change
	Burglary	Criminal Damage	Drugs	Fraud or Forgery	Other Notifiable Offences	Robbery	Sexual Offences	Theft and Handling	Violence Against the Person			
Redbridge	0	8	4	0	6	46	15	194	108	381	338	12.7
Richmond upon Thames	0	22	3	0	3	18	10	58	90	204	167	22.2
Southwark	2	31	5	0	9	90	34	384	262	817	850	-3.9
Sutton	1	11	0	0	2	16	4	42	78	154	132	16.7
Tower Hamlets	2	13	1	0	4	27	14	237	154	452	425	6.4
Waltham Forest	2	22	11	0	9	41	19	208	187	499	483	3.3
Wandsworth	0	8	3	0	5	14	27	184	169	410	439	-6.6
Westminster	0	23	15	0	12	64	19	500	262	895	1,206	-25.8
2018/19 Total	22	567	145	1	192	1307	716	6679	5739	15,368	15,757	-2.5
2017/18 Total	36	880	176	1	192	1170	724	6,421	6,157			
% Change	-38.9	-35.6	-17.6	0.0	0.0	11.7	-1.1	4.0	-6.8			

3. London Underground 2016/17 – 2018/19

Table 4 provides a breakdown of the major crime categories⁵ used by the BTP for the LU network in 2016/17⁶, 2017/18 and 2018/19⁷. There were 11.7 crimes for every million passenger journeys made on the LU network in 2018/19.

Table 4

Crime Type	2016/17		2017/18		2018/19	
	Crimes	Rate	Crimes	Rate	Crimes	Rate
Violence Against the Person	2,201	1.6	2,938	2.2	3,292	2.4
Sexual Offences	996	Less than 1	1,107	Less than 1	1,206	Less than 1
Criminal Damage	958	Less than 1	960	Less than 1	895	Less than 1
Line of Route	65	Less than 1	68	Less than 1	44	Less than 1
Theft of Passenger Property	3,758	2.7	4,916	3.6	6,823	4.9
Motor Vehicle/Cycle Offences	408	Less than 1	388	Less than 1	452	Less than 1
Robbery	89	Less than 1	159	Less than 1	209	Less than 1
Theft of Railway Property / Burglary	151	Less than 1	216	Less than 1	209	Less than 1
Serious Public Order	1,170	Less than 1	2,347	1.7	2,390	1.7
Serious Fraud	131	Less than 1	89	Less than 1	116	Less than 1
Drugs	242	Less than 1	182	Less than 1	363	Less than 1
Other Serious Offences	67	Less than 1	100	Less than 1	138	Less than 1
Total Notifiable Offences	10,817	7.8**	13,470	9.9**	16,137	11.7**

⁵ The BTP categorise crime differently to the MPS. The BTP categories reflect the type of crime experienced on the rail network.

⁶ The crime figures published in this bulletin are based on figures produced by the British Transport Police at the end of each financial year. These figures are not updated retrospectively.

** BTP LU crime rates for 2016/17, 2017/18 and 2018/19 are based on annual passenger journey figures of 1.378b, 1.357b and 1.384b respectively.

4. Docklands Light Railway crime 2016/17 – 2018/19

Table 4 provides a breakdown of the major crime categories⁸ used by the BTP for the DLR network in 2016/17⁹, 2017/18 and 2018/19¹⁰. There were 5.7 crimes for every million passenger journeys made on the DLR networks in 2018/19.

Table 4

Crime Type	2016/17		2017/18		2018/19	
	Crimes	Rate	Crimes	Rate	Crimes	Rate
Violence Against the Person	148	1.2	157	1.3	204	1.7
Sexual Offences	36	Less than 1	21	Less than 1	41	Less than 1
Criminal Damage	47	Less than 1	28	Less than 1	39	Less than 1
Line of Route	14	Less than 1	10	Less than 1	4	Less than 1
Theft of Passenger Property	143	1.2	179	1.5	179	1.5
Motor Vehicle/Cycle Offences	21	Less than 1	30	Less than 1	25	Less than 1
Robbery	14	Less than 1	19	Less than 1	27	Less than 1
Theft of Railway Property / Burglary	20	Less than 1	26	Less than 1	18	Less than 1
Serious Public Order	105	Less than 1	120	1.0	126	1.0
Serious Fraud	0	N/A	13	Less than 1	1	Less than 1
Drugs	11	Less than 1	7	Less than 1	19	Less than 1
Other Serious Offences	2	Less than 1	3	Less than 1	10	Less than 1
Total Notifiable Offences	545	4.5**	613	4.9**	693	5.7**

⁸ The BTP categorise crime differently to the MPS. The BTP categories reflect the type of crime experienced on the rail network.

