



Donna Clarke
Track Access Controller
London Underground

Donna Clarke joined London Underground 15 years ago as a Station Assistant on the Arnos Grove Group and has worked as a Ticket Office Clerk and Station Supervisor. For the past 11 years she has been a Track Access Controller.

Tell us about your job:

I work permanent nights managing the safety of engineering workers. My core role is to protect staff working on track from moving trains and live current during engineering hours. I've also been a team leader for the past 7 years which means I often work as an Incident Manager on the Track Access Incident desk. My job might not appeal to many people as I only ever work during the night, but I enjoy it.

What do you think we should do to encourage more young people to join the industry?

I would go into colleges and schools and just tell them about the opportunities which are on offer. We need every type of person and the industry is huge- it spans everything. I would promote the apprenticeships and graduate schemes, and if people have done well in transport, I would try to get their profile into publications so that a much wider audience can read about them.