

Transport for London

2018/2019 Crime statistics bulletin

Quarter 4 2018/19 (1 January – 31 March 2019)

Transport for London Crime and anti-social behaviour quarterly statistics bulletin

Quarter 4 2018/19 (1 January – 31 March 2019)

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I. Introduction

I.1. Overview

This quarterly bulletin brings together crime and incident statistics from the Metropolitan Police Service (MPS) and British Transport Police (BTP) for Transport for London (TfL) services during Q4 2018/19 (1 January – 31 March 2019). The bulletin provides crime statistics for the London Bus network, London Underground (LU), Docklands Light Railway (DLR), London Trams, TfL Rail and London Overground (LO) services.

The BTP is responsible for policing the rail network in London, including TfL's LU, DLR, London Trams, TfL Rail and the LO services. Crime figures for LU, DLR, London Trams, TfL Rail and LO have been provided by the BTP. The BTP only deals with crime relating to the rail and Tram networks.

The MPS is responsible for policing the rest of London's transport network, including the bus network. The figures reported in this bulletin for the bus network are based on official MPS figures for bus-related crime unless otherwise stated. There is no distinct category of "bus crime" in the MPS crime recording system. Recorded crime data is extracted from the MPS system using a complex query that searches all MPS crime for transport venue codes and those that have the word bus, bus stop, bus station and transport related words somewhere in the electronic case file. For this reason, some crimes that did not occur on the bus network will be included in the figures even though our processes were further refined with additional checks implemented during 2018/19. This is different from the BTP as all crimes dealt with by the BTP and included on their crime recording system relate directly to the rail network.

Recorded crime figures relate to crime recorded by the MPS and BTP in the quarterly period. Crime figures reported in this bulletin are consistent with Home Office counting rules and are subject to revision in future updates. At the end of the financial year, crime and passenger journey figures contained in this report will be adjusted to reflect the most accurate and up to date data available. Some of the figures and percentage changes published in this report may change. The adjusted figures will be published in the annual statistical bulletin (See 2018/2019 Crime Statistics Bulletin for recent annual statistics - available here <https://tfl.gov.uk/cdn/static/cms/documents/crime-statistics-bulletin-1819.pdf>)

2. Summary of Quarterly statistics

Public transport in London continues to be a relatively safe and low crime environment. Currently, almost eleven million passengers travel on the TfL's public transport services each day with very few of them ever experiencing or witnessing crime¹.

Overall, the level of pan-modal transport related crime² in Q4 2018/19 has increased 21.9% when compared with Q4 2017/18 (1,786 more offences), and the rate of crime has increased to 10.0 crimes per million passenger journeys.

Measures have been put in place to deal with the upward trend in violence against the person and serious public order offences seen on some rail modes, most notably LU, DLR and the LO networks. The majority of this is low-level violence, pushing and shoving, verbal disputes and threatening behaviour at busy commuter times when services are at peak capacity and. Despite the upward trend in recorded incidents, overall there remain a low number of offences. Concerted action is underway to address these offences and TfL is working with the BTP to implement a problem-solving approach to deal with this issue. Some of the key measures include high visibility policing and targeted action against offenders combined with TfL's travel demand management and communications activities to encourage improved passenger behaviour.

There has been a notable increase in theft of personal property. This increase in theft offences is linked to organised criminal networks operating in London targeting public transport and other busy places. TfL is working with the police to target thieves this includes targeted uniform and plain clothes police patrols to disrupt their activity, as well as providing crime prevention advice to our customers.

TfL continues to work with the BTP, City of London Police and the MPS on Project Guardian, a partnership initiative to increase the confidence in reporting sexual offences which occur on the London's public transport system, reduce the risk of becoming a victim, challenge unwelcome sexual behaviour and target offenders. In line with expectations, there has been an increase in the number of sexual offences reported to the police on the transport networks.

This report includes data on hate crime (both the number of offences and the nature of those offences). Tackling hate crime is a priority TfL and the police and they are working together to tackle it on public transport in London. While the transport network is a safe and secure environment, with very low levels of hate crime, TfL and the police will not tolerate behaviour where someone is targeted, or made to feel uncomfortable on their journey, because of who they are (or are perceived to be).