⁹ The crime figures published in this bulletin are based on figures produced by the British Transport Police at the end of each financial year. These figures are not updated retrospectively.

** BTP DLR crime rates for 2016/17, 2017/18 and 2018/19 are based on annual passenger journey figures of 122.3m, 119.6m and 121.9m respectively.

5. London Overground crime 2016/17 – 2018/19

Table 5 provides a breakdown of the major crime categories used by the BTP for the LO network in 2016/17, 2017/18¹¹ and 2018/19¹². There were 8.3 crimes for every million passenger journeys made on the LO network in 2018/19.

Table 5

Crime Type	2016/17		2017/18		2018/19	
	Crimes	Rate	Crimes	Rate	Crimes	Rate
Violence Against the Person	249	1.3	297	1.6	370	2.0
Sexual Offences	63	Less than 1	81	Less than 1	83	Less than 1
Criminal Damage	110	Less than 1	189	Less than 1	119	Less than 1
Line of Route	24	Less than 1	5	Less than 1	3	Less than 1
Theft of Passenger Property	222	1.2	238	1.3	335	1.8
Motor Vehicle/Cycle Offences	93	Less than 1	143	Less than 1	126	Less than 1
Robbery	15	Less than 1	20	Less than 1	29	Less than 1
Theft of Railway Property / Burglary	21	Less than 1	43	Less than 1	13	Less than 1
Serious Public Order	314	1.7	377	2.0	424	2.2
Serious Fraud	5	Less than 1	5	Less than 1	9	Less than 1
Drugs	30	Less than 1	20	Less than 1	47	Less than 1
Other Serious Offences	9	Less than 1	13	Less than 1	14	Less than 1
Total Notifiable Offences	1,153	6.1**	1,476	7.8**	1,572	8.3**

¹¹ The crime figures published in this bulletin are based on figures produced by the British Transport Police at the end of each financial year. These figures are not updated retrospectively.

** BTP LO crime rates for 2016/17, 2017/18 and 2018/19 are based on the annual passenger journey figures of 189.6m, 190.0m and 189.6m respectively

6. TfL Rail crime 2016/17 – 2018/19

Table 6 shows the breakdown of crime on the TfL Rail network by the major crime categories used by the BTP for 2016/17¹³, 2017/18 and 2018/19. The table includes the number of crimes. There were 14.7 crimes for every million passenger journeys made on the TfL Rail network in 2018/19.

Table 6

Crime Type	2016/17		2017/18		2018/19	
	Crimes	Rate	Crimes	Rate	Crimes	Rate
Violence Against the Person	88	1.8	182	4.0	218	3.9
Sexual Offences	33	Less than 1	35	Less than 1	31	Less than 1
Criminal Damage	40	Less than 1	46	1.0	74	1.3
Line of Route	4	Less than 1	1	Less than 1	2	Less than 1
Theft of Passenger Property	59	1.2	104	2.3	151	2.7
Motor Vehicle/Cycle Offences	59	1.2	57	1.3	97	1.8
Robbery	5	Less than 1	11	Less than 1	21	Less than 1
Theft of Railway Property / Burglary	16	Less than 1	29	Less than 1	21	Less than 1
Serious Public Order	108	2.3	121	2.7	153	2.8
Serious Fraud	4	Less than 1	3	Less than 1	3	Less than 1
Drugs	2	Less than 1	16	Less than 1	27	Less than 1
Other Serious Offences	4	Less than 1	6	Less than 1	14	Less than 1
Total Notifiable Offences	422	8.8**	611	13.6**	812	14.7**

¹³ The crime figures published in this bulletin are based on figures produced by the British Transport Police at the end of each financial year. These figures are not updated retrospectively.

** TfL Rail crime rate for 2016/17, 2017/18 and 2018/19 are based on annual passenger journey figures of 47.8m, 45.0m and 55.4m respectively.

