

# Elizabeth line Fleet Information

## Accessible Travel Policy

January 2024

# Fleet Information

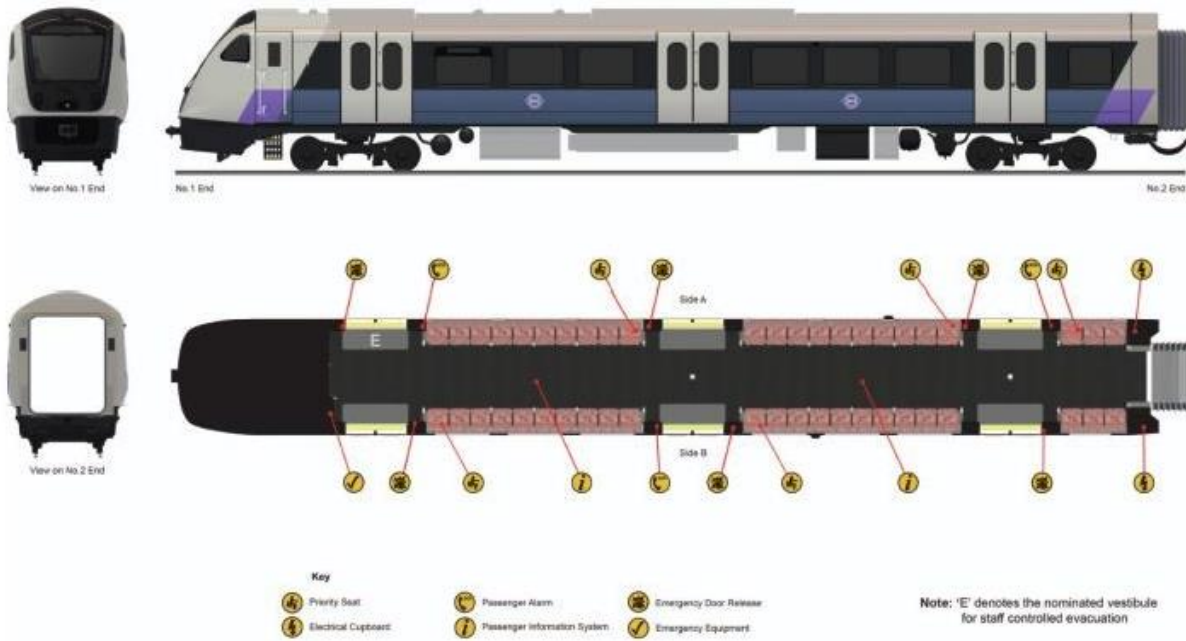
Here is a summary of general accessibility information for the Elizabeth line's fleet type, and the routes they are normally scheduled to run on.