A range of activity is underway to tackle hate crime and reassure those that feel vulnerable to victimisation. Key elements include Operation Safer Travel for All, which seeks to reassure customers and give them practical information about what to do should they ever experience or witness hate crime. It also includes #WeStandTogether, a communications campaign to reassure the travelling public that the network is safe and encourage them to report issues so action can be taken. This is in addition to targeted action against offenders.

¹ Average daily figure based upon 2017/18 passenger journey information for the bus, LU, LO, DLR, Tram and TfL Rail networks.

² The pan-modal transport crime figure and rate is based on the aggregate crime and passenger journey figures for the bus, LU, DLR, Tram, LO and TfL Rail networks.

Quarterly crime results

Table I shows the number of recorded crimes and the rate of crime per million passenger journeys for Q4 2017/18 and Q4 2018/19³. The last column of the table shows the percentage change in the number of crimes between Q4 2017/18 and Q4 2018/19.

Table I

| Network | Q4 2017/18 | | Q4 2018/19 | | % change in Crimes |
|-------------------------|--------------|------------|--------------|-------------|--------------------|
| | Crimes | Rate | Crimes | Rate | |
| Bus | 3,783 | 6.9 | 4,255 | 7.8 | 12.5% |
| London Underground | 3,682 | 11 | 4,911 | 14.2 | 33.4% |
| Docklands Light Railway | 126 | 4.4 | 167 | 5.5 | 32.5% |
| London Overground | 324 | 6.9 | 379 | 8.1 | 17.0% |
| TfL Rail | 188 | 16.9 | 181 | 12.9 | -3.7% |
| London Trams | 55 | 7.9 | 47 | 6.9 | -14.5% |
| Pan-Modal | 8,154 | 8.2 | 9,940 | 10.0 | 21.9% |

³ Quarterly and monthly crime figures published in this bulletin are based on figures produced by the MPS and BTP at the end of each month as a snapshot of recorded crime. These figures are then aggregated to create quarterly values for this quarterly bulletin. These figures are not updated retrospectively until the end of the financial year when adjusted figures are published in the annual statistical bulletin.

