

# Lost Property Office Schedule of Fees

Effective April 2016

In line with the London Transport Act 1982 and the London Cab Order 1934, we charge a fee for the collection of items of property.

## Admin fee

Fees take into account the effort, resources and risk associated with the collection, cataloguing, safekeeping and restoration of property. All income received contributes to the operating costs of the Lost Property Office.

| Category  | Fee    |
|---|--------|
| Laptop or desktop computer, DSLR camera, mobile phone, iPad /tablet                             | £20.00 |
| Bicycle, buggy or pushchair, camera lens, musical instrument, personal electronics, power tools | £10.00 |
| All other items   | £5.00  |

A single fee covers multiple items and is based on the item that incurs the highest charge.

## Cab-driver award

Items found in licensed cabs are subject to an additional award, which is given in full to the driver. This award takes into account the value of the item and the time taken and loss of fare in delivering the item to a police station or the Lost Property Office.

## Postage and packaging

We can arrange for the delivery of identified items via courier. Charges depend on the size and weight of the item as well as the delivery location.

## Further information

To find out more about our lost property process, or to log an enquiry for an item of lost property, please visit our website:

[tfl.gov.uk/lostproperty](http://tfl.gov.uk/lostproperty)