## Class 345

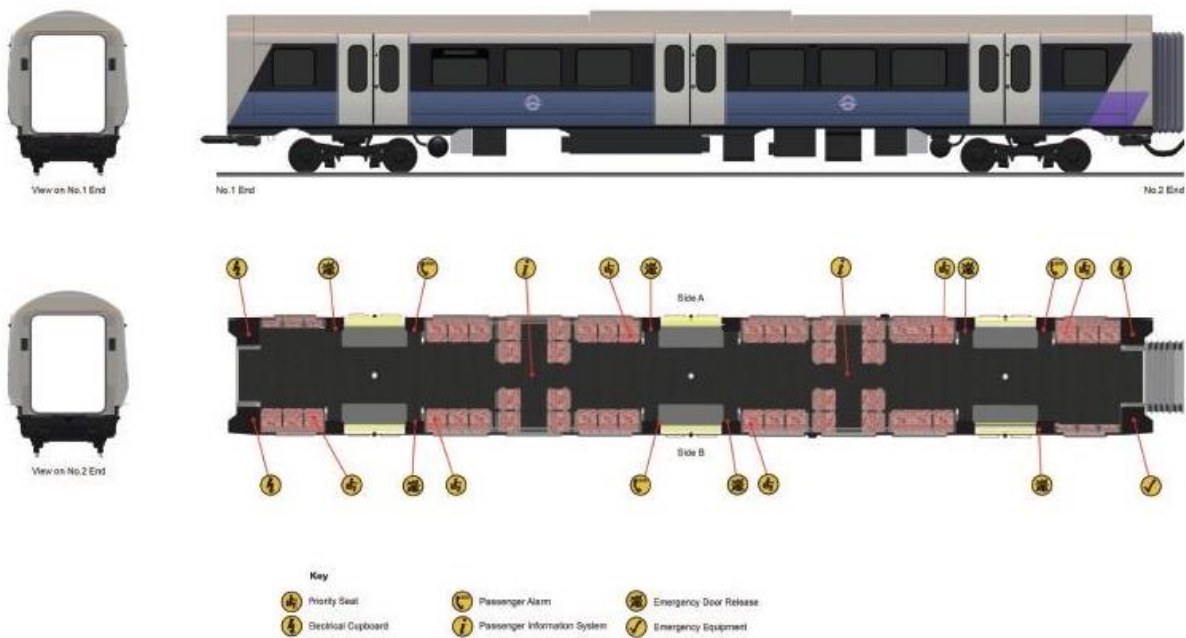
<b>Routes operated</b>	<b>Paddington and Heathrow Terminals to Shenfield</b>	<b>Abbey Wood to Reading and Heathrow Terminals</b>
<b>Number of coaches</b>	9 coaches	9 coaches
<b>Wheelchair space</b>	Coach number 5 with 4 spaces available	Coach number 5 with 4 spaces available
<b>Boarding ramp</b>	Yes, on board and on station platforms Ramps are not required between Paddington Elizabeth line station and Woolwich due to level boarding	
<b>Scooter/mobility aid acceptance</b>	Yes	
<b>Wheelchair-accessible toilet</b>	No	
<b>Standard toilet</b>	No	
<b>On train staff to provide assistance</b>	No	
<b>Audio information</b>	Yes, through audible passenger information screens and a passenger announcement system	
<b>Visual information</b>	Yes, through passenger information screens, signs and posters	
<b>Priority seating</b>	Yes	

The class 345 trains are compliant with PRM-TSI (Persons with reduced mobility technical specifications for interoperability) and include improved accessibility features such as four designated wheelchair spaces, priority seating, wide full-length carriages and improved customer information systems.

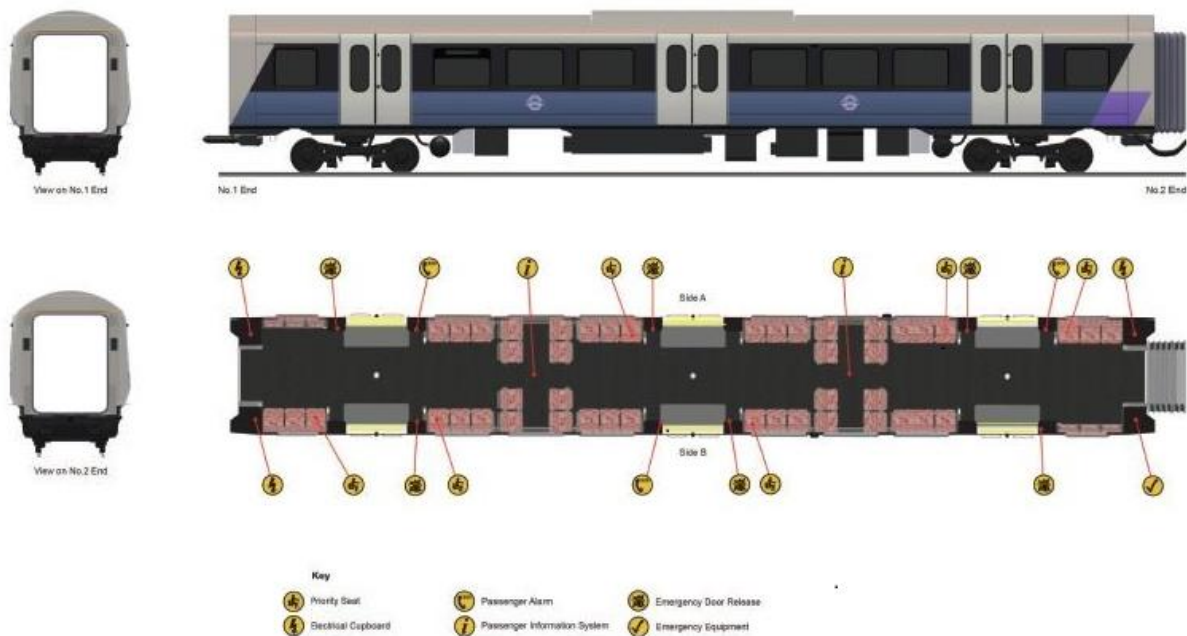
Class 345 seating plan  
Front and end coaches



