

## Christine Fitzgerald



### Education and Training Project Manager Transport for London

#### What does your job involve?

I manage part of an Education and Training programme within a Behaviour Change team at Transport for London (TfL). I particularly focus on road safety and active travel pre-school and post-16 within education. I also work on a motorcycling programme with the Motorcycle Safety Team.

#### How did you get into transport?

I was working for Tower Hamlets council in Whitechapel library when I saw a job advertised for a Road Safety Assistant within their Traffic Section. I've always been rather lively so when the library users were saying, "Shh", I knew it was time for a change! I progressed to a Road Safety Officer then Manager, before joining TfL in 2003 and the Behaviour Change team in 2010.

#### What do you like about working in transport?

Making a difference and improving safety for our customers. Also, there are so many different roles within the transport arena and probably the best thing about working in this industry is the opportunity to use transferable skills to move around within the business. I know a colleague who had a researcher's role and then decided to become a tube driver!

#### What are you most proud of?

I am very proud of what I have achieved professionally. I left school with no O Levels and no real aspiration of going to university. I then went to night school and gained O Level English before working at Tower Hamlets. When there, I was fortunate enough that they funded a teaching qualification and I gained a Certificate in Education. I also gained a Diploma in Road Safety and passed an Accident Investigation and Prevention course. I have had opportunities within my career to keep learning which is great. I'm also proud of winning three International Prince Michael Road Safety Awards for my work on child pedestrians, young drivers and motorcycling.