



Aisha Tague **Duty Station Manager** **London Underground**

Aisha started out at London Underground 11 years ago as a Customer Service Assistant and is currently a Duty Station Manager for the Russell Square Group. She is excited to start a new job as an Area Station Manager in 2015.

What does your job involve?

I cover six stations from Covent Garden to Finsbury Park. I look after the staff who work at these stations, along with 5 other managers, so that they can be the best they can be. I also deal with the operational side of the stations, so for the past year I've been involved in the lift upgrade work at Covent Garden. I'm also the vice chair of the Women's Staff Network Group, something I've done for almost a year now.

What do you like about your job?

I like supporting my team because there is a lot of scope to help people develop. I enjoy being on the front line because it gives me the chance to influence how our customers see the Underground. I've grown up in London and know how important transport is, so being part of a system which is integral to the city and society is great. I love being busy all the time and I'm so proud of how far I've come since I joined here.