Wheelchair coaches



## Non-wheelchair coaches



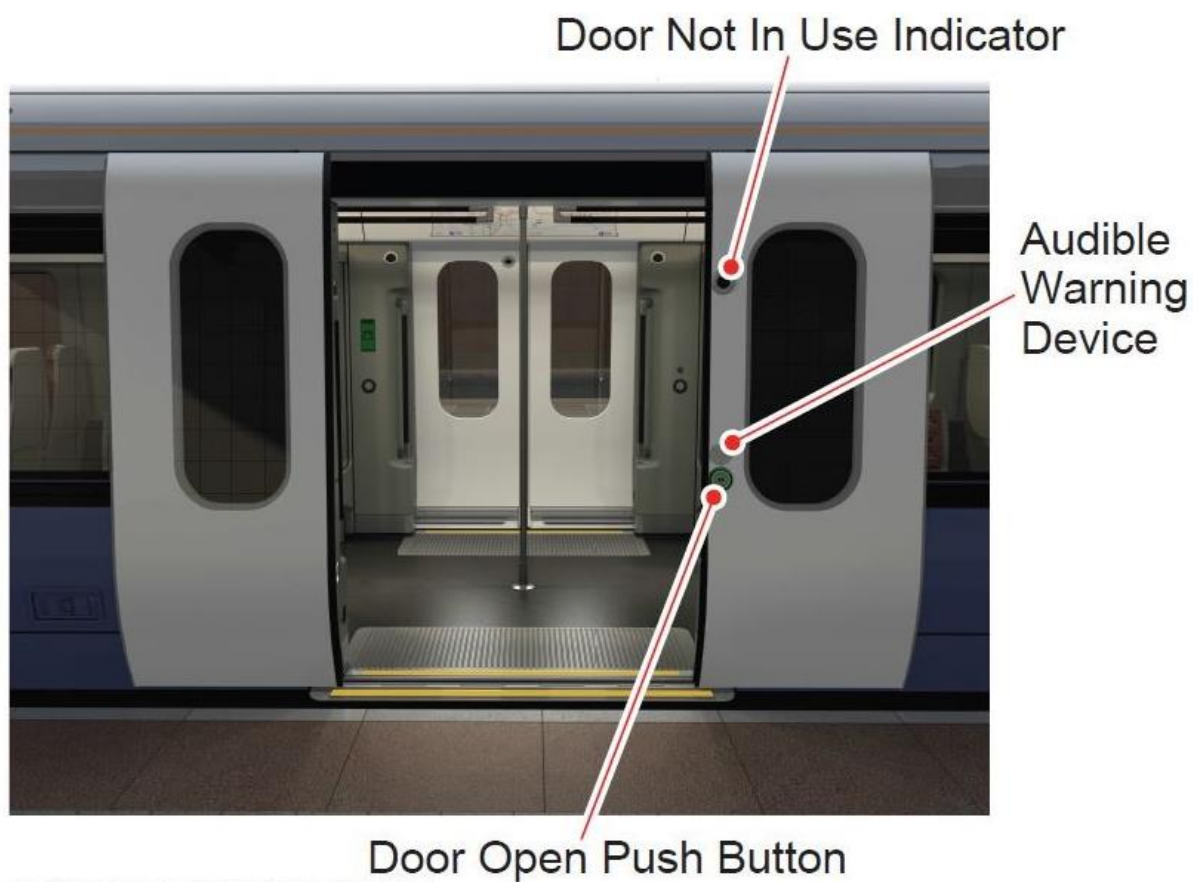
## Accessible signage



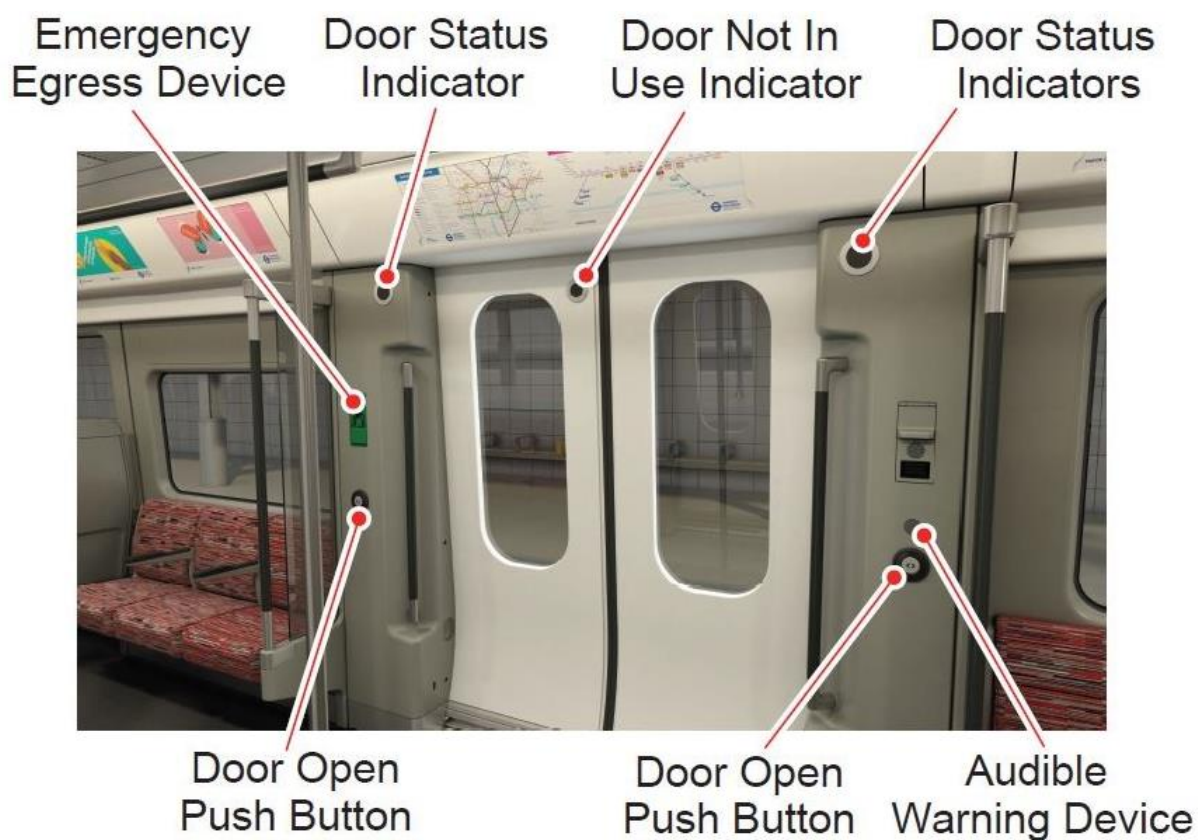
Visual representation of passenger in priority area / wheelchair space



Exterior Visual representation of assessable aids for passenger notification



Interior representation of assessable aids for passenger notification



Interior representation of accessibility throughout the train

