SCHEDULE 13

Service Provider Confidential Information

Service Provider's Confidential Information shall include:

Clause 8 (Operational Commencement) - values for Compensation Escrow Deposits

Clause 47 (Indemnities And Limitations Of Liability) – values in Clauses 47.4.2(A) and 47.4.2(B)

Schedule 3 (Milestones and Deliverables) – values for Milestone Costs and Compensation Escrow Deposits

Schedule 6 (Termination Compensation) - value of caps

Schedule 7 (Charging and Operational Pricing) – values of Charges, Implementation Cost, Estimated TUPE Costs, bank account details, Annex D (Pricing Template), Annex E (Service Charge Adjustment Upon Termination Of The EOps Services Agreement), Annex F (Incremental Refresh Cost Estimates)

Schedule 23 (Gainsharing) - profit margin

Schedule 28 (Service Provider's Solution)

Module Da - Organisational Approach - Sections 1, 2 and Section 3.1 – details of technical and process design, and location

Module Db - Technical Solution - Section 3s and 4 – details of technical and process design, and location

Module Dc - Operational Solution and Processes – Sections 1, 2, 3 and Appendix - details of technical and process design, location; Annex – service design methodology

Module De- Service Systems Interfaces and Interoperability - Details of locations, technical and process solution design, and methodologies, including in relation to disaster recovery and security

Module Df- Testing- Details of locations, technical and process solution design, and methodologies, including in relation to disaster recovery and security

Module Dg- Service management- Details of locations, technical and process solution design, and methodologies, including in relation to disaster recovery and security

Module Dh - Business Continuity – details of location and approach to business continuity and disaster recovery

Module Di- Management Information and Performance Management - Details of locations, technical and process solution design, and methodologies, including in relation to disaster recovery and security

Module Dj – Security – Appendices - detailed security plans and risk analysis

Module Dk- Exit Management - Details of locations, technical and process solution design, and methodologies, including in relation to disaster recovery and security

Module Ga- Project Management Approach - Details of locations, technical and process solution design, including security approaches; and information about supply chain negotiations / contractual arrangements.

Health and	d Safety and Environmental Policies
design, inc negotiatior	 b- Quality Assurance - Details of locations, technical and process solution cluding security approaches; and information about supply chain ns / contractual arrangements. d Safety and Environmental Policies
Manageme	c – Consortium and Prime/Subcontractor Arrangements, Supply Chain ent - section 4 information about discussions, negotiations, evaluation and al arrangements,
design, inc negotiatior	e- Health and Safety- Details of locations, technical and process solution cluding security approaches; and information about supply chain ns / contractual arrangements. d Safety and Environmental Policies
locations, information	f- Information Governance, Privacy and Access to Information - Details of technical and process solution design, including security approaches; and n about supply chain negotiations / contractual arrangements. d Safety and Environmental Policies
Module la	– Mobilisation - Appendix – resource plan
Module Ib	- Implementation Planning – Appendix - resource profile
Details of o	 Data migration - Details of locations, technical and process solution design other clients plans / profiles
Module Id	- Transition to Live Services – Appendices - resource profile/plan
Details of Service Provider costs / financial models, including where supplied pursuant to open book requirements, Internal VFM Reviews, Benchmarking Exercises or audits. For the avoidance of doubt this shall not prevent the provision of aggregated contract values such as are required for publication of contract notices or TfL's expenditure	
	als identified in the Agreement including Schedule 11 (Key Personnel) if that schedule includes any individual's name