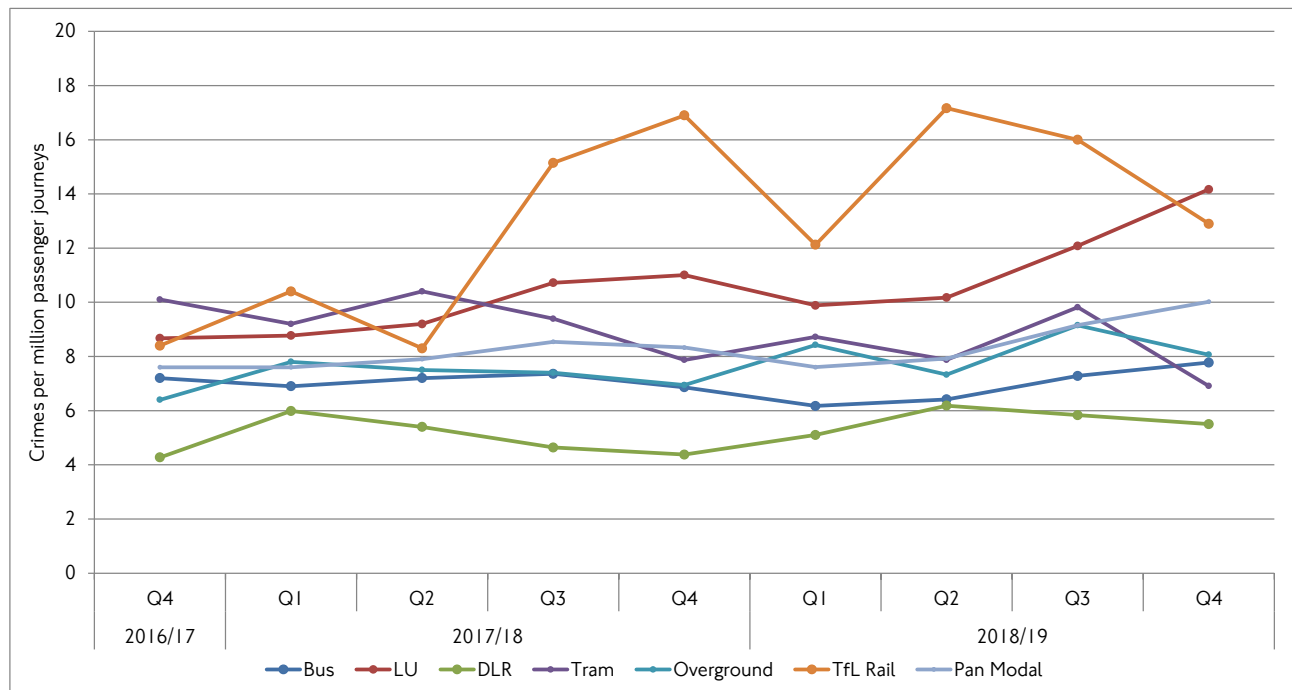
3. Monthly breakdown

Table 2 shows the total number of crimes for each month in Q4 2018/19. Chart 1 shows the crime rate on each mode and pan-modally since Q4 2016/2017.

Table 2

| Network | January | | February | | March | |
|-------------------------|--------------|------------|--------------|------------|--------------|-------------|
| | Crimes | Rate | Crimes | Rate | Crimes | Rate |
| Bus | 1,318 | 7.2 | 1,369 | 8.0 | 1,568 | 8.1 |
| London Underground | 1,531 | 13.4 | 1,484 | 13.5 | 1,896 | 15.6 |
| Docklands Light Railway | 52 | 5.2 | 40 | 4.1 | 75 | 7.0 |
| London Overground | 103 | 6.5 | 135 | 9.4 | 141 | 8.4 |
| TfL Rail | 61 | 12.2 | 46 | 10.5 | 74 | 15.9 |
| London Trams | 19 | 8.3 | 12 | 5.5 | 16 | 6.8 |
| Pan-Modal | 3,084 | 9.3 | 3,086 | 9.9 | 3,770 | 10.7 |

Chart 1



4. Bus-related crime levels – breakdown by major crime category

Table 3 shows the breakdown of MPS bus-related crime by the major crime categories used by the MPS for Q4 2018/19; the table includes the number of crimes, the crime rates per million passenger journeys and makes comparisons with Q4 2017/18. Table 4, overleaf, shows the same breakdown by borough.

Table 3

| Offence | Q4 2017/18 | | Q4 2018/19 | | % change in Crimes |
|-------------------------------------|--------------|-------------|--------------|-------------|--------------------|
| | Crimes | Rate | Crimes | Rate | |
| Criminal Damage | 192 | Less than 1 | 138 | Less than 1 | -28.1% |
| Other notifiable crime ⁴ | 83 | Less than 1 | 112 | Less than 1 | 34.9% |
| Robbery | 335 | Less than 1 | 452 | Less than 1 | 34.9% |
| Sexual offences | 176 | Less than 1 | 170 | Less than 1 | -3.4% |
| Theft and Handling | 1,536 | 2.8 | 1,927 | 3.5 | 25.5% |
| VAP | 1,461 | 2.7 | 1,456 | 2.7 | -0.3% |
| Total Offences | 3,783 | 6.9 | 4,255 | 7.8 | 12.5% |

⁴ Other notifiable crime includes burglary, fraud and forgery, drugs and other serious offences.

