

# Employee survey about greener delivery initiatives

This employee survey aims to find out what impact our organisation's green delivery initiatives have had on our employees by comparing people's shopping habits before and after our initiatives were introduced.

We will use the results of this survey to identify key trends and help us make informed decisions about future green delivery initiatives within our business.

## Your habits before the scheme

**Where would you receive your deliveries before our green delivery initiatives were launched? Please select the locations below which apply to you:**

Your home address

Your office

Click and collect near your home

Click and collect near your office

Friends'/family's place of work

Other (please specify)

**Please select the statement that applies to you:**

My online buying habits have stayed the same since I was given information about greener delivery options

My online shopping habits have changed since I was given information about greener delivery options



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## Current behaviour

### In which of our office sites do you mainly work?

List the names of the offices you spend the majority of your time in, if you have more than one:

### How often do you order items online (on average)?

Fewer than five times a year

Once every two months

More than once a month

More than once a week

### Where do you currently receive your deliveries? Please select the locations below which apply to you:

Your home

Your office

Click and collect near your home

Click and collect near your office

Friends'/family's place of work

Other (please specify)

### Please select the below statements that apply to you:

My online shopping habits are the same since being given information about greener delivery options

Since being given information about greener delivery options, I now more frequently collect my personal deliveries via click and collect

Since being given information about greener delivery options, I now return fewer items

Since being given information about greener delivery options, I now use next-day and same-day deliveries less

I have reduced my deliveries since I was given information about greener delivery options

I get personal deliveries sent to friends'/family's place of work

I get my personal deliveries sent to the office

Since being given information about greener delivery options I have made a different change to my online shopping habits (please specify)

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## Opinions on green deliveries campaign

**Do you think making greener online shopping choices can make a difference to helping traffic and pollution in London?**

Yes      No      Maybe      Don't know

**Has the green deliveries campaign made a difference to how you think about your online shopping choices?**

Yes      No

**Do you have any alternative suggestions around greener deliveries initiatives that take into account vans on the road and air quality concerns?**