7. London Trams crime 2016/17 – 2018/19

Table 7 provides a breakdown of the major crime categories used by the BTP for the London Trams network in 2016/17 2017/18 and 2018/19¹⁴. There were 8.4 crimes for every million passenger journeys made on the London Trams network in 2018/19.

Table 7

Crime Type	2016/17		2017/18		2018/19	
	Crimes	Rate	Crimes	Rate	Crimes	Rate
Violence Against the Person	73	2.5	89	3.1	86	3.0
Sexual Offences	18	Less than 1	5	Less than 1	11	Less than 1
Criminal Damage	37	1.3	30	1.1	19	Less than 1
Line of Route	13	Less than 1	14	Less than 1	5	Less than 1
Theft of Passenger Property	19	Less than 1	19	Less than 1	34	Less than 1
Motor Vehicle/Cycle Offences	10	Less than 1	10	Less than 1	5	Less than 1
Robbery	9	Less than 1	14	Less than 1	11	Less than 1
Theft of Railway Property / Burglary	4	Less than 1	6	Less than 1	0	N/A
Serious Public Order	41	1.4	61	2.1	50	1.7
Serious Fraud	0	N/A	6	Less than 1	2	Less than 1
Drugs	11	Less than 1	9	Less than 1	18	Less than 1
Other Serious Offences	3	Less than 1	1	Less than 1	0	N/A
Total Notifiable Offences	238	8.1**	269	8.9**	241	8.4**

¹⁴ The crime figures published in this bulletin are based on figures produced by the British Transport Police at the end of each financial year. These figures are not updated retrospectively.

** BTP London Trams crime rates for 2016/17, 2017/18 and 2018/19 are based on annual passenger journey figures of 29.53m, 29.00m and 28.70m respectively.

8. Hate Crime¹⁵

Tables 8 and 8a bring together police data from the MPS and BTP to provide a summary on the number of hate crimes recorded by the police for TfL's public transport services in 2018/19.

Hate crime is a subset of notifiable crime and accounted for 6.7 per cent of crime on TfL networks in 2018/19. Hate crime offences are counted in the crime figures reported in the previous sections of the report.

Figures in this report include the number of offences, and how many motivating factors¹⁶ these covered. The sum of the hate motivating factors will exceed the total number of offences, as a hate crime can be marked as having more than one contributory factor.

Table 8

Hate crime category / Transport Mode	Bus	LU	DLR	LO	TfL Rail	Tram
Race	857	797	43	135	51	14
Religion	155	133	4	14	7	2
Sexual Orientation	96	173	10	31	3	1
Transgender	11	9	2	1	0	1
Disability	14	18	2	2	1	0
Total Motivational Factors 18/19	1,133	1,130	61	183	62	18
Total Hate crime 18/19	1,004	1,036	56	168	57	15
Total Hate crime 17/18	1,125	994	68	158	32	17
% change	-10.7%	4.2%	-17.6%	6.3%	78.1%	-5.1%

Table 8a

Crime Category / Transport Mode	Bus	LU	DLR	LO	TfL Rail	Tram
Criminal Damage & Arson	31	19	0	0	0	0
Other	30	15	0	1	0	0
Public Order offences	594	746	43	144	40	8
Violence against person with injury	153	42	1	6	6	4
Violence Against Person without injury	196	212	12	17	11	3
Total Crime Types 18/19	1,004	1,036	56	168	57	15

¹⁵ Hate crime is defined as any criminal offence which is perceived, by the victim or any other person, to be motivated by hostility or prejudice towards someone based on a personal characteristic.

¹⁶ The police can flag an offence as being motivated by one or more of the key strands of hate crime that are monitored by the Government – race, religion/faith, sexual orientation, disability or transgender identity. For example, a public order offence such as insulting and intimidating language offence can be flagged as both a race and religious hate crime if it was motivated by hostility towards those perceived or actual characteristics.

9. Useful links

Transport for London

- <http://www.tfl.gov.uk>

Metropolitan Police Service - <http://www.met.police.uk>

- Crime figures - <https://www.met.police.uk/stats-and-data/>

British Transport Police <http://www.btp.police.uk/>

- Crime figures - http://www.btp.police.uk/about_us/your_right_to_information/publications.aspx

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