

RESEARCH SUMMARY

Title	Safety and Security Survey October 2010		
Objective	Ongoing monitor of the impact of concerns over crime and anti-social behaviour on Londoners' public transport use, identifying and prioritising key issues for improvement.		
Date	October 2010	Agency	FDS
Methodology	Telephone interviews with a random sample of 1,041 adult London residents.		

Abstract

TfL is committed to improving the safety and security of transport in London and regularly tracks perceptions and experiences of travellers. Findings in October 2010 are in line with previous years. While most Londoners do feel safe most of the time, for some concerns about crime and anti-social behaviour are strong enough to limit their use of public transport, with the proportion almost trebling after dark.

Key findings

Most Londoners (and significantly more than a year ago) cite the public transport system as a major benefit of living in the Capital.

Almost all have witnessed what they considered to be anti-social behaviour of some type on or around the public transport system. Buses remain the key focus for improvement suggested by respondents.

Nearly one in seven cyclists (those who have cycled in the last year) has experienced bicycle theft within the last 12 months, and one in every fourteen of those prepared to answer have experienced unwelcome sexual behaviour in the last year.

When asked, three quarters mention something that makes them concerned about personal security. As in previous years, large groups of schoolchildren and/or threatening behaviour are the main concerns.

Concerns about crime and anti-social behaviour continue to have a detrimental impact on some Londoners' frequency of public transport use, particularly after dark when around a half says this affects their frequency of use.

Around two thirds of Londoners recall seeing a police presence on or around the bus, Tube and train in the last year.

Almost three quarters of Londoners are aware that minicab drivers who pick up passengers without a booking are breaking the law but women, BAME respondents and those aged 16-24 are significantly less aware.

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