Table 4 - Borough breakdown of bus-related crime for Q4 2018/19 (January – March 2019)

| | Criminal Damage | Other Notifiable Offences | Robbery | Sexual Offences | Theft and Handling | Violence Against the Person | Q4 2018/19 Total | Q4 2017/18 Total | % Change |
|----------------------|-----------------|---------------------------|---------|-----------------|--------------------|-----------------------------|------------------|------------------|----------|
| Barking & Dagenham | 6 | 6 | 10 | 5 | 52 | 40 | 119 | 71 | 67.6% |
| Barnet | 9 | 2 | 14 | 6 | 59 | 59 | 149 | 117 | 27.4% |
| Bexley | 6 | 0 | 3 | 2 | 19 | 28 | 58 | 49 | 18.4% |
| Brent | 4 | 2 | 19 | 5 | 79 | 58 | 167 | 133 | 25.6% |
| Bromley | 3 | 3 | 5 | 6 | 20 | 37 | 74 | 82 | -9.8% |
| Camden | 5 | 0 | 7 | 7 | 97 | 32 | 148 | 185 | -20.0% |
| Croydon | 3 | 1 | 21 | 2 | 38 | 52 | 117 | 117 | 0.0% |
| Ealing | 5 | 4 | 21 | 6 | 78 | 64 | 178 | 146 | 21.9% |
| Enfield | 2 | 4 | 27 | 11 | 63 | 45 | 152 | 116 | 31.0% |
| Greenwich | 6 | 2 | 13 | 6 | 41 | 47 | 115 | 132 | -12.9% |
| Hackney | 7 | 0 | 20 | 14 | 134 | 56 | 231 | 185 | 24.9% |
| Hammersmith & Fulham | 2 | 5 | 7 | 2 | 33 | 34 | 83 | 124 | -33.1% |
| Haringey | 4 | 1 | 44 | 10 | 149 | 62 | 270 | 211 | 28.0% |
| Harrow | 4 | 3 | 18 | 8 | 38 | 33 | 104 | 53 | 96.2% |
| Havering | 0 | 5 | 14 | 7 | 31 | 33 | 90 | 76 | 18.4% |
| Hillingdon | 6 | 8 | 16 | 3 | 38 | 50 | 121 | 99 | 22.2% |
| Hounslow | 7 | 4 | 7 | 3 | 22 | 44 | 87 | 82 | 6.1% |
| Islington | 4 | 3 | 11 | 2 | 91 | 46 | 157 | 152 | 3.3% |

Continued on next page

| | Criminal Damage | Other Notifiable Offences | Robbery | Sexual Offences | Theft and Handling | Violence Against the Person | Q4 2018/19 Total | Q4 2017/18 Total | % Change |
|----------------------|-----------------|---------------------------|---------|-----------------|--------------------|-----------------------------|------------------|------------------|----------|
| Kensington & Chelsea | 3 | 1 | 2 | 1 | 33 | 16 | 56 | 53 | 5.7% |
| Kingston upon Thames | 2 | 4 | 4 | 3 | 15 | 40 | 68 | 47 | 44.7% |
| Lambeth | 10 | 9 | 22 | 14 | 105 | 91 | 251 | 235 | 6.8% |
| Lewisham | 7 | 2 | 19 | 4 | 61 | 76 | 169 | 162 | 4.3% |
| Merton | 0 | 1 | 6 | 6 | 18 | 34 | 65 | 63 | 3.2% |
| Newham | 6 | 3 | 25 | 11 | 102 | 74 | 221 | 219 | 0.9% |
| Redbridge | 3 | 5 | 18 | 1 | 63 | 26 | 116 | 66 | 75.8% |
| Richmond upon Thames | 4 | 4 | 12 | 2 | 9 | 21 | 52 | 48 | 8.3% |
| Southwark | 6 | 5 | 33 | 6 | 103 | 54 | 207 | 190 | 8.9% |
| Sutton | 2 | 0 | 3 | 1 | 13 | 22 | 41 | 33 | 24.2% |
| Tower Hamlets | 0 | 1 | 6 | 3 | 67 | 29 | 106 | 97 | 9.3% |
| Waltham Forest | 6 | 7 | 13 | 2 | 66 | 47 | 141 | 110 | 28.2% |
| Wandsworth | 3 | 3 | 4 | 6 | 49 | 43 | 108 | 85 | 27.1% |
| Westminster | 3 | 14 | 8 | 5 | 141 | 63 | 234 | 245 | -4.5% |
| Q4 2018/19 Total | 138 | 112 | 452 | 170 | 1,927 | 1,456 | 4,255 | 3,783 | 12.5% |
| Q4 2017/18 Total | 192 | 83 | 335 | 176 | 1,536 | 1,461 | | | |
| % change | -28.1% | 34.9% | 34.9% | -3.4% | 25.5% | -0.3% | | | |

| Key | | |
|----------|-----------|----------|
| Volume | Low | High |
| % Change | Reduction | Increase |

5. London Underground crime levels

Table 5 shows the breakdown of crime on the LU network by the major crime categories used by the BTP for Q4 2018/19. The table includes the number of crimes and the crime rates per million passenger journeys made on the LU and makes comparisons with Q4 2017/18.

Table 5

| Offence | Q4 2017/18 | | Q4 2018/19 | | % change in Crimes |
|--------------------------------------|--------------|-------------|--------------|-------------|--------------------|
| | Crimes | Rate | Crimes | Rate | |
| Violence Against the Person | 850 | 2.5 | 905 | 2.6 | 6.5% |
| Sexual Offences | 237 | Less than 1 | 278 | Less than 1 | 17.3% |
| Criminal Damage | 320 | 1 | 304 | Less than 1 | -5.0% |
| Line of Route | 9 | Less than 1 | 11 | Less than 1 | 22.2% |
| Theft of Passenger Property | 1,373 | 4.1 | 2,382 | 6.9 | 73.5% |
| Motor Vehicle/Cycle Offences | 64 | Less than 1 | 119 | Less than 1 | 85.9% |
| Robbery | 58 | Less than 1 | 61 | Less than 1 | 5.2% |
| Theft of Railway Property / Burglary | 59 | Less than 1 | 53 | Less than 1 | -10.2% |
| Serious Public Order | 598 | 1.8 | 635 | 1.8 | 6.2% |
| Serious Fraud | 20 | Less than 1 | 24 | Less than 1 | 20.0% |
| Drugs | 72 | Less than 1 | 102 | Less than 1 | 41.7% |
| Other Serious Offences | 22 | Less than 1 | 37 | Less than 1 | 68.2% |
| Total Notifiable Offences | 3,682 | 11.0 | 4,911 | 14.2 | 33.4% |

6. Docklands Light Railway crime levels

Table 6 shows the breakdown of crime on the DLR network by the major crime categories used by the BTP for Q4 2018/19. The table includes the number of crimes and the crime rates per million passenger journeys made on the DLR and makes comparisons with Q4 2017/18.

Table 6

| Offence | Q4 2017/18 | | Q4 2018/19 | | % change in Crimes |
|--------------------------------------|------------|-------------|------------|-------------|--------------------|
| | Crimes | Rate | Crimes | Rate | |
| Violence Against the Person | 40 | 1.4 | 39 | 1.3 | -2.5% |
| Sexual Offences | 2 | Less than 1 | 8 | Less than 1 | 300.0% |
| Criminal Damage | 5 | Less than 1 | 15 | Less than 1 | 200.0% |
| Line of Route | 2 | Less than 1 | 1 | Less than 1 | -50.0% |
| Theft of Passenger Property | 31 | 1.1 | 56 | 1.8 | 80.6% |
| Motor Vehicle/Cycle Offences | 4 | Less than 1 | 6 | Less than 1 | 50.0% |
| Robbery | 9 | Less than 1 | 3 | Less than 1 | -66.7% |
| Theft of Railway Property / Burglary | 5 | Less than 1 | 3 | Less than 1 | -40.0% |
| Serious Public Order | 27 | Less than 1 | 31 | 1.0 | 14.8% |
| Serious Fraud | 1 | Less than 1 | 0 | Less than 1 | -100.0% |
| Drugs | 0 | Less than 1 | 5 | Less than 1 | 100.0% |
| Other Serious Offences | 0 | Less than 1 | 0 | Less than 1 | 0.0% |
| Total Notifiable Offences | 126 | 4.4 | 167 | 5.5 | 32.5% |

7. London Overground crime levels

Table 7 shows the breakdown of crime on the LO network by the major crime categories used by the BTP for Q4 2018/19. The table includes the number of crimes and the crime rates per million passenger journeys made on the London Overground and makes comparisons with Q4 2017/18.

Table 7

| Offence | Q4 2017/18 | | Q4 2018/19 | | % change in Crimes |
|--------------------------------------|------------|-------------|------------|-------------|--------------------|
| | Crimes | Rate | Crimes | Rate | |
| Violence Against the Person | 75 | 1.6 | 89 | 1.9 | 18.7% |
| Sexual Offences | 16 | Less than 1 | 21 | Less than 1 | 31.3% |
| Criminal Damage | 48 | 1.0 | 14 | Less than 1 | -70.8% |
| Line of Route | 0 | Less than 1 | 2 | Less than 1 | 100.0% |
| Theft of Passenger Property | 64 | 1.4 | 96 | 2.1 | 50.0% |
| Motor Vehicle/Cycle Offences | 13 | Less than 1 | 23 | Less than 1 | 76.9% |
| Robbery | 2 | Less than 1 | 7 | Less than 1 | 250.0% |
| Theft of Railway Property / Burglary | 7 | Less than 1 | 4 | Less than 1 | -42.9% |
| Serious Public Order | 90 | 1.9 | 97 | 2.1 | 7.8% |
| Serious Fraud | 1 | Less than 1 | 4 | Less than 1 | 300.0% |
| Drugs | 3 | Less than 1 | 17 | Less than 1 | 466.7% |
| Other Serious Offences | 5 | Less than 1 | 5 | Less than 1 | 0.0% |
| Total Notifiable Offences | 324 | 6.9 | 379 | 8.1 | 17.0% |

8. TfL Rail crime levels

Table 8 shows the breakdown of crime on the TfL rail network by the major crime categories used by the BTP for Q4 2018/19. The table includes the number of crimes and the crime rates per million passenger journeys made on the TfL rail and makes comparisons with Q4 2017/18.

Table 8

| Offence | Q4 2017/18 | | Q4 2018/19 | | % change in Crimes |
|--------------------------------------|------------|-------------|------------|-------------|--------------------|
| | Crimes | Rate | Crimes | Rate | |
| Violence Against the Person | 57 | 5.1 | 52 | 3.7 | -8.8% |
| Sexual Offences | 11 | 1.0 | 4 | Less than 1 | -63.6% |
| Criminal Damage | 25 | 2.2 | 16 | 1.1 | -36.0% |
| Line of Route | 0 | Less than 1 | 0 | Less than 1 | 0.0% |
| Theft of Passenger Property | 27 | 2.4 | 33 | 2.4 | 22.2% |
| Motor Vehicle/Cycle Offences | 14 | 1.3 | 14 | 1.0 | 0.0% |
| Robbery | 3 | Less than 1 | 8 | Less than 1 | 166.7% |
| Theft of Railway Property / Burglary | 8 | Less than 1 | 6 | Less than 1 | -25.0% |
| Serious Public Order | 34 | 3.1 | 36 | 2.6 | 5.9% |
| Serious Fraud | 2 | Less than 1 | 0 | Less than 1 | -100.0% |
| Drugs | 4 | Less than 1 | 6 | Less than 1 | 50.0% |
| Other Serious Offences | 3 | Less than 1 | 6 | Less than 1 | 100.0% |
| Total Notifiable Offences | 188 | 16.9 | 181 | 12.9 | -3.7% |

9. London Trams crime levels

Table 9 shows the breakdown of crime on the London Trams network by the major crime categories used by the BTP for Q4 2018/19. The table includes the number of crimes and makes comparisons with Q4 2017/18.

