

# Bank Station Capacity Upgrade – fact sheet 15

## Public safety, security and crime prevention

### Introduction

Safety is the first priority of London Underground and TfL. Continually improving safety and security helps improve quality of life and make London a fairer and more prosperous city. The Bank Station Capacity Upgrade (BSCU) continues the efforts that have been successful in increasing public safety and security whilst driving down and preventing crime.

### Public safety

A new station management system is being designed for Bank station and is due to be installed by 2016. Smoke and heat detecting fire alarms, which will sound as spoken commands from the PA system, will be positioned throughout the station – together with customer fire alarm buttons. Many of these buttons will be directly located on Passenger Help Points (PHP).

These PHPs will also allow direct contact with the station operations room, should help or assistance be required. The CCTV system will automatically monitor any PHP in use by a customer. Safe routes out of the station have been planned with the London Fire Brigade, including fire escape lifts that provide step-free evacuation to street level.

### Security

As part of the BSCU scheme the station will be fully covered by CCTV which will be monitored from the new operations room being constructed in Monument station. All safety and security systems in Bank station will be monitored remotely and safely from this new facility.

The BSCU scheme will be designed to meet the national legislative requirements, Greater London Authority and City of London policy and guidance. The design complies with London Underground standards and is guided by the DfT's Secure Stations scheme.

### Crime Prevention

The transport system in London is a low-crime environment. The BSCU scheme furthers this by actively designing out potential opportunities for criminal activity. Anti-social behaviour is addressed by ensuring all surfaces make use of graffiti resistant materials and apply the latest anti-graffiti techniques.

The British Transport Police (BTP) and crime prevention agencies have been regularly consulted on design factors to deter criminal activity, both in and around the station. To further assist crime prevention, the BTP have automatic access to the extensive CCTV coverage across the London Underground network.

**Further information**

For more information visit: [tfl.gov.uk/bank-consultation](http://tfl.gov.uk/bank-consultation) or email [BankSCU@tfl.gov.uk](mailto:BankSCU@tfl.gov.uk)

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