Table 9

| Offence | Q4 2017/18 | | Q4 2018/19 | | % change in Crimes |
|--------------------------------------|------------|-------------|------------|-------------|--------------------|
| | Crimes | Rate | Crimes | Rate | |
| Violence Against the Person | 24 | 3.4 | 20 | 2.9 | -16.7% |
| Sexual Offences | 0 | Less than 1 | 2 | Less than 1 | 100.0% |
| Criminal Damage | 5 | Less than 1 | 3 | Less than 1 | -40.0% |
| Line of Route | 0 | Less than 1 | 2 | Less than 1 | 100.0% |
| Theft of Passenger Property | 2 | Less than 1 | 6 | Less than 1 | 200.0% |
| Motor Vehicle/Cycle Offences | 1 | Less than 1 | 0 | Less than 1 | -100.0% |
| Robbery | 3 | Less than 1 | 3 | Less than 1 | 0.0% |
| Theft of Railway Property / Burglary | 1 | Less than 1 | 0 | Less than 1 | -100.0% |
| Serious Public Order | 15 | 2.1 | 7 | Less than 1 | -53.3% |
| Serious Fraud | 0 | Less than 1 | 0 | Less than 1 | 0.0% |
| Drugs | 4 | Less than 1 | 4 | Less than 1 | 0.0% |
| Other Serious Offences | 0 | Less than 1 | 0 | Less than 1 | 0.0% |
| Total Notifiable Offences | 55 | 7.9 | 47 | 6.9 | -14.5% |

10. Hate Crime**

Tables 10 and 11 bring together police data from the MPS and BTP to provide a summary on the number of hate crimes recorded by the police for TfL's public transport services for Q4 2018/19. The tables include the number of crimes and makes comparisons with Q4 2017/18.

Hate crime is a subset of notifiable crime and accounted for per cent of crime on TfL networks in Q4 2018/19. Hate crime offences are counted within the crime figures reported in the previous sections of the report.

Figures in this report include the number of offences, and how many motivating factors†† these covered. The sum of the hate motivating factors will exceed the total number of offences, as a hate crime can be marked as having more than one contributory factor.

Table 10

| Hate crime category / Transport Mode | Bus | LU | DLR | LO | TfL Rail | Tram |
|--------------------------------------|-------|--------|--------|------|----------|---------|
| Race | 235 | 224 | 7 | 33 | 8 | 0 |
| Religion | 45 | 35 | 1 | 2 | 0 | 0 |
| Sexual Orientation | 20 | 31 | 2 | 7 | 1 | 0 |
| Transgender | 4 | 3 | 0 | 0 | 0 | 0 |
| Disability | 4 | 6 | 0 | 1 | 1 | 0 |
| Total Motivational Factors Q4 2018/9 | 308 | 299 | 10 | 43 | 10 | 0 |
| Total Hate crime Q4 2018/19 | 273 | 280 | 9 | 46 | 11 | 0 |
| Total Hate crime Q4 2017/18 | 241 | 335 | 22 | 46 | 12 | 5 |
| % change | 13.3% | -16.4% | -59.1% | 0.0% | -8.3% | -100.0% |

Table 11

| Crime Category / Transport Mode | Bus | LU | DLR | LO | TfL Rail | Tram |
|--|-----|-----|-----|----|----------|------|
| Criminal Damage & Arson | 14 | 7 | 0 | 0 | 0 | 0 |
| Other | 14 | 3 | 0 | 4 | 0 | 0 |
| Public Order offences | 174 | 201 | 8 | 34 | 10 | 0 |
| Violence against person with injury | 14 | 7 | 0 | 2 | 0 | 0 |
| Violence Against Person without injury | 57 | 62 | 1 | 6 | 1 | 0 |
| Total Crime Types Q4 2018/19 | 273 | 280 | 9 | 46 | 11 | 0 |

** Hate crime is defined as any criminal offence which is perceived, by the victim or any other person, to be motivated by hostility or prejudice towards someone based on a personal characteristic.

†† The police can flag an offence as being motivated by one or more of the key strands of hate crime that are monitored by the Government – race, religion/faith, sexual orientation, disability or transgender identity. For example, a public order offence such as insulting and intimidating language offence can be flagged as both a race and religious hate crime if it was motivated by hostility towards those perceived or actual characteristics.

11. Useful links

Transport for London

- <http://www.tfl.gov.uk>

Metropolitan Police Service - <http://www.met.police.uk>

- Crime figures - <https://www.met.police.uk/stats-and-data/>

British Transport Police <http://www.btp.police.uk/>

- Crime figures - http://www.btp.police.uk/about_us/your_right_to_information/publications.